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| <b>Report of</b>      | <b>Assistant Chief Executive</b>   | <b>Author</b> | <b>Matthew Sterling</b> 📞 <b>282577</b> |
| <b>Title</b>          | <b>Half yearly Performance Report including progress on Strategic Plan Action Plan</b> |               |   |
| <b>Wards affected</b> | Not applicable   |               |   |

This report summarises performance for the first half of 2016-17 towards achieving the Council's key performance measures and the Strategic Plan Action Plan.

## 1. Action required

The Cabinet is asked to consider and comment on the performance update for the Council's key performance measures for the period to the end of September 2016 and on the progress update of the Strategic Plan Action Plan to the end of September 2016.

The Scrutiny Panel reviewed the report on 13 December 2016, and Cabinet is also asked to consider any comments as shown in the minutes from that meeting.

## 2. Background information

The Council has agreed a number of key performance areas which it uses as part of its Performance Management Framework to help monitor progress and improvement. This report provides an update of our indicators along with a half-yearly review of progress against our Strategic Plan Action Plan.

## 3. Performance Summary

- The Council adopted a new Strategic Plan last year which describes its ambitions for making the borough a prosperous, thriving, vibrant and welcoming place.
- The actions within our Strategic Plan Action Plan show that there is a considerable amount of positive activity being undertaken across the Council and with our partners to achieve our Strategic Priorities.
- Progress towards achieving our overall set of organisational performance measures shows that 10 (72%) of our measures are on track to be achieved (or 'Green'), 2 (14%) are not meeting expectations to date but with improvement likely ('Amber'), and 2 (14%) are currently not meeting expectations and are unlikely to do so by the year-end ('Red').
- The Council has also received a number of awards and accreditations.

## 4. Strategic Plan references

This report provides an update of progress against the Strategic Plan Action Plan, developed to support the delivery of the Council's agreed Strategic Plan Priorities.

## **5. Consultation**

The report's contents do not have any direct implications with regard to consultation. However, the Strategic Plan and priorities were agreed following public consultation.

## **6. Publicity considerations**

The performance report contains key measures for our key performance indicators and our Strategic Plan Action Plan. Many of these are used to monitor the performance of our services, and as such these may be of public interest. The report and related information is published on the [Performance and Improvement](#) section of the Council's website.

## **7. Financial implications**

The financial implications of the action plans to deliver the indicators form part of the budget setting process.

## **8. Equality, Diversity and Human Rights implications**

Progress and improvement of these and many of the actions within the Strategic Plan Action Plan support our aims of improving both services and the lives of everyone in the borough. Where required, specific Equality Impact Assessments will exist for policies and activities rather than for individual performance indicators or actions. Progress on the Council's Equality Objectives are included within the Strategic Plan Action Plan Update.

## **9. Community Safety implications**

There are performance measures and actions within the Strategic Plan Action Plan which aim to improve community safety and as such this report provides progress updates in this area.

## **10. Health and Safety implications**

This report has no direct implications with regard to Health and Safety.

## **11. Risk Management implications**

We aim to deliver against performance indicators and the Strategic Plan Action Plan Actions, as both form a key part of our performance framework and expectations around delivery of our priorities to the residents of Colchester borough.

## **Background Papers**

Not applicable.