

**23 March 2020**

**Report of**

**Strategic Director for Customer & Relationships**

**Author**

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**Title**

**Safer Colchester Partnership**

**Wards  
affected**

All

## **1. Executive Summary**

- 1.1. This report provides the Crime and Disorder Committee with the opportunity to review the work of the Safer Colchester Partnership (SCP) during the period September 2019 – March 2020. Included within the report is background information and an explanation of the role of the Safer Colchester Partnership, work undertaken by the Partnership during September 2019 – March 2020 and future priorities for '20/21.
- 1.2. Appendices are provided from the Statutory members of the SCP (including Health, National Probation Service (NPS), Essex Community Rehabilitation Company (CRC), Essex County Council (ECC), Essex Fire and Rescue (ECFRS) and Essex Police) to deliver more detailed partner information on performance/activities linked to the SCP and their own priorities.
- 1.3. At the Crime and Disorder Committee meeting, key stakeholders, including the Colchester Borough Council Portfolio Holder and Executive Director, Colchester District Commander (North Local Policing Area) Essex Police and Senior representatives from other statutory and non-statutory partner agencies will be in attendance to provide further details to Committee members and to answer any questions that they may have.

## **2. Action Required**

- 2.1. To invite the Crime and Disorder Committee to scrutinise the work of the Safer Colchester Partnership (SCP).

## **3. Reason for Scrutiny**

- 3.1. Under the Crime and Disorder (Overview and Scrutiny) Regulations 2009 the Committee is required to meet at least once a year to review the work and progress of the Safer Colchester Partnership in connection with the discharge by the responsible authorities of their statutory crime and disorder reduction functions.
- 3.2. However, during the 'annual' Crime and Disorder Committee Panel meeting on 10 September 2019; the Committee requested that there be two Panel meetings per year (taking place in March and September) so that they could receive and discuss performance data and statistics from the statutory partners of the Safer Colchester Partnership. This motion was agreed by the Chair of the SCP.

## **4. Background Information**

- 4.1. The Crime and Disorder Act 1998 sets out statutory requirements for local agencies to work together to tackle crime in their local area. Partners involved in this work are known as 'Responsible Authorities'.
- 4.2. The SCP was set up in order to deliver this statutory duty and includes the following partners: (statutory) Colchester Borough Council (CBC), Essex Police, Health/Clinical Commissioning Group (CCG), National Probation Service (NPS), Essex Community Rehabilitation Company (CRC), Essex County Council (ECC), Essex Fire and Rescue Service (ECFRS) and non-statutory partners include Colchester Borough Homes (CBH), University of Essex, Community 360 and Colchester Garrison.
- 4.3. In addition, North Essex Children's and Families Service and North Essex Adult Social Care, Essex Ambulance, Essex Youth Service, Colchester BID and Colchester Institute became members of the Partnership during 2019.
- 4.4. There are many areas where the work of agencies overlaps, and it is more effective to work in partnership to address issues. Also, more effective data sharing between agencies enables partners to target resources to where they are needed most.
- 4.5. The SCP has a statutory duty to carry out an annual 'Strategic Assessment of Crime'. This involves analysing data on the frequency, location and types of crime (over the period 1st October – 30th September) in order to identify patterns and trends. The CBC Community Safety Team, alongside Essex Police's Intelligence Analyst, lead on the delivery of this Assessment and, once completed, it is shared amongst SCP partners and used to develop the SCP Annual Partnership Plan (for the period 1 April - 31 March) which prioritises the key local issues and outlines actions to address them. The SCP then monitors this Annual Plan throughout the financial year, reviewing and refocusing activity as necessary to effectively tackle the issues.

## **5. The Partnership's work during 2019-2020**

- 5.1. The SCP identified the following Key Priorities for the period April 2019 - March 2020:

- Tackling Organised Criminality, Gangs and County Lines

The Safer Colchester Partnership continued to develop the intelligence and awareness picture of this escalating criminality, especially focussed on County Lines, provided appropriate safeguarding and support to those vulnerable to this type of drug-related exploitation (cuckooing/drug running etc.) and assisted with the disruption of drug-related activities within the community.

- Driving down Anti-Social Behaviour and Violent Crime in public places

The Safer Colchester Partnership utilised available resources and legislation, including the four standing Public Space Protection Orders (PSPOs), to tackle ASB and violent crime within the District. By addressing this type of behaviour and conduct, the SCP has helped to improve the community quality of life for those living, working, studying and visiting the Borough.

- Increase confidence in identifying & reporting Hidden Harms

The Safer Colchester Partnership has increased the understanding and awareness, to both the general public and front-line practitioners, of the Hidden Harms our communities face. Those affected by these harms were encouraged to engage with the Partnership or relevant agencies/charities to seek help and support, with an emphasis on Domestic Abuse and Hate Crime (both on the increase).

5.2. The SCP Annual Report Summary 2019-2020 details the specific work and projects undertaken to address these themes - attached as Appendix A.

5.3 Appendices are provided from the Statutory members of the SCP, including Health (CCG), National Probation Service (NPS), Essex Community Rehabilitation Company (CRC), Essex County Council (Children's Services), Essex Fire and Rescue (ECFRS) and Essex Police to deliver more detailed partner information on performance and activities linked to the SCP and their own priorities.

## **6. Plans for the Partnership's work during 2020-2021**

6.1. Following completion of the 2019 Strategic Assessment of Crime, the Key Priorities for the period April 2020 – March 2021 are:

- Tackling Organised Crime, Gangs and County lines with an emphasis on Drug Trafficking
- Driving down Anti-Social Behaviour and Violent Crime in public, focussing on Hate Crime
- Identifying and supporting the reporting of Hidden harms with a proactive approach to those at risk of Domestic Abuse and Sexual Offences

6.2. The Annual Partnership Plan for 20-21 will commence from 1<sup>st</sup> April 2020.

## **7. Changes during the year**

7.1. In the summer of 2019, Essex Police expanded its Colchester Town Centre Team by 1 Sergeant and 4 Officers, which has seen the positive impact to our town centre. Response shifts also increased by 1 Officer per shift, providing greater capacity to respond to emergency calls and tackle those hidden harms such as Domestic Abuse, Online and sexual exploitation, and protecting vulnerable people.

7.2. Essex Police growth continues with 2 new Children Young Person Officers (CYP) dedicated to working with young people to prevent them being exploited and drawn into criminality. These officers will work with our schools across the District.

7.3. The Essex Police Rural Engagement Team (RET) have expanded by 4 Officers working to combat rural crimes and work closely with rural communities and businesses to protect people and property. A new Business Crime Team was also recently launched and locally have introduced them to a large company in Tiptree to form a new business partnership encouraging businesses to work together to share information to prevent crime and protect our businesses.

7.4. Essex Police has also seen growth in their Detective squad investigating more complex crimes and working closely with those in other commands, who have also experienced growth to see more detectives working in child abuse teams, adult sexual abuse investigation teams and online investigation teams.

## **8. The Police, Fire and Crime Commissioner (PFCC)**

- 8.1. Cllr Michael Lilley continues to be a member of the Police, Fire and Crime Panel throughout the year, which is the body set up to scrutinise the work of the PFCC. He will be at the meeting to provide an update on the work of the panel and to answer any questions.
- 8.2. PFCC launched the '#MakeADifference and have your say on policing priorities in Essex' survey in September 2019, asking the public to "tell us what you want from your police force for the next four years so we can shape our next Police and Crime Plan". Link to survey: <https://www.essex.pfcc.police.uk/make-a-difference/>
- 8.3. The annual PFCC event took place at Colchester Community Stadium on 7th June 2019, theme of the event being 'Delivering through Partnerships'. Guests attending were offered the opportunity to take part in 2 of the 6 workshops that were on offer, including ECFRS FireBreak, Essex Police Raptor Team Gangs Operations, Colchester United 'Unite Our Communities' Taster, Southend Combat Academy sessions, AlterEgo Theatre Workshop (gangs/county lines/exploitation) and Designing Out Crime.

## **9. Equality, Diversity and Human Rights implications**

- 9.1. No specific Equality and Diversity implications.

## **10. Strategic Plan References**

- 10.1 This work contributes to the Council's Strategic Plan 2018 - 2021 by working in partnership to tackle crime issues and tackling anti-social behaviour. Specific links to:
  - Responsibility (*Educate residents who behave antisocially about the impact of their behaviour*)
  - Wellbeing (*Work with Essex Police and partners in the SCP to make Colchester an even safer place*)

## **11. Consultation**

- 11.1. The Strategic Assessment of Crime 2019-20 was completed in January 2020 and will be used to identify the Key Priorities for the SCP for 2020-2021.

## **12. Publicity Considerations**

- 12.1. All publicity aims to achieve a positive reflection of the work of the SCP. There is a dedicated website, providing information and advice for residents and members of the public – [www.safercolchester.co.uk](http://www.safercolchester.co.uk)

## **13. Financial implications**

- 13.1. It is expected that funding for the partnership's work will continue to be reduced. Therefore, the partnership will consider the financial sustainability of any project work it undertakes.

## **14. Community Safety Implications**

14.1. The Community Safety implications are the subject of this report.

## **15. Health and Safety Implications**

15.1. There are no specific Health and Safety Implications.

## **16. Risk Management Implications**

16.1. There are no specific risk implications.

### **ACRONYMS:**

<b>Abbreviation</b>	<b>Description</b>
APP	Annual Partnership Plan
ASB	Anti-Social Behaviour
CBC	Colchester Borough Council
CBH	Colchester Borough Homes
CBO	Criminal Behavioural Order
CCG	Clinical Commissioning Group
CPN	Community Protection Notice
CPW	Community Protection Warning
CS	Community Safety
CSP	Community Safety Partnership
ECFRS	Essex County Fire & Rescue Service
FPN	Fixed Penalty Notice
KP's	Key Priorities
PFCC	Police, Fire and Crime Commissioner
SCP	Safer Colchester Partnership

### **Appendices:**

- Appendix A SCP Annual Report Summary 2019-2020
- Appendix B Clinical Commissioning Group
- Appendix C Essex Community Rehabilitation Company
- Appendix D Essex County Council Children's & Families
- Appendix E Essex County Fire and Rescue
- Appendix F Essex Police
- Appendix G National Probation Service



## **APPENDIX A**

### **SAFER COLCHESTER PARTNERSHIP - ANNUAL PARTNERSHIP PLAN 2019 / 2020**

The Crime and Disorder Act 1998 requires the Community Safety Partnerships to complete an annual partnership plan. The legislation also places a joint responsibility upon specific agencies to work together to protect the local community from crime, and to help people feel safer.

