Other performance news

• Awards and accreditations

The highlights are summarised here and are also shown on www.colchester.gov.uk in the achievements section

Achieved April 2019 to September 2019 – half-year report	
Defence Employer	The Council has achieved the Gold award from the Ministry of Defence's Employer Recognition
Recognition Scheme	Scheme. This scheme recognises organisations which go the extra mile to demonstrate their
	commitment to aiding and employing members of the military community. It is the first time the
	Council has received the Gold Award, having previously received the Silver and Bronze accolade.
	The Council aims to maintain and develop this work and is pleased to set an example to others. We
	are actively working to raise awareness of the Armed Forces Covenant and encouraging other
	businesses and organisations in the area to also be Forces Friendly employers. August 2019.
PATROL (Parking and	North Essex Parking Partnership's (NEPP) 2017/18 Annual Report was Highly Commended in the
Traffic Regulations	'Innovation and New Services' category "where authorities have delivered examples of an
Outside London) Parc	innovative approach or new scheme to improve traffic management, in order to better meet the
<u>awards</u>	needs of the community". July 2019.
Green Flag Awards	Castle Park and High Woods Country Park have again both been awarded Green Flag Awards,
	recognising them as two of the best parks in the UK. Colchester's Cemetery and Crematorium also
	achieved Green Flag status. Green Flags set a benchmark of standards for management and
	maintenance of publicly accessible urban and countryside parks, and they promote the community
	value of green spaces. The Castle Park also holds Green Heritage Site status. July 2019.
Fairtrade town	Colchester's commitment to raising awareness of the benefits of Fairtrade products in the
	community has been recognised with a Fairtrade Town certificate – for the 13th year running.
	Colchester first received its Fairtrade Town accreditation in 2006. The certificate is awarded by The
	Fairtrade Foundation, which works to empower disadvantaged producers in developing countries by
	promoting and licensing the Fairtrade Mark – the symbol of the international Fairtrade system and
	most globally recognized ethical label. July 2019.
Local Government	A major report, which spotlights the Council's ambitions to build more council houses, was launched
Information Unit and the	at the Local Government Association's annual conference. It commended the Council for the "full
District Councils Network	commitment of its Cabinet to increase the level of affordable housebuilding" and as a good example
	for managing, and being realistic about, risk. It describes the Council as having "a healthy approach

to borrowing," as it has modelled its debt projections from the additional borrowing over the next 30 years "to show the capacity to carry out a more ambitious programme of building." July 2019.
Pam Nelson, the Council's Travel Plan Co-ordinator has been named as one of the top 100 women
to have encouraged others to get on their bikes at the Cycle UK Awards. June 2019.
These awards recognise best practice and outstanding address data management by local
authorities. Land, property, street and address information is used to connect different services
across the council – giving communities and individuals a 'property-level view' of the services available to them. May 2019.
When Property Week revealed this year's top office locations outside London, Colchester had
jumped 34 places - up to 48 th from 82 nd in the 2018 UK rankings. Location strategist and data
analyst experts CACI put together the Hot 100, a ranking of the best new and secondary office
locations across the UK, excluding London. To compile the ranking CACI assesses 373 UK
locations, taking into account a number of variables. May 2019.
Legal Services have been re-accredited against this Law Society standard. Lexcel is the Law
Society's legal practice quality mark for excellence in legal practice management and excellence in
client care. May 2019.
Colchester Museums won the 'Best Holiday Workshops' category for its programme of children's
events across its three museums - Colchester Castle, Hollytrees Museum and the Natural History
Museum. These awards recognise and celebrate the people and activity organisers who go above
beyond to entertain, educate and inspire children.
Housing Benefits Team was shortlisted as finalists in the 'Workforce Transformation' category. The
judges also singled out the Council's Digital Access Support Team for a commendation in the
'Delivering Better Outcomes' category. The team was praised for its work to help bridge the digital
divide and equip residents with the skills to be able to access online services. Housing Benefits
Caseworker Lily Etherington received a commendation in the 'Rising Star' category. Lily joined the
Council as an apprentice three years ago and won the Career Track 2018 Apprentice of the Year
award. April 2019.

Other sources of performance data

Datashare – a wide range of Council performance data is available 24/7 via the online Datashare tool on the Council's website here. Categories include spending, business rates, democracy, housing, land, parking, planning, licensing, recycling and waste.

Annual reports – the Council produces annual reports on its performance in various areas. These are brought into one place on the Council's website here for ease of reference, and to make it easier for the public to find which annual reports are available.

<u>Single Data List</u> -this is a list of all the datasets that local government must submit to central government. The list is reviewed and updated annually. Local authorities are not obliged to provide any data which is not on the list without extra funding.