



## Cabinet

13 March 2019

Item  
**9(ii)**

<b>Report of</b>	<b>Assistant Director (Policy and Corporate)</b>	<b>Author</b>	<b>Dan Gascoyne</b> ☎ 282577
<b>Title</b>	<b>Corporate Key Performance Indicator Targets for 2019-2020</b>		
<b>Wards affected</b>	Not applicable		

### 1. Executive Summary

- 1.1 Cabinet is invited to set the Corporate Key Performance Indicator (KPI) Targets for 2019-2020.

### 2. Recommended Decision

- 2.1 To set Corporate KPI Targets for 2019-2020.
- 2.2 To note the dates contained in the Reporting Timetable covering 2019-2020.

### 3. Reason for Recommended Decision

- 3.1 To confirm the Corporate KPI Targets for 2019-2020.

### 4. Alternative Options

- 4.1 No alternative options have been presented to Cabinet.

## 5. Background Information

- 5.1 The report on KPIs now features an improved graphical presentation of year-to-date performance and previous year performance against target.
- 5.2 The overall position for April – December 2018 can be found at Appendix A.
- 5.3 It is proposed that a number of KPI targets remain unchanged. It is also proposed that the following KPI targets are changed from their current target:

KPI	Description	Current Target	Proposed Target
K1B1	Housing Benefit	9 days	7 days
K1B1	Local Council Tax Support (LCTS)	9 days	7 days
K1P1	Processing of Major planning applications	85%	80%
K1R3	Sickness Rates	7.5 days	9 days
K1W1	Residual household waste per household	340 kg	346 kg

- 5.4 It was accepted by Scrutiny Panel that K1B1 Housing Benefit and LCTS would remain unchanged at 9 days. After further review and careful consideration by the Portfolio Holder it is now proposed that Cabinet consider changing this to 7 days.
- 5.5 Housing Key Indicators delivered by Colchester Borough Homes (CBH) have been agreed by Portfolio Holder for Housing and Communities. These targets can be found at Appendix A.

## 6. Equality, Diversity and Human Rights implications

- 6.1 Where required, specific Equality Impact Assessments will exist for policies and activities rather than for individual performance indicators.

## 7. Strategic Plan References

- 7.1 There are no particular references to the 2018 – 2021 Strategic Plan.

## 8. Consultation

- 8.1 There are not any direct implications with regard to consultation.

## 9. Publicity Considerations

9.1 The performance report contains measures for our key performance. Many of these are used to monitor the performance of our services, and as such these may be of public interest. The performance report and related information is published on the [Performance](#) section of the Council's website.

## **10. Financial implications**

10.1 The financial implications to deliver the indicators form part of the budget setting process rather than for individual performance indicators.

## **11. Health, Wellbeing and Community Safety Implications**

11.1 There are performance measures and actions within the Strategic Plan Action Plan which aim to improve community safety rather than for individual performance indicators.

## **12. Health and Safety Implications**

12.1 This report has no direct implications with regard to Health and Safety.

## **13. Risk Management Implications**

13.1 We aim to deliver against performance indicators as a key part of our performance framework.

## **Appendices**

- A. KPI Year End Report covering April - December 2018.
- B. Reporting Timetable covering 2019-2020.

## **Background Papers**

Not applicable.