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Voluntary Welfare grant 2018-19 performance indicators Community360 (C360)

Colchester's Strategic plan 2015-18 reference

Vibrant - promoting our heritage and working hard to shape our future

Thriving - attracting business and selling Colchester as a destination

Prosperous - generating opportunities for growth and supporting infrastructure

Welcoming - a place where people can grow and be proud to live

The amount of grant awarded for 2018-19 is £40,000 - this is carry out monitoring and performance on each of the Voluntary Welfare grant funded projects. In addition, Community360 will provide support to the groups or organisations to achieve their agreed outcomes. Community360 to agree to take part in the funding panel to allocate the Voluntary Welfare grant to offer assistance.

Key Activities – C360's core offer is capacity building activities for community development, specifically linked to NAVCA 5 core functions but not exclusively: <http://www.navca.org.uk/publications/infrastructure/>

Outcome	Activities	Evidence/Indicators
<ul style="list-style-type: none">Effective allocation of the Colchester Borough Council Voluntary Welfare grant.Specific outcomes achieved in line with CBC Strategic plan 2015-18 and the criteria from the Voluntary Welfare grant	<ul style="list-style-type: none">Community 360 will provide support and assistance to each of the groups or organisations that have been awarded Voluntary Welfare grant funding.To agree to take part in the Voluntary Welfare grant panel.	<ul style="list-style-type: none">Each of the groups will provide specific monitoring to evidence how the grant has been spent and the benefit this has brought to Colchester borough residents. C360 will advise CBC whether outcome are being achieved and funding released on this basis. <p><i>Outcomes focussed narrative:</i></p>

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		Case studies and outcomes from the projects to be submitted 6 monthly by Community360. The monitoring will link to the CBC Strategic plan - outcomes from the activities undertaken.
<ul style="list-style-type: none"> Increased/improved fundraising 	Provision of support and information to VCS; collaboration and consultation with commissioners/funders to ensure funding arrangements are available and accessible to the sector. This may include administration of funds and sitting on funding panels.	<p>KPI's:</p> <ul style="list-style-type: none"> Number of organisations supported Number of applications/initiatives supported Amount of funds raised Amount of in kind support secured Satisfaction surveys <p>Outcomes focussed narrative: Descriptive case studies showcasing the impact of fundraising support; Report on events, meetings and delivery methods, including one to one meetings and fundraisers network groups. Report on commissioners meetings and funding panels, including any changes that have resulted from C360 engagement.</p>
<ul style="list-style-type: none"> Improved strategic development within voluntary and community sector 	Provision of bespoke guidance to VCS and local public sector partners, including but not limited to implementing volunteering good practice, registering with the Charity Commission, developing policies and procedures, and developing new projects in response to unmet need.	<p>KPI's:</p> <ul style="list-style-type: none"> Number of organisations supported Number of healthchecks preformed Database of types of support provided Satisfaction surveys <p>Outcomes focussed narrative: Descriptive case studies showcasing the impact of strategic support, including testimonials. Report on unmet need and responses to this (i.e. outcomes achieved) – especially where they may impact upon an organisation's ability to deliver services or contribute.</p>
<ul style="list-style-type: none"> Increased skills levels 	Provision of bespoke or formal training in Colchester Borough for organisations	<p>KPI's:</p> <ul style="list-style-type: none"> Number of organisations supported

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	<p>to support their clients or infrastructure of their organisation. This may include trustee development or volunteer management.</p> <p>Provision of monitoring skills for CBC funded organisations is included in this section.</p>	<ul style="list-style-type: none"> Types of courses/activities undertaken – including overall attendance figures Satisfaction surveys <p>Outcomes focussed narrative: Descriptive case studies showcasing the impact of skills support, including testimonials. Report on provision of support – types and nature, as well as report updating on progress of CBC funded projects.</p>
<ul style="list-style-type: none"> <i>Increased promotion of the third sector</i> 	<p>Provision of directory and support services about the voluntary and community sector.</p>	<p>KPI's:</p> <ul style="list-style-type: none"> Number of organisations on the directory Detail on promotion and reach of the directory <p>Outcomes focussed narrative: Report on use and influence of directory services</p>
<ul style="list-style-type: none"> <i>Increased provision of up-to-date information</i> 	<p>Provision of regular, accessible news and information services for and about the VCS</p>	<p>KPI's:</p> <ul style="list-style-type: none"> Number of organisations supported Type and reach of media sources (i.e. twitter, newsflash, events) <p>Outcomes focussed narrative: Update on engagement of VCS and public services with news and information, including examples of outcomes and reports.</p>
<ul style="list-style-type: none"> <i>Increased representation on behalf of the third sector</i> 	<p>Serving as a representative in meetings, for a and at events, facilitating connections with the VCS and analysing gaps in service provision – to feed back through strategic partnerships</p>	<p>KPI's:</p> <ul style="list-style-type: none"> Number of events/meetings/networks Database of types of support provided Satisfaction surveys <p>Outcomes focussed narrative:</p>

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		Descriptive examples of good practice showcasing the impact of representation. Report on unmet need and responses to this (i.e. outcomes achieved)
<ul style="list-style-type: none"> Increased provision of networking opportunities 	Facilitating events and activities to enable VCS organisations to engage with one another and wider community partners/members of the public	<p>KPI's:</p> <ul style="list-style-type: none"> Number of events facilitated/attended Database of types of support provided Satisfaction surveys <p>Outcomes focussed narrative: Descriptive report and responses to this (i.e. outcomes achieved)</p>
<ul style="list-style-type: none"> Improved development of effective strategic partnerships (and partnership working) 	Liaising, leading and collaborating with partners across established or emerging strategic partnerships to influence role of VCS in delivery and planning.	<p>KPI's:</p> <ul style="list-style-type: none"> Number of strategic partnerships supported Database of types of support provided <p>Outcomes focussed narrative: Descriptive case studies showcasing the impact of strategic partnerships and the importance of collaboration, with particular note to One Colchester and the development of a Single Point of Commissioning (SPOC). Report on relationship of C360 work to CBC strategic plan and the general health of the local voluntary sector.</p>

This monitoring will be returned every six months including annual accounts.