The Safer Colchester Partnership consists of representatives from the following statutory authorities:

- \* Colchester Borough Council (CBC)
- \* Essex Police
- \* Essex County Fire and Rescue Service
- \* Essex Community Rehabilitation Company
- \* Essex County Council
- \* National Probation Service
- \* Clinical Commissioning Group (NHS)

Safer Colchester Partnership also consists of non-statutory representatives from:

- \* Colchester Garrison
- \* University of Essex
- \* Community 360
- \* Colchester Borough Homes
- \* BID

The Partnership identified three specific priorities for 2019/2020 following an assessment of crime and disorder, and consultation with various agencies.



Tackling organised criminality, gangs & county lines focussing on keeping drugs and weapons out of the community



Driving down Anti-Social Behaviour and Violent Crime in public places.



Increase confidence in identifying & reporting Hidden Harms.

These priorities formed the basis of the Safer Colchester Partnership (SCP) action plan and other activities during the year.

This report provides an overview of projects and initiatives that have contributed towards achieving the Annual Partnership Plan targets and meeting the objectives of the Crime and Fire plan.



**Priority One - Tackling organised criminality, gangs & county lines focusing on keeping drugs and weapons out of the community**

The Safer Colchester Partnership will continue to develop the intelligence and awareness picture of this escalating criminality, especially focusing on County Lines. To best tackle this issue the Safer Colchester Partnership will strive to provide appropriate safeguarding and support to those vulnerable to this type of drug-related exploitation (cuckooing/drug running etc.); with a further aim to assist in the disruption of drug-related activities within the community.

Project / Initiative	About the Project / Initiative	SCP Priorities	PFCC Priorities
<b>Op Sceptre</b> Essex Police Various Dates	Op Sceptre is a National operation to tackle knife crime. The campaign comprises a mix of targeted operational and educational activities to remove unwanted knives off the streets of Colchester, and to reassure young people they are safer not carrying knives and walking away from harm. In Essex, between July – September 2019, there were 664 stops under Operation Sceptre, of these 49.5% had positive outcomes.	1, 2 & 3	1, 4, 5 & 6
<b>Project Servator</b> Essex Police Various Dates	Project Servator aims to deter, detect and disrupt a range of criminal activity, including terrorism, while providing a reassuring presence for the public. Officers will arrive unannounced at various locations. These patrols could last for different lengths of time and involve varying numbers of officers. As a minimum, uniform and plain-clothes officers, but might also include officers from other departments such as dog or horse units or armed officers, depending on our specific requirements. Between April and November there have been 89 deployments across Colchester. Resulting in 7 arrests and submission of 26 intelligence reports.	1 & 2	1, 4, 5 & 6
<b>Op Crayon</b> Essex Police Various Dates	Op Crayon which aims to disrupt gangs and county lines by interrupting the relationships of older youths and breaking up associations between the younger ones from the older ones	1 & 2	1, 4, 5 & 6
<b>Op Enlightenment</b> Essex Police Various Dates and Ongoing	Partnership with schools across the District. Working together to identify vulnerable students who may be at risk of exploitation support can be provided through a variety of means from one to one with Children's and Young Person officers, sessions with NGO who provide expert youth workers, or through statutory partners.	1	1, 4, 5 & 6

<b>Firebreak</b> ECFRS (awaiting data)	Firebreak is broken down into four different areas each with specific themes that target different issues. Fire Fit, Fire Inspire, Fire Respect and Fire Empower. Working in partnership every year to help improve the lives and increase the confidence and self-esteem of people they work with. The rigorous and thorough Firebreak scheme allows work with communities, individuals and organisations. Delivered to YES & Essex Integration	1 & 2	4, 5 & 6
<b>Box Smart</b> Colchester Borough Homes (awaiting Data)	'Box Smart,' aims to provide young people with a positive outlook, increasing their confidence through being active and using qualified coaches as positive, local role models. Weekly boxing sessions will be held to encourage 12-16-year olds, who might be vulnerable to the dangers of County Lines and knife crime, to try something new.	1 & 2	3, 4, 5 & 6
<b>MAC Panel</b> Essex Police October 2019 - Ongoing	Working together through the Multi Agency Coordination Panel partners have targeted individual criminals and used their combined powers to disrupt the criminal in addition to the criminality. This approach combined with has seen several an Organised Crime Group charged and remanded for trial with 14 currently on remand.	1 & 2	4, 5 & 6
<b>Violence &amp; Vulnerability Conference</b> Essex Police Scheduled 13 <sup>th</sup> March 2020	The 'Perspectives on Violence' conference 2020 focuses on how individuals, their families and communities are impacted by gangs and violence. The conference brings together former gang members, experts and practitioners from Essex and around the country to explore how young or vulnerable people become involved in County Lines, gangs and serious violence. Through listening to keynote speakers and taking part in workshops the conference aims for delegates to gain a deeper insight around the causes of violence and effective ways to tackle and prevent it.	1, 2 & 3	4, 5 & 6
<b>Closure Orders</b> Colchester Borough Homes BAU Ongoing	8 closures/partial closures have been conducted to tackle drugs and ASB. A closure notice prohibits access to the premises for the period specified in the notice. The process to close premises which are causing antisocial behaviour, if they reasonably believe that there is, or is likely to be a nuisance to members of the public, or disorder relating to the premises and in its vicinity	1 & 2	2, 4, 5 & 6
<b>Virtual Crew</b> CBC Community Safety Team Annually from 2018	Virtual Crew aims to encourage pupils from all primary schools in Colchester to make better-informed choices and reinforce key safety messages. By using interactive media, Virtual Crew allows us to deliver relevant and effective messages to many pupils in a short period of time. The games cover a variety of topics upon which children will make choices that will in turn highlight	1 & 2	2 & 5

	consequences both good and bad based on their answers. Topics include: Gangs & Knife Crime, Internet Safety, Bullying / Online Grooming and Anti-Social Behaviour		
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**Priority Two - Driving down Anti-Social Behaviour and Violent Crime in public places.**

The Safer Colchester Partnership will use all available resources and legislation, including utilising the four standing Public Space Protection Orders (PSPOs), to tackling ASB and violent crime within the District. Reductions in these areas will bring reassurance to residents regarding their personal safety and will assist in driving down crime rates for the area. ASB affects families and communities and by addressing this type of behaviour and conduct we can help improve the community quality of life.

Project / Initiative	About the Project / Initiative	SCP Priorities	PFCC Priorities
<b>Cycle Security Week</b> Essex Police & CBC Neighbourhoods September 2019	Several events within the town centre at key locations where cycle thefts are occurring. This will be to run a crime prevention and awareness day which will include “free bike marking”.	2	1 & 2
<b>Op Meteor</b> Essex Police September – November 2019	As part of the Essex 2018 – 2020 dwelling burglary reduction campaign, 400 Homes in the New Town areas were visited and provided with crime prevention advice, with Smart Water being deployed, along with visual deterrent, forming part of a University study into Crime Prevention and best practice to reduce instances of dwelling Burglary	2 & 3	1
<b>Op Emu</b> Essex Police & COLBAC November 2019	Launched in November to target those who come into Colchester and take advantage of the busy Christmas period to steal. Working closely with Colchester Business Against Crime (COLBAC), and the Business Improvement District, police targeted known shoplifters, and with businesses shared intelligence to prevent thefts occurring and to apprehend those who committed crime.	2	1 & 2
<b>Op Zap</b> Essex Police November 2019	Colchester Op Zap saw teams come together from Community Policing Team, Specials Team, Operational Support Group and Roads Policing. Op Zap focuses on driving offences in the town and people driving under the influence from the day before- 2x arrested for drug driving, 2x vehicles seized no insurance and 17x tickets issued for driving offences. Teams deployed stopping vehicles, conducting stop search of individuals and conducting high visibility patrol engaging with the community. This provides	1, 2 & 3	1, 2 & 7

	reassurance to those enjoying the night-time economy, linking up with Street Pastors and the SOS Bus focussing on keeping visitors to the Town Centre, street homeless and vulnerable people safe.		
<b>Op Luscombe</b> Essex Police in partnership Launched November 2019 - Ongoing	Introduction of Operation Luscombe. A true multi-agency approach; Police, NHS, Open Road, Colchester Borough Homes and Community 360 providing a drop-in centre once a week where members of the homeless community can access a range of services to provide safeguarding and support. Combining this support offer with prosecution of offenders who do not engage has seen further progress reducing instances of crime and ASB.	2 & 3	2 & 6
<b>Project Soteria</b> Colchester Borough Homes Launched November 2019 - Ongoing	Project Soteria raises awareness of the positive actions taken by both Police and Colchester Borough Homes when house closures are undertaken. The reason for these closures is often related to drug activity and the associated ASB that this act brings. This same behaviour that can put fear in the community and that has huge detrimental effects on those that live nearby.	1, 2 & 3	2, 5 & 6
<b>Rural Tool Kit</b> CBC Community Safety Team October 2019	In October the partnership launched the Rural Crime Toolkit in conjunction with Rural Crime Week to provide communities with ideas, information and support to make their neighbourhood a better place to live.	2	2
<b>Rural Communities Fund</b> CBC Community Safety Team October 2019	Alongside the Rural Tool kit, money was made available by CBC for communities to apply for funds for initiatives to tackle safety issues within their rural area.	2	2
<b>Op Vocal</b> Essex Police October 2019 - Ongoing	Essex Police supported the Rural Toolkit with Op Vocal providing flexible deployment of the Community Policing Team into rural areas based on intelligence and demand. This has seen numerous deployments across our rural communities addressing issues from speeding to drug use.	1, 2 & 3	1 & 2

