

29 January 2019

<b>Report of</b>	<b>Assistant Director (Policy and Corporate)</b>	<b>Author</b>	<b>Dan Gascoyne</b> ☎ 282577
<b>Title</b>	<b>Corporate Key Performance Indicator Targets for 2019-2020</b>		
<b>Wards affected</b>	Not applicable		

## 1. Executive Summary

- 1.1 The Panel is invited consider the Corporate Key Performance Indicator (KPI) Targets for 2019-2020.

## 2. Action Required

- 2.1 To consider KPI Targets for 2019-2020.
- 2.2 To note the dates contained in the Reporting Timetable covering 2019-2020.

## 3. Reason for Scrutiny

- 3.1 To agree KPI targets for 2019-2020; ahead of Cabinet on 13 March 2019.

## 4. Background Information

- 4.1 Proposed KPIs for 2019-2020 will be taken to Cabinet on 13 March, for consideration based on third quarter data.
- 4.2 The report on KPIs now features an improved graphical presentation of year-to-date performance and previous year performance against target.
- 4.3 The overall position for April – December 2018 can be found at Appendice A.
- 4.4 Housing Key Indicators delivered by Colchester Borough Homes (CBH) have been agreed by Portfolio Holder for Housing and Communities and detailed in Colchester Borough Homes new Medium Term Delivery Plan.

## 5. Equality, Diversity and Human Rights implications

- 5.1 Where required, specific Equality Impact Assessments will exist for policies and activities rather than for individual performance indicators.

## 6. Strategic Plan References

- 6.1 There are no particular references to the 2018-2021 Strategic Plan.

## 7. Consultation

- 7.1 There are not any direct implications with regard to consultation.

## **8. Publicity Considerations**

- 8.1 The performance report contains measures for our key performance. Many of these are used to monitor the performance of our services, and as such these may be of public interest. The performance report and related information is published on the [Performance](#) section of the Council's website.

## **9. Financial implications**

- 9.1 The financial implications to deliver the indicators form part of the budget setting process rather than for individual performance indicators.

## **10. Health, Wellbeing and Community Safety Implications**

- 10.1 There are performance measures and actions within the Strategic Plan Action Plan which aim to improve community safety rather than for individual performance indicators.

## **11. Health and Safety Implications**

- 11.1 This report has no direct implications with regard to Health and Safety.

## **12. Risk Management Implications**

- 12.1 We aim to deliver against performance indicators as a key part of our performance framework.

## **Appendices**

- A. KPI Report covering April - December 2018.
- B. Reporting Timetable covering 2019-2020.
- C. Draft Cabinet Report.

## **Background Papers**

Not applicable.