• Awards and accreditations

The highlights are summarised here and are also shown on www.colchester.gov.uk in the achievements section

| Achieved April to September 2020 – half-year report | |
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| National Federation of ALMOs – NFA Homelessness report / Best Practice Briefing | Colchester Borough Homes features as a case study of how "highly adaptable organisations have been able to shape their services on demand" and use their "Everybody in Covid response as an opportunity to form closer working relationships with other services and develop much closer and more effective partnership working. This approach has helped to sustain the emergency accommodation with successful pathways for move-on". September 2020 |
| LABC - East Anglia building excellence awards 2020 | The Council had three entries shortlisted as finalists - Best Partnership with a Local Authority Building Control Team - Invent Architecture and Design; LABC Construction Professional of the Year - Mike Bamberry of Mersea Homes; Best Extension or Alteration to an Existing Dwelling - Second Pits, Monks Eleigh (A partner application dealt with by Colchester). September 2020 |
| LEXCEL | Legal Services have been re-accredited following the Lexcel standard's annual inspection, for the 20th consecutive year. Lexcel is the Law Society's legal practice quality mark for excellence in legal practice management and excellence in client care. June 2020 |
| GeoPlace Gold Performance Awards | These awards recognise best practice and outstanding address data management by local authorities who have consistently maintained the highest level of data quality. Land, property, street and address information is used to connect different services across the Council – giving communities and individuals a 'property-level view' of the services available to them. June 2020 |
| Active Essex - one in a million award | Joanne Besant, Community Response Team Leader, received this for being a strong advocate for encouraging her Community Enabling colleagues to look after their mental health and wellbeing, by ensuring they were supported and active whilst at working at home during the pandemic. June 2020 |
| British Parking Association (BPA) | Richard Walker, our Parking Partnership Manager has been re-elected, through a vote by its Council of representatives, as a Director (Local Authorities' Representative) on the BPA Board. The Board develops strategy, oversees the objectives and management of the Association. April 2020 |
| Certificate from High Sheriff of Essex | Awarded to the Council 'in recognition of great and valuable services to the community during the Covid-19 Pandemic' April 2020 |

| LGC awards | Colchester won the Entrepreneurial Council category of the LGC Awards 2020. |
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| | The LGC awards are dubbed the 'biggest celebration of excellence in local government', and this year's competition saw a record number of entries. |
| | The Entrepreneurial Council award showcases the work of the Council's wholly-owned commercial companies Colchester Amphora Trading Ltd (CATL), Colchester Amphora Energy Ltd (CAEL) and Colchester Amphora Homes Ltd (CAHL) since their formation in 2018. |
| | Colchester was also shortlisted in two other categories: Driving Growth and Digital Impact. The Driving Growth entry highlights the Council's key role, alongside its wholly-owned commercial companies Colchester Amphora Trading Ltd (CATL), Colchester Amphora Energy Ltd (CAEL) and Colchester Amphora Homes Ltd (CAHL), in helping to create strong foundations to boost economic development and prosperity in the borough. Colchester Amphora Trading's entry in the Digital Impact category follows its work to deliver the new ultrafast broadband network currently being rolled out to businesses and homeowners in the town centre. October 2020. |
| Park Mark Plus - British Parking Association (BPA) | The Council's <u>Priory Street Car Park</u> is only the second car park in the country to receive <u>Park Mark Plus</u> status. Building on the BPA's Safer Parking scheme, the new Park Mark Plus award recognises only the highest-quality car parks. The award assesses a range of criteria, including services, operations, design and build. To qualify for the award, car park's must already have the BPA's <u>Park Mark award</u> and meet the <u>Disability Parking Accreditation</u> criteria. October 2020 |
| Green Flag Awards | Castle Park, High Woods Country Park and Colchester's Cemetery and Crematorium have received Green Flag Awards. Green Flags set a benchmark of standards for management and maintenance of publicly accessible urban and countryside parks, and they promote the community value of green spaces. As well as receiving its 18th Green Flag award, Castle Park has also once again been awarded Green Heritage Site status, which recognises its work to promote its historic surroundings. October 2020 |
| Municipal Journal (MJ) awards 2020 | The Council was named 'Best Commercial Council' in one of the major events in the public sector calendar. Judges recognised the Council's vision in establishing its commercial trading companies through Colchester Commercial Holdings Ltd and its three subsidiary companies: Colchester Amphora Energy Ltd; Colchester Amphora Homes Ltd, and Colchester Amphora Trading Ltd. |
| | Judges singled out achievements to date, which include the delivery of a nationally-significant carbon-cutting District Heat Network at Colchester Northern Gateway; a £95 million borough-wide |

| | housebuilding programme, which combines private housing with 30% council-owned homes for affordable rent; delivery of the 76-acre Colchester Northern Gateway Sports Park, and deployment of ultrafast gigabyte broadband to new homes and businesses across Colchester. |
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| | Cezara Cosma was highly commended in the Rising Star category. Initially joining as a Housing Benefit temp, Cezara is now the Council's contact and support manager. This category is "a great way of recognising new talent which is really important for local government." With Lily Etherington's 2019 commendation, staff in the Council's Customer directorate have been finalists in two of the three years since this category's launch. October 2020 |
| Local Government | The Council features as a 'locally led place-shaping in action' case study in the LGiU's 'Power down |
| Information Unit | to level up – resilient place shaping for a post-Covid world' report. October 2020 |

Other sources of performance data

Datashare – a wide range of Council performance data is available 24/7 via the online Datashare tool on the Council's website here. Categories include spending, business rates, democracy, housing, land, parking, planning, licensing, recycling and waste.

Annual reports – the Council produces annual reports on its performance in various areas. These are brought into one place on the Council's website <u>here</u> for ease of reference, and to make it easier for the public to find which annual reports are available.

<u>Single Data List</u> -this is a list of all the datasets that local government must submit to central government. The list is reviewed and updated annually. Local authorities are not obliged to provide any data which is not on the list without extra funding.