<b>NHW Website Revamp</b> Neighbourhood Watch February 2020	Neighbourhood Watch was started in the UK in 1982 and is now one of the larger and more successful crime prevention organisations. The aim is to bring neighbours together to create strong, friendly, active communities where crime and anti-social behaviour are less likely to happen. The vision is that of a caring society that is focused on trust and respect, in which people are safe from crime and enjoy a good quality of life. The NHW website has been revamped providing more online accessibility, more localised and ongoing crime prevention advice.	2 & 3	2
<b>BikeWise Campaign</b> Colchester Borough Council Scheduled Launch March 2020	As part of the Bike Wise campaign both Council and Police will be carrying out work and activity to provide advice to cyclists in order to increase awareness of locking cycles securely. Additionally, campaign stickers will also be put on the town Centre cycle racks reminding users to lock their bikes and Police will be carrying out extra patrols to deter potential thieves.	2	1 & 2
<b>SOS First Aid Training</b> Open Road December 2019	Equipping the volunteers with the 3-day First Aid at Work course, to increase their knowledge and skill set to deal with the more significant injuries allowing the on-board medic to concentrate on the more complex cases, i.e. Stitching/gluing. Reducing the need for ambulances to be called or allow a confident handover to ambulance crews if an A&E admission required. This will also allow transportation of more patients to A&E.	2	2 & 6
<b>Make a Difference (MAD) Days</b> Colchester Borough Homes Ongoing Quarterly	MAD Days involve CBH staff, volunteers, residents and councillors visiting specific areas of the community to help make improvements and encourage pride in community spaces. On these days, a whole host of clean-up activities take place: general community clear-ups, tree and hedge trimming, bulb planting and gardening, fence repair and painting and rubbish clearance. MAD days have taken place in Tiptree, Dutch Quarter, New Town and Greenstead.	2	2
<b>Priory Consultation</b> CBC Enabling Team August 2019	Following an increase of reported ASB, a public consultation was held at this historical site. Engaging with residents we confirmed that increased security and lighting were deemed to be what they felt were most important, with a will to utilise the space for positive community events. Working with the neighbouring Church, a solution to new lighting has been agreed and funding for this project has been secured.	2	2
<b>Town Centre Action Plan</b> CBC Community Safety Team	In 15 months, since August 2018, the Town team have issued 95 Community Protection Warnings (CPW), 27 Community Protection Notices (CPN) and 4 Criminal Behaviour Orders (CBO) for ASB within the Town. 22 Fixed penalty Notices have also been issued for breaching the conditions of the Public Space Protection Order (PSPO).	2 & 3	1, 2 & 6

Launched August 2018 - Ongoing	Toward the end of 2019 in a 5-month period, 452 FPNs issued using Artemis enforcement (external contractor) for weekends and the night-time economy (NTE). Prior to July 2019, 35 arrests were made in the town centre relating to anti-social behaviour, burglary and graffiti. Additionally, the team have dealt with 195 contacts via Street Link, provided 115 individuals with support and accommodated 47 people. This support can include things like ordering birth certificates to allow housing applications to be made.		
<b>Nights of Action (Op Emblazen)</b> Essex Police and Partners Various	Night of action on the 5 <sup>th</sup> & 19 <sup>th</sup> October & 7 <sup>th</sup> December: Op Emblazen NTE operation with support from Essex Police's Operational Support Group - 5x arrests, 1x vehicle seized & 19th October: 1 arrested for drug driving and person found driving without valid licence. Nights of action scheduled on a bi-monthly basis.	2	1, 2, 4, 6 & 7
<b>PSPO Dog Fouling</b> CBC Community Safety Team & Neighbourhood Team October 2019 - 2023	A Public Spaces Protection Order (PSPO) aims to prevent things that are harming the quality of life of people in the local community. Renewal of the PSPO for the whole of the borough prohibiting dog fouling.	2	2
<b>Fix the Link</b> CBC March 2020	The North Station Road corridor is a route used by people exiting the town centre at night-time where people can feel vulnerable. The better the environment, as well as better CCTV coverage, will make people feel safer to use this route, as well as assisting the police when it comes to addressing gangs and county lines issues. The better CCTV coverage will allow officers to monitor people movement as well as vehicles on in the North Station area as well as Colne Bank and Cowdray Avenue.	1 & 2	2

**Priority Three - Increase confidence in identifying & reporting Hidden Harms.**

The Safer Colchester Partnership will aim to increase the understanding and awareness, to both the general public and front-line practitioners, of the Hidden Harms our communities face. Encouraging those who are affected by these harms to engage with the Partnership or relevant agencies/charities to seek help and support, with an emphasis on Domestic Abuse and Hate Crime as identified by the risk matrix.

<b>Project / Initiative</b>	<b>About the Project / Initiative</b>	<b>SCP Priorities</b>	<b>PFCC Priorities</b>
<b>Modern Day Slavery Event</b> <b>Stop the Traffik &amp; Gangmasters Labour Abuse Authority</b> September 2019	Bringing together a range of services that also undertake enforcement activity and support groups for those that have been the victims of this modern day slavery, to raise awareness of the public of this type of abuse and the signs to look out for in their neighbourhoods that could indicate that this is happening and what to do if they spot these signs.	3	4, 5 & 6
<b>Taxi Driver Awareness</b> CBC Licencing July – September 2019	The Council's Hackney Carriage/Private Hire Licensing Policy introduced mandatory safeguarding training for its licensed drivers and operators. The training was delivered over July to September and the course content was developed with Kate Evans from 'Stop the Traffik', who also delivered the training on behalf of the Council. It is the first opportunity that the Council has had to engage with almost all of its 778 licensed drivers and 68 licensed operators	1 & 3	4, 5 & 6
<b>Reclaim the Night Walk</b> CARA November 2019	Awareness walk through Colchester Town Centre, highlighting sexual violence amongst women and empowering women to report violence	3	3, 4 & 6
<b>Door Staff Awareness Sessions</b> CBC Licencing November 2019	Raising awareness of door staff of NTE venues of child sexual exploitation (CSE) and sexual offences to increase reporting, disrupt offender activity and increase safeguarding measures to help protect children, young people and adults from being sexually exploited.	3	2, 3 & 6
<b>Hate Crime Awareness Sessions</b> Essex Police	Four sessions have been delivered to CBC & CBH staff, providing an overview of what is a hate crime, what a hate incident is and how prevalent they are.	2 & 3	2 & 6



Various dates	Learning who the victims and perpetrators of hate crimes generally are, what effect hate crimes have on an individual as well as what the current challenges are for professionals working in this area. Introducing the law around hate crime reporting and explain how to report a hate crime effectively.		
<b>Hate Crime Ambassadors Session</b> Essex Police Various dates	Hate Crime Ambassadors are trained to be able to speak confidently to others about what a Hate Crime is and where to report Hate Crime. This is done by holding conversations with friends/family/colleagues etc., organising events to raise awareness of Hate Crime, helping out at events to raise awareness of Hate Crime, distributing Hate Crime leaflets, providing information to a victim that you might come across, reporting Hate Crime yourself if you witness it or a victim wants you to report it on their behalf. Representatives from DWP, C360 and the University have received Hate Crime Ambassadors training and are able to speak confidently to others about what a Hate Crime is and where to report Hate Crime.	2 & 3	2 & 6
<b>Hate Crime Ambassadors Sessions</b> Essex Police Various dates	Hate Crime Ambassadors are trained to be able to speak confidently to others about what a Hate Crime is and where to report Hate Crime. This is done by holding conversations with friends/family/colleagues etc., organising events to raise awareness of Hate Crime, helping out at events to raise awareness of Hate Crime, distributing Hate Crime leaflets, providing information to a victim that you might come across, reporting Hate Crime yourself if you witness it or a victim wants you to report it on their behalf. Representatives from ECC and CBC Library staff have received Hate Crime Ambassadors training and are able to speak confidently to others about what a Hate Crime is and where to report Hate Crime.	2 & 3	2 & 6
<b>Hate Incident Reporting Centres</b> Essex Police January 2020	Colchester Library joins Essex University, Community 360, Job Centre, Colchester Refuge Action and First Site in becoming a HIRC (Hate Incident Reporting Centre). Over 2019 Hate Incident Reporting Centres have increased to 6 (with a network of 60 across Essex) with further planned. We have trained 80 Hate Crime Ambassadors, members of the public and professionals who raise awareness and support victims to report hate crime. We have seen an increase in Hate Crime reporting across Colchester.	2 & 3	2 & 6
<b>Parent Engagement Event</b> Essex County Council & CBC Community Safety Team September 2019	In September 2019, Essex Safeguarding Children Board in partnership with CBC, The Children's Society and Barnardo's delivered an event for parents and carers to attend to learn more about criminal and sexual exploitation; children that go missing, gangs and youth violence, trafficking, and online sexual abuse. The full day event was a chance for parents/carers and wider members of the community to drop by and speak to a range of	1, 2 & 3	2, 4, 5 & 6

	professionals, to interact with a selection of stalls advertising the organisations across Essex and nationally that provide support to parents and carers.		
<b>Op Pegasi</b> Essex Police Various dates & Ongoing	Under the National Op Sceptre operation to tackle knife crime, Essex Police have secured additional funding and officers to target gangs, known weapon carriers, and known hotspots for knife crime, such as Greenstead and the Hythe. This approach has led to several convictions, and in some cases prison sentences. We have utilised this operation for wider public reassurance and engagement and have been joined on multi agency patrols by Royal Military Police, Zone Wardens, Housing and outreach workers to name a few.	1, 2 & 3	1, 2, 4, 5 & 6
<b>Observers</b> CBC Community Safety Team May & October 2019 - Ongoing	Three Observers awareness sessions have been delivered in conjunction with partners in May and October, with 27 members of front-line staff receiving 20-minute sessions on: Modern Slavery, Gangs & County lines, Sexual Offence, Domestic Abuse, Child Sexual Exploitation. Since the sessions have been delivered, our neighbourhood team have reported a suspected trafficking incident. CARA have also delivered some awareness on Sexual Offences to Door Staff via Pub Watch.	1 & 3	3, 4, 5 & 6
<b>Breck's Last Game</b> Essex County Council & Essex Police April 2019	In April, 160 year 8 pupils from across the Colchester and Tendring districts saw a video that was produced in relation to Breck who was murdered in 2014. Pupils received educational material and were linked with a youth worker for the day who delivered all the workshops and activities to them. The day focussed on: Believe and be Beware, Educate and Empower, Communicate and Report. The theme running throughout the day was focused on how young people can keep themselves safe online and what to do if they have any concerns.	1 & 3	2 & 6
<b>Independent Advisory Group (IAG)</b> Essex Police October 2019	In the last quarter of 2019 and in partnership with Community 360 we ran workshops to bring together communities to form an Independent Advisory Group (IAG) to provide a conduit to feed information into and back from communities. The workshops were positive with volunteers coming forward to attend and take on responsibilities. The members will receive in depth briefings on hate crime, stop search, and policing delivery enabling feedback.	3	1 & 2
<b>Stay Safe Conference</b> Essex County Council & CBC Community Safety Team Scheduled 18 <sup>th</sup> March 2020	The conference is aimed at anyone working with young people and adults up to the age of 25 to support young people and adults (up to 25) at risk of exploitation. Promoting the sharing of information and multi-agency working and good practice. Aiming to increase knowledge and understanding of children exploitation and provide methods of supporting young people who are at risk of exploitation into adulthood	1, 2 & 3	4, 5 & 6

<b>SETDAB Stalking Campaign</b> SET Domestic Abuse Board Launched June 2019	Stalking is a pattern of unwanted, fixated and obsessive behaviour which is intrusive and causes fear of violence or serious alarm or distress. Stalking is a criminal offence, and anyone can be a victim. On average 1 in 5 women and 1 in 10 men will experience stalking in their adult life. It causes victims to make changes to their lives such as stopping or changing the way they socialise, changing their routes to work or isolating themselves. This in turn can have substantial adverse effects on mental and physical health. In June 2019, the Domestic Abuse Board launched their awareness campaign providing awareness and highlighting reporting mechanisms for victims of stalking.	2 & 3	3, 4 & 6
<b>Safer Internet Day</b> CBC Promotion February 2020	Safer Internet Day was celebrated on in February 2020, when, once again, stakeholders joined forces across the globe to work "Together for a better internet". Including promotion of "Better Internet for Kids (BIK)" portal providing online safety issues all year around	3	6
<b>Sanctuary Scheme</b> Colchester Borough Homes Ongoing	A Sanctuary Scheme is a multi-agency victim-centered initiative which aims to enable households at risk of violence to remain safely in their own homes by installing a 'Sanctuary' in the home and through the provision of support to the household. Referrals from Colchester Borough Homes: 6, Registered State Landlords: 11, Private: 6, Total 23	2 & 3	3, 4 & 6
<b>J9 Domestic Abuse Awareness</b> CBC Community Safety Team & CBC Enabling Team Scheduled March 2020	J9 training sessions are intended to raise awareness and increase knowledge and understanding of domestic abuse for staff in public and voluntary sector organisations. In the course of their work, these staff may meet someone they suspect is a victim of domestic abuse, or a client may reveal that they are suffering abuse. The training aims to ensure that staff are equipped to respond appropriately and effectively. In March 2020, Faith leaders from across Colchester will undertake this training.	2 & 3	3, 4 & 6
<b>"My Mind is free" Theatre Production</b> Stop the Traffik October 2019	Theatre production by Rah Rah Community Theatre Company called "My Mind is free". The production uses a mixture of imaginative physical theatre and skilful multi-role playing to tell the interlinked stories of four people trafficked to and within the UK and their horrifying tales of abuse, exploitation and enslavement. In partnership with Stop the Traffik the event used a unique and engaging way to raise awareness of human trafficking.	2 & 3	4, 5 & 6
<b>The Urhuru Project</b> Stop the Traffik October 2019 - Ongoing	The Urhuru project, empowers and equips minority communities to make a difference to the exploitation of girls and vulnerable women, with a particular emphasis on domestic servitude. Working with Statutory and Voluntary Organisation partners to ensure that	1 & 3	4, 5 & 6

	diverse solutions are in place, and robust policies and resources. This includes developing listening and action campaigns and running community led activities.		
<b>Spot It, Stop It</b> CBC Community Safety Team Scheduled March / April 2020	Local businesses can play a positive role in helping to raise awareness and potentially stop children and young people becoming victims of exploitation. The scheme has been developed to help businesses do all they can to ensure they are a safe place for young people and children to visit, to reassure parents and the public that they take their social responsibility seriously in relation to Children and Young People. Part of the scheme is a pledge from businesses to sign up giving confidence to report alongside guidance on how to approach creating a safer environment.	1, 2 & 3	2, 5 & 6

### Fire & Crime Plan Priorities 2016 – 2020

The Police and Crime Plan sets out the policing priorities and aims for keeping Essex safe. It brings together police, partners and the people of Essex to build safe and secure communities, thereby promoting public confidence in the police and ensuring that victims are satisfied with the service and support they receive. The commitments set out in the plan build on existing partnerships and seek to develop them in new and ambitious ways. These include greater collaboration between police and fire and closer working with local councils, community safety partnerships, and the voluntary, community and health sectors

- 1) More Local, visible and accessible policing
- 2) Crack down on anti-social behaviour
- 3) Breaking the cycle of domestic abuse
- 4) Reverse the trend in serious violence
- 5) Tackle gangs and organised crime
- 6) Protecting children and vulnerable people
- 7) Improve safety on our roads

## **APPENDIX B**

### **North East Essex – Clinical Commissioning Group (CCG)**

As well as maintaining our statutory function and responsibility for commissioning and oversight of health care services for our local population such as acute hospital care, mental health services, community services and general practice for our population; a key focus of work for the NEE CCG team is the partnership development of the North East Essex Health and Wellbeing Alliance

The North East Essex Health and Wellbeing Alliance (the Alliance) is a collaboration of commissioners, providers and other system partners working together to transform the health and wellbeing of the population of North East Essex as an integrated system with the aim of reducing silo working for a greater impact on the health and wellbeing of our population.

#### **Current partners in the North East Essex Health and Wellbeing Alliance include:**

- North East Essex Clinical Commissioning Group (CCG)
- Anglian Community Enterprise (ACE)
- East Suffolk and North East Essex Foundation Trust (ESNEFT)
- Essex County Council (ECC)
- Tendring District Council (TDC)
- Colchester Borough Council (CBC)
- St Helena
- Essex Partnership University Trust (EPUT)
- GP Primary Choice (GPPC)
- Community Voluntary Services Tendring
- Community 360



The North East Essex Health and Wellbeing Alliance is working as part of the Integrated Care System for Suffolk and North East Essex. The NHS Long Term Plan, published in January 2019 reaffirms the direction of travel for integrated care systems to work at 'place level' and to improve population health. For North East Essex (NEE), whilst we have areas of affluence, this is set in the context of a local health and care economy which is struggling to cope with demand, a fragile primary care base and 13+ years of inequality in life expectancy between the best and worst wards.

The driving force for our Alliance and central to the transformation plans outlined in our planning is the commitment from all partners to reduce this inequality gap within our population.

We know that inequalities within our population are underpinned by the wider social determinants of health and care which are heavily influenced by the broad social and economic circumstances in to which people are born, live, work and grow old. This can often mean that poorer individuals experiencing worse health and care outcomes than people who are better off. Similarly, children growing up in more deprived

communities often suffer disadvantages throughout their lives, from educational attainment through to employment prospects, which in turn affect physical and mental wellbeing.

In recognition of our challenges surrounding inequality and our commitment to effect population change, the Alliance recognises and has adopted the principles set out in the Marmot approach as outlined in “Fair Society, Healthy Lives: The Marmot Review”. This means the Alliance will focus on preventative activities to reduce health inequalities. The Alliance partners will place central importance on the elements that support wellbeing such as decent housing, good employment and educational attainment to address the root causes of poor health.

### **Prevention**

Core to tackling the root causes of poor health and wellbeing is ensuring a preventative approach is undertaken in everything we do. As an Alliance we define prevention as meaning both preventing illness occurring or recurring.

The prevention of ill health through changing people’s health behaviours or their more upstream risks is not easy. It can involve changing habits and systems that have been entrenched for many years. Achieving meaningful change will be more effective if those involved in making a change have a major role in deciding what to change and how. Community engagement is therefore a key enabler.

It recognises the capabilities, skills and insights of those who we are trying to benefit; seeing them as decision makers with autonomy rather than those who must have things done for them. Wherever possible the Alliance will seek to increase people’s skills and capacity; treating them as agents of their own destiny. The aim will be to increase people’s ability to help themselves.

### **Community Based Asset Approach**

As referenced above, our communities are at the heart of what the Alliance is seeking to achieve. The Alliance is committed to an asset-based community development approach.

This means that we will work and invest time with our local community and voluntary sector organisations to build on the assets that are already existing, recognising that each community has a unique set of skills and capacities that can drive forward improvements. An asset-based approach makes visible and values the skills, knowledge, connections and potential in a community. It promotes capacity, connectedness and is primarily concerned with bringing people and communities together to achieve positive change using their own knowledge, skills and lived experience around the issues that they encounter in their own lives.

It is based on four key principles as outlined below;

- **Asset-Based** – identifying ‘what’s strong, not what’s wrong’
- **Citizen-led** – residents lead change and are active participants in making change in their communities
- **Based on partnership and collaboration** – by working together, residents and organisations can maximise their potential and use the skills and assets they have








- **Inclusion focused** – being flexible and aiming to reduce boundaries and barriers that may exist

## Population Health Management Approach

To support our commitment to reduce health and care inequalities, our Alliance alongside our Integrated Care system partners are working to ensure our work is centred and founded on the evidence from using a population health management approach.

Population health management (PHM) is an emerging technique that uses data to design new models of proactive care and deliver improvements in health and wellbeing which make best use of collective resources. Through this approach, the Alliance will use historical and current data from across our Alliance partners to understand what factors are driving poor outcomes in different population groups through real-time application of advanced analytics and intelligence led care design.

## Our Higher ambitions linked to the Integrated care system across SNEE

 Our primary ambition: Reducing health inequalities	 Earlier diagnosis and treatment for cancer
 A healthier life for everyone	 An effective treatment pathway for obesity
 Emotional wellbeing from the start of life	 The best quality of life as we grow older
 Zero Suicide	 The care and support we need at the end of life

## Outcome Based Accountability Approach

The Alliance, as part of the Suffolk & NEE Integrated Care System, is utilising Outcome Based Accountability (OBA) as the framework to design and deliver a systematic and system-wide approach to improving outcomes in NEE.

OBA makes a clear distinction between accountability to partners and stakeholders for strategies to improve quality of life for whole populations, and the accountability of service providers and commissioners for the impact of individual services and interventions on their client populations, effectively separating means from ends.

Doing things differently takes time and commitment – achievement of the outcomes and improvement against the population health indicators will not happen overnight.

The focus is on measuring the **right** things, not the **easy** things.

## Our Neighbourhood Approach

In recognition of the inequality gap we face and the differing communities in our locality, the Alliance will undertake a tailored approach with each of our communities, recognising that the needs and the methods to effect change may need to differ significantly between areas to best support our local population.

We have set ourselves a bold and challenging goal; to create a number of functioning, multi-agency/multi-disciplinary teams in North East Essex – who are empowered and supported to deliver the Live Well outcomes in their neighbourhood.

In November 2018, NEE Alliance System Executive Group agreed the following principles for these Neighbourhood Teams:

- Cover populations of around 50,000
- Follow ward and district boundaries
- Be practical and make sense for communities (eg geography, rural/urban, road networks)
- As far as possible, be sympathetic to the new primary care groupings
- As far as possible, be sympathetic to other key partners' operating models (eg police)
- Make connections to the Hub & Spoke model

The design and development of 'neighbourhood' teams has been cognisant of the NHS Long Term Plan's goals including in relation to Primary Care Networks. The Community Model recognises that Primary Care Networks are a central element of delivery and that work with individual practices, and collaborations of practices, is central to the development of these plans.

### **Community Model of Care**

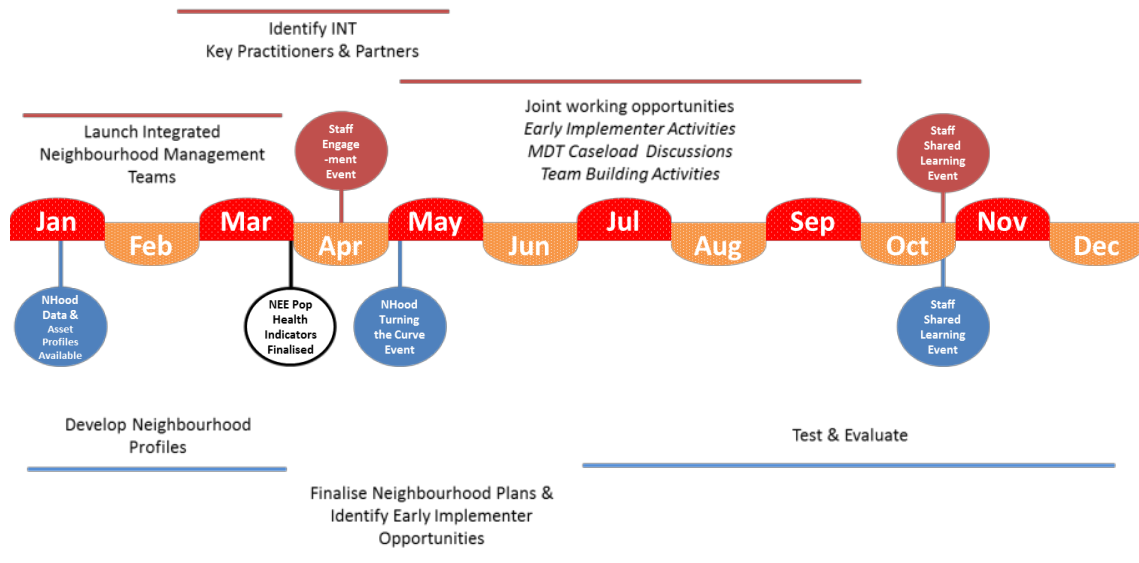
The NEEHWB Alliance Community Model of Care is the vehicle through which the Live Well model in North East Essex is being operationalised. Through the mobilisation of 6 multi-agency/multi-disciplinary teams, neighbourhood plans are being designed to improve population health in local communities. Wrapping around primary care networks and communities, the Integrated Neighbourhood Teams will be led by a multi-agency management team with representatives from Community Services (ACE), Mental Health (EPUT), Social Care (ECC), Primary Care, and Community & Voluntary Sector. Collectively the Neighbourhood Management Team will take responsibility for delivery of the Neighbourhood Plan and for supporting improved population health.

The Community Model of Care and mobilisation of the 6 Neighbourhood Teams is an integral part of the NEE HWB Alliance strategy to improve population health through achievement of the 6 Live Well Outcomes. Each neighbourhood will be mapped against the Live Well Population Health Indicators, and through an OBA Turning the Curve exercise with stakeholders, will design a Neighbourhood Plan which is sensitive to both the needs and the assets of local communities.

The next 12 months of the Community Model of Care programme will see the realisation of these Neighbourhood Plans and mobilisation of the Neighbourhood Teams in North East Essex.



## Neighbourhood Team Mobilisation Neighbourhood Plan Development



## Our live well approach

To support our vision of reducing inequality and ensuring we focus on the wider determinants of health, the NEE Health and Wellbeing Alliance has adopted the Live Well model as outlined below to ensure our communities are supported and empowered at each stage of their life to be as well as possible.

# Live Well Tree



## Some headline service changes you will have noticed

Our Urgent treatments services opened on the Colchester, Clacton on Harwich sites in November 2019 replacing the previous Minor injuries units and walk in centres, the UTS site provide a wider range of minor illness and minor injury support than the previous specifications and as such are helping people access timely healthcare.

The Mental Health Crisis Café Opened in Tendring in February, this service is aimed at supporting adults in MH crisis while avoiding ED attendance and inpatient admission which can be both distressing and disruptive for both the individual and their family, the interventions are aimed at early de-escalation of the crisis supported by the home first and crisis teams from EPUT and a team of staff from Suffolk and North East Essex Mind.

All 4 GP practices in Clacton have been taken over by a new GP lead who is changing the appointment systems and appointment options for patients locally with the aim to improve patient access and thus care opportunities.

## **APPENDIX C**

### **Essex Community Rehabilitation Company (CRC) – Data and Interventions**

Essex CRC's purpose is and has always been to protect the public by delivering effective offender management and rehabilitation services. Our vision is to 'create a positive future' for the people we work with such as service users, victims and their families, communities, our partners and our employees. We do this by managing risk, changing lives and improving communities.

The key deliverables under each of the strategic priorities for our community operations are:

- Improve the quality of life of service users
- Reduce re-offending and risk of harm
- Employ ex-offenders and service users
- Promote the health, safety and well-being of service users
- Enable personal growth through learning and opportunities for change

Our Rehabilitation Activity Requirement (RAR) services which, have been designed based on desistance principles, allow the service user to understand their strengths and develop an awareness of obstacles. We have a range of activities available which include for example; behaviour change programmes and one to one support aimed at securing positive outcomes. Our Resettlement teams also work within our local Prison HMP Chelmsford to deliver the "Through The Gate" work.

We also deliver key interventions such as accredited Programmes and Community Payback services where Service Users learn practical life skills to support reducing reoffending and material benefit to communities through improved environments and increased public safety.

Essex CRC contributes to the Safeguarding Children and Adults Boards in the local authority areas, as well as the SET Essex Criminal Justice, Reducing Re-offending, Safer Essex and Domestic Abuse Boards.

Our ambition is to deliver a sustained and continuous reduction in reoffending and deliver interventions and work in partnerships to drive positive change in the behaviour of our service users whilst ensuring risks posed to the community are effectively monitored and reduced and to develop our Rehabilitation Activity Requirement offer ensuring the services we deliver are targeted, accessible and responsive to the needs of those we supervise

## Number of Current Service Users

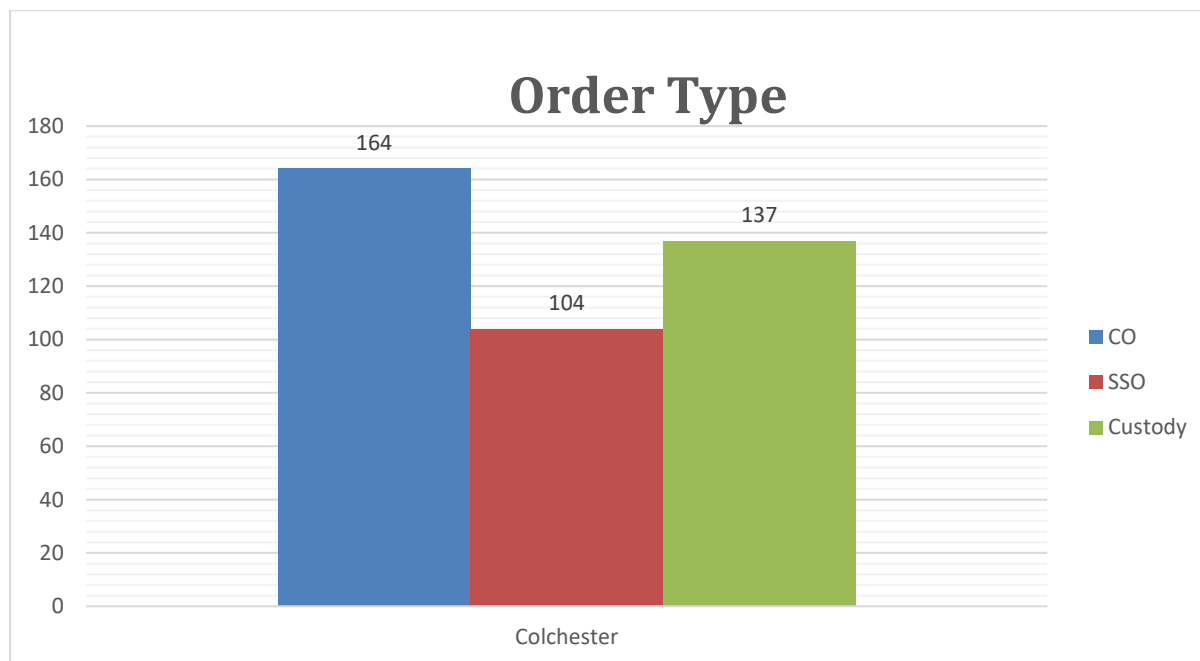
This table shows a count of Service users.

	Area %	
Colchester	100.00%	385
<b>Grand Total</b>	<b>100.00%</b>	<b>385</b>

The table below shows the breakdown of service users per area and whether they were sentenced to Community based sentences (CO/SSO) or a Custodial sentence

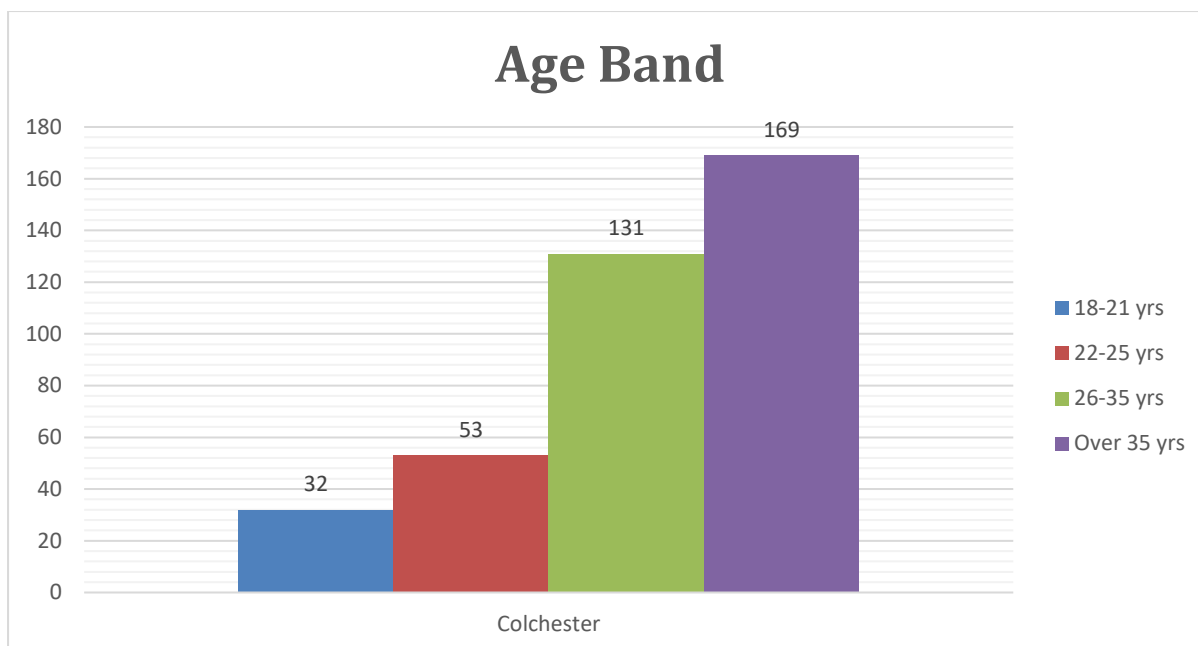
Community Orders, Suspended Sentence Orders and Currently In Custody.

	CO	SSO	Custody	Grand Total
Colchester	164	104	137	405
<b>Grand Total</b>	<b>164</b>	<b>104</b>	<b>137</b>	<b>405</b>



## Age

Count of Age (O)					
Row Labels	18-21 yrs	22-25 yrs	26-35 yrs	Over 35 yrs	Grand Total
Colchester	32	53	131	169	385
<b>Grand Total</b>	<b>32</b>	<b>53</b>	<b>131</b>	<b>169</b>	<b>385</b>



## Fearless Futures Programme

This module aims to motivate young service users (aged 18-25 years) to consider their identity, social circle and the way they handle situations. Delivered locally, It enables young adults to step into their future with self-confidence. It has a strength-based and trauma-informed approach and aims to encourage service users to look at what they have done well so far and the positive influences that can help them succeed in life. The final group sessions will provide service users with a tool kit so they can leave with some techniques to start implementing changes, if they are ready.

## Gender

Count of Gender			
Row Labels	Female	Male	Grand Total
Colchester	53	332	385
<b>Grand Total</b>	<b>53</b>	<b>332</b>	<b>385</b>

Count of Gender			
Row Labels	Female	Male	Grand Total
Colchester	13.8%	86.2%	100%
<b>Grand Total</b>	<b>13.8%</b>	<b>86.2%</b>	<b>100%</b>

## Women's Specific Support Programme

This programme is delivered locally in Colchester and in addition a Women Only Wednesday Workshop is held each month with our dedicated Women's Lead Responsible Officer's for Colchester where a variety of support services are available to them.

Available for all women and delivered in a group setting and aimed at addressing areas of need relating to the key pathways. The programme contains 4 modules of 2 sessions each;  
Relationships, Confidence and Self Esteem, Health and Empowerment.

The programme collaboratively works with the women to identify and learn to manage protective and risky relationships, enables women to develop, grow and increase health and wellbeing, as well as teaching coping strategies and recovery tools.

## Women's Community Support

This service specialises on providing mentoring for women, providing a wraparound layer of additional support, which is specific to the needs of this cohort. The service user is matched with a mentor locally who can offer practical advice and guidance on the day to day issues which may have prevented them from moving forward with their lives in a positive way.

## The Greenlight Project

Programme available for our female Service Users to attend a 5 week, outdoor project promoting opportunity, development of self-esteem and confidence and obtaining an accredited qualification at the end of the programme.

The below table identifies how many service users have been flagged as a DA Perpetrator:

### SUs with Domestic Abuse Perpetrator Registrations

Row Labels	Count of CRN	Area %
Colchester	124	100%
<b>Grand Total</b>	<b>124</b>	<b>100%</b>

## Building Better Relationships Programme

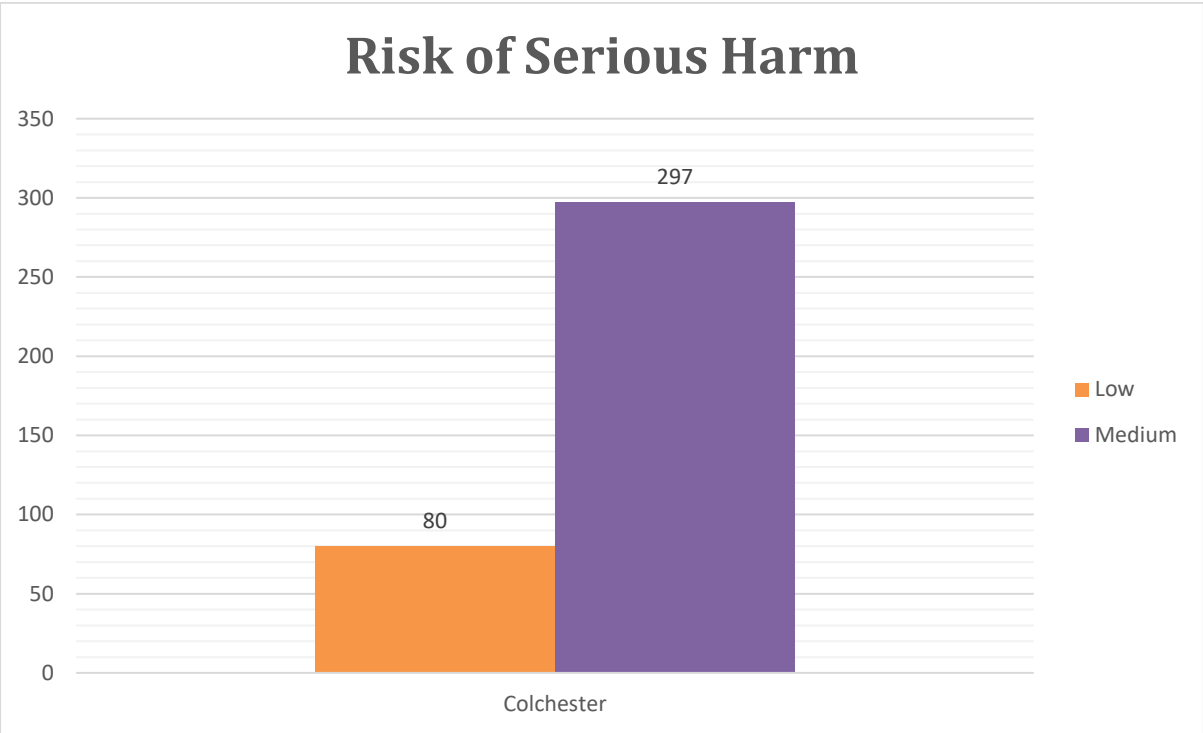
BBR is a nationally accredited group work programme designed to reduce re-offending and promote the safety of current and future partners and children. Suitable for medium or high risk males, those who do not have domestic violence as their index offence can also be referred on to the programme, though there needs to be a pattern of domestic abuse offending or a conviction within the last 2 years to meet all risk and need criteria.

The below table is the Risk of Harm assessment per Service User in the Colchester area. This is determined by a clinical assessment by a Responsible Officer. Definitions of these categories are available on request

**Risk of Serious Harm**

This table shows a breakdown of RoSH:

Row Labels	Low	Medium	Grand Total
Colchester	80	297	377
Grand Total	80	297	377
Percentage Total	21%	79%	



**Intensive Rehabilitation Officer**

In November we introduced our Intensive Rehabilitation Officer role dedicated to Colchester area, working with those Service Users identified as being a top 100 offender based on reoffending. This dedicated Officer works intensively with the Service User and collaboratively with other support agencies such as Community 360, local housing support, drug and alcohol agencies and the job centre in order to promote and develop protective factors to support desistance from offending in the future.

# Outcomes and Termination Reason

Data from November 2018 - December 2019.

Count of Term Reason Desc (D)

	Negative				Negative Total	Neutral		Neutral Total	Positive			Positive Total	Grand Total
Row Labels	Revoked (Failure to Comply)	Revoked (further offence)	Suspended Sentence Activated (failure to comply)	Suspended Sentence Activated (further offence)		Offender Died	Revoked (unworkable)		Completed - early good progress	Completed - PSS Sentence/ PSS Expiry Reached	Expired (Breach Listed)		
Colchester	31	28	10	10	79	2	2	4	68	174	11	253	336
Grand Total	31	28	10	10	79	2	2	4	68	174	11	253	336
Colchester	9.2%	8.3%	3.0%	3.0%	23.5%	0.6%	0.6%	1.2%	20.2%	51.8%	3.3%	75.3%	100.0%

**Compliance** – This measure (table above) identifies whether a service user successfully completes their order with Essex CRC and if not, why they didn't. This can be affected by a number of factors and the data should be treated with some care.



## Offender Group Reconviction Scale (OGRS) Offence Categories

Row Labels	Colchester	Grand Total
Absconding or bail offences	3	3
Burglary (Domestic)	16	16
Burglary (Other)	6	6
Criminal damage	17	17
Drink driving	44	44
Drug import/export/production	17	17
Drug possession/supply	27	27
Fraud and forgery	17	17
Handling stolen goods	5	5
Other motoring	21	21
Other offence	21	21
Public order	25	25
Robbery	1	1
Taking and driving away and related offences	5	5
Theft (Non-motor)	33	33
Theft from vehicles	1	1
Violence	146	146
<b>Grand Total</b>	<b>405</b>	<b>405</b>

### Next Steps Programme

This programme successfully delivered in Colchester, supports service users to set and maintain healthy goals for their recovery from substance misuse and related offending behaviour. Using the Journey of Change model, it will help service users to understand their current relationship with substance misuse (be it illicit drug use or alcohol misuse), its impact on their life, and identify what a healthy identity is like for them. This programme is not a substitute for specialist medical services, but can be used to support or consolidate ongoing or previously completed treatment in custody or the community.

### Choices Programme

The ultimate aim of CHOICES is to: reduce risk by engaging and motivating, coaching, responding to individual needs, and building continuity. The intervention aims to achieve this in four ways:

- Develop participants' thinking skills
- Coach participants to identify and manage their risk factors
- Coach participants to develop personally relevant protective factors
- Coach participants to achieve pro social goals.

## Community Payback

Service Users across Essex have worked a total of:

- 198246 hours over the last 12 months.

This represents a saving of: £1.627million between hundreds of charities and not-for-profit organisations.

- 33% of these hours were completed in Individual Placements, with Service Users engaging directly with members of their own community.

Over **600** beneficiaries across Essex participate in CP Scheme:

- Charities, Voluntary Bodies and Churches: 301
- Schools 55
- Public 110
- Local Authority 147

## Service User Survey

- **99.8%** said they are less likely to offend after completing Community Payback.
- **98%** said they found the work they undertook was useful to the community.
- **91%** said they had learned new skills that will help them in the future.

## Supervised Groups

- Average group size of 8
- Ground Clearance, Conservation, Painting & Decorating, Landscaping, Ditch Clearance, Street Cleansing, Litter Picking, Graffiti Removal, Minor Building Work...

## Individual Placements

- Supervised by Beneficiaries
- Charity Shops, Country Parks, Wildlife organisations, Food Banks, Charity Warehouses, Community Football and Leisure Clubs, Community Allotments...
- Community Payback Manager – Beth Lunn  
([beth.lunn@probation.sodexogov.co.uk](mailto:beth.lunn@probation.sodexogov.co.uk)) 0345 608 0211

Before and after:





## **APPENDIX D**

### **Essex County Council - North Quadrant Children & Families**

#### **Priority One - Tackling Gangs & County Lines, focussing on keeping drugs and weapons out of the Community.**

##### **Partnership work undertaken**

- Development and Implementation of Child Exploitation Tool that supports practitioners to effectively identify and record standards of risk for individuals.
- Detached Youth Work (Essex Youth Service) undertaken in Colchester Town Centre and a youth service presence in Colchester Institute and Colchester 6th Form as several students had been identified as being at risk from exploitation. Workers provide support guidance and signposting to services.
- Information provided by Essex Police led to the partnership raising awareness of 'Deets' and 'Squares'. Deets" is slang for bank details and a "Square" is a credit or debit card. Young people are becoming 'money mules' by handing over their bank details to fraudsters in exchange for money, making them accessories to the fraudsters' crime.
- Youth Workers worked closely with the Essex Police promoting the Money Mules campaign which also links to exploitation.
- Developed an impact framework around Children Sexual Exploitation has been put in use in southern Essex and Thurrock. The framework will be tried in the Children Exploitation & Missing Sub-Committee and rolled out across Essex if successful.
- During this year's Child Sexual Exploitation (CSE) Awareness Week, the Essex Safeguarding Children Board are encouraged parents to improve their understanding of what constitutes child exploitation (CE) through the 'Parents, Did You Know?' campaign. Pupils across Essex state that parents are their best source of information and advice when it comes to CSE so the 'Parents, Did You Know?' campaign wants to support parents by providing them with information not only on sexual exploitation, but also wider forms of child exploitation, such as criminal exploitation through county lines and gangs. The campaign also acknowledges that traumatic circumstances experienced through exploitation can also be felt by the parent and wider family not just the child themselves. The CSP supported the campaign which cumulated with an event in the Town Centre.
- Through Stay Safe on behalf of the ESCB partners have developed a Violence and Vulnerability Conference for North Essex partners on 18<sup>th</sup> March 2020. The aims of the conference are:
  - To promote the sharing of information and multi-agency working
  - Share examples of good practice
  - To increase knowledge and understanding of children exploitation
  - Support young people who are at risk of exploitation into adulthood

## **Priority Two - Driving down Anti-Social Behaviour and Violent Crime in public places.**

### **Partnership work undertaken**

All young people working with the Youth Offending Service, either sentenced to Court Orders or on Out of Court disposals who commit violent offences or offences involving the carrying of weapons are completing a Weapons Awareness Programme. This currently involves 4 sessions, but the work continues to be reflected and discussed throughout the length of their Order in order to reduce the likelihood of further offences of this nature.

The work addresses the following areas;

### **The Law**

Sentences – legal consequences

Intent – specific scenarios

What is an offensive weapon?

Who can legally carry?

What can be sold?

Joint enterprise

### **Reasons for carrying**

Peer pressure

Mindset/attitudes

### **Impact**

Consequences – body / emotional / community / financial

Different types of weapon – acid, knives, guns etc

Short and long term

Body map exercise

### **Help**

Raising alarm

Applying pressure

Blood loss

Basic principles

Body map exercise

This work is also being completed with young people who we suspect are on the periphery of violent/knife/weapon crime to ensure that they are aware of the risks involved.

All of these young people will also complete victim work. All the victims of offences are contacted by the Youth Offending Team Restorative Justice worker and they are offered the opportunity to be involved in the restorative justice process.

This can involve being kept informed of the progress of the young person, a letter of apology or explanation, direct reparation or a direct face to face meeting with the young



person. This work enables young people to understand the impact of their offences, not just physical injuries but the emotional and psychological harm which can last much longer.

### **Priority Three - Increase confidence in identifying & reporting Hidden Harms.**

#### **Partnership work undertaken**

- Stalking workshops by SETDA team which was done across the county including one in Colchester to raise awareness of the crime of stalking and increase reporting.
- Stalking campaign that was launched in September 2019
- Children & Families undertaken learning from Review workshops.
- Launch of new DA support services drop in workshops which are open to all partners.
- Youth Service Good Man is a five-week male mentoring programme for boys and young men who are at risk of entering into abusive relationships in the future and/or are at current risk within an abusive relationship. It can be delivered on either a groupwork or 1:1 basis, depending on need.

#### **Who is eligible?**

- Young males aged 13 – 18 years
  - Living in Greater Essex
  - Willing to take part in groupwork or 1:1 interventions
  - Displaying signs of unhealthy relationships / coercive behaviours (can include signs such as lack of empathy, dishonesty, manipulative, dismissive of others views).
- 
- Youth Service Sisters in Strength has been established to replicate the above programme for girls.





## **APPENDIX E**

### **Essex County Fire and Rescue Service**



#### **Our priorities:**

Essex County Fire and Rescue Service (ECFRS) has seen a recent move from a centralised function to a localised approach delivered by local teams. The majority of the services Prevention activities are centred on the Group Operational and Community Risk Plans. These are plans with an academic grounding and are aligned to local Intelligence led data which supports delivery to those in the community who need it most. The plans are aligned to the interim ECFRS Prevention Strategy with the intention of utilising 'Cadcorp' software to target areas of need. This has been a significant piece of work to date but once complete will enable us to accurately identify and proactively support those at greatest risk.

#### **Ethos:**

- Impact-focussed and effectively evaluated
- Data and intelligence led
- Delivered operational firefighters and specialist teams
- Governed by an effective, modern decision-making framework.
- Educate and enable the public to help reduce the number of deaths and injuries involving fire, travel and water
- Educate and enable the public so as to help reduce the number of accidental dwelling fires
- Educate and enable the public so as to help reduce the number of deliberate fires
- Educate and enable the public so as to help reduce risk in the home

#### **Objectives include:**

- To organise and deliver community engagement events including school visits and open days.
- To arrange and deliver Targeted interventions and After Incident Responses to premises, identifying those which require Safe and Well Home Safety Visits (HSV).
- To undertake community engagement activities by working with partner agencies to reduce risk in the community and supporting the vulnerable.
- To engage with RTC reduction team and partner agencies to promote a safer Essex and reduce KSI on Essex roads.

The target groups have been identified through academic research by Essex University into the accidental dwelling fires over the previous 9 years and is also aligned to the roles and responsibilities of the service and its personnel. The service also utilises the Strategic Assessment of Risk (SAOR) to consider and prepare for the emergence of new risk within the county which includes demographic changes, population growth, and areas such as Permitted Developments.

# Group Operational and Community Risk Delivery Plan 2019/2020



Essex County Fire & Rescue Service

## Our Target Groups

- People who live alone, particularly older and elderly people
- People on low income, often in social or privately rented properties
- People who live independently in sheltered accommodation
- People who have sensory impairments or disabilities which would affect their ability to respond in an emergency
- People who live in rural communities which may have longer response times

## Our Priorities

Reduce Accidental Dwelling Fires (ADF)



Reduce RTCs and the number of people killed or seriously injured on our roads



Reduce deliberate fires, including fires in the open



Promote water safety



Flood Awareness and Safety



## How will we deliver this?

- Fire Station Open Days
- After Incident Response
- Home Safety Visits
- Community engagement with groups vulnerable to fire and road traffic collisions
- Engagement in Community Safety Partnerships and HUBs
- Safe, Well and Secure events

## Operational Risk

- Ensuring the availability of risk information
- Confirmation of operational preparedness by delivering exercises
- Combine risk planning and community engagement where opportunities arise - for example High Rise engagement.
- Be aware of emerging risks, expansion, growth and development

## Flooding & Water Rescue

- Fire & Rescue Services in England do not have a statutory duty to respond to water rescue or flooding incidents, however there is a public expectation to meet. Essex County Fire Rescue Service has a water rescue and flooding capability.
- ECFRS holds risk profiling for water related incidents and areas susceptible to flooding. These assessments should identify the areas of potential inundation and the most vulnerable people at risk.
- The risk mapping from a variety of sources including the Essex Resilience Forum and national community risk profiles for resilience and Environment Agency flood maps.
- Working with partners the service will start to deliver water safety programmes from March 2020.

## Demographic Challenges

Population growth and urbanisation is an emerging challenge but so is the risk associated with the rural communities. By 2031, the East of England is expected to be the second fastest growing region in England, with a population increase of more than 25% from 2001. During this period, Essex is expected to see the highest increase of all counties in the East, absorbing some 324,000 additional residents. Essex has an ageing population and elderly people are at greater risk from fire. The concentration of people over-65 will increase dramatically as the baby boom children of post-war settlers reach retirement.

- Almost twice as many people over the age of 50 die in house fires compared to those under 50.
- People over 80 are 10 times more likely to die in a fire than someone under 30

- As people age, their needs become more complex.
- At 65, the estimate is that one in six people has trouble with daily living, i.e. washing, dressing or eating.
- Using the Mid-Year Estimates for June 2017, for Essex, some 51,502 fall into the former category now, (65-84 yrs. of age).
- By 85, three people in six have that trouble, (154,505). Similarly for the over-85s, some 49,000 people are in need
- In Essex the number of persons aged 75+ living alone was 65000 (20%) in 2014 expected to a projected rise of 105,000 by 2030.

The effect of loneliness and isolation can be as harmful to health as smoking 15 cigarettes a day and is more damaging than obesity, in general lonely individuals are at higher risk of fire and the onset of disabilities such as sensory loss.

Social isolation also affects the community, especially when it involves the elderly, it can be both a cause and symptom of other mental health issues. Other conditions that impair social skills, such as sensory loss, can lead to isolation, though not necessarily by choice, but by exclusion.

Loneliness puts individuals at greater risk of cognitive decline, and one study concluded that lonely people have a 64 per cent increased chance of developing clinical dementia.

In Essex, Southend and Thurrock there is estimated to be more than 22,000 people currently living with dementia. With a higher than average population of older people aged over both 65 and 85 it is likely that the number of people with dementia will increase to 35,000 by 2025.

ECFRS are currently increasing the dementia friend's and champions numbers within the workforce, raising awareness of dementia and being an active partner within the dementia friendly communities and supporting Dementia Action Alliances. Within the Colchester District ECFRS are working closely alongside Community 360 to raise awareness and support those living with dementia, their families and carers in reducing the risk of fire with support, advice and guidance.

## **High Rise Buildings**

There are four million social housing homes in England with half of these being in multi-storey blocks. More than ten thousand of these buildings are classed as high rise (18m and above or five floors and above). The Ministry of Housing has stated that significant increase in risk of death following fire when living in a building higher than two storeys, with an adult living in a self-contained flat in a building of three storeys or above, is almost ten times more likely to die in a fire than the same adult living in a two storey building.

With this in mind there are 27 residential high rise premises within the Colchester District, these undergo a continuous programme of operational risk inspections and community engagement activity to minimise the risk. From March 2020 there will be an updated programme of activity to provide education to residents as to the approach that the fire service has to adopt for high rise incidents and the reasons why, this will include education on the range of equipment used and why continuous access is required for service vehicles.

## Road Traffic Collisions

- Road Traffic Collisions are a significant issue in Essex – between January and December 2017 there were 855 people Killed or Seriously Injured
- ECFRS is a key partner within the Safer Essex Road Partnership
- Causes of RTCs, and the resultant KSI figures, support the corporate objective to focus on preventative activity in this area
- Motorcyclist - 25% of all casualties, less than 1% of road users
- The service utilise specially branded vehicles (Fire Car, Community Wheels, FireBike) too engage with the key risk groups of drivers between 18-24yrs and Motorcycle Riders.

Whilst there was a steady fall in the overall number of RTC KSIs from 2007, there has been a significant increase in KSI's since 2013 (from 689 KSIs in 2013 to 855 in 2017 – an increase of 24%).

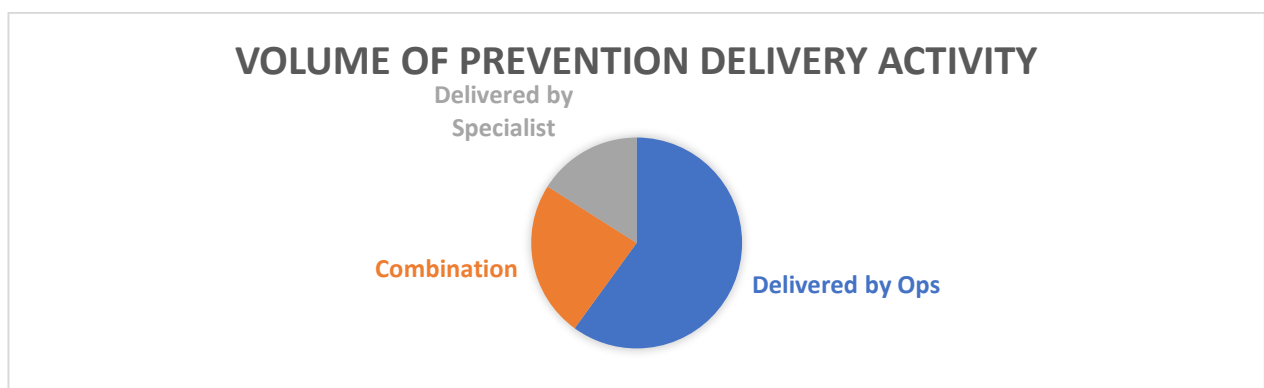
Organisations with responsibilities to reduce RTC KSI's in Essex remain committed and focussed to achieving sustainable reductions and have set local reduction targets to help inform prevention activities. The Safer Essex Roads Partnership provides a co-ordinated and joined up approach to RTC reduction across the County and a fundamental component of this has been the creation of a Joint Road Safety Delivery Plan across all partners.

Intervention	Description
<b>FireBike (General)</b>	General engagement and education for motorcyclists at various events, locations and gatherings in and around the County (motorcyclists are the highest road user risk group in Essex) Key FireBike messages: <ul style="list-style-type: none"><li>▪ Be a better rider</li><li>▪ Train as if your life depends on it</li><li>▪ Protect yourself and your pillion</li><li>▪ Learn to share the road</li></ul>
<b>FireBike Better Biking Course</b>	Delivery of classroom education and on-road assessed ride feedback to improve risk awareness and road craft of motorcyclists
<b>FireBike Advanced Machine Skills Course</b>	Delivery of machine control skills training to improve confidence and machine handling skills of motorcyclists – skills directly related to the prevention/avoidance of collisions on the road
<b>SERP Street Spirit Young Rider Campaign</b>	Delivery of risk and consequence education to young 16-25 year olds (over 1/3 <sup>rd</sup> of P2W collisions involve young riders of machines of 125cc and below) Key messages: <ul style="list-style-type: none"><li>▪ Risk &amp; Consequence</li><li>▪ Getting on the road</li></ul>

	<ul style="list-style-type: none"> <li>▪ PPE</li> <li>▪ Road skills</li> <li>▪ Machine maintenance</li> </ul>
<b>Fire Car – Modified Car Enthusiast Engagement</b>	<p>Engagement and education of modified car/performance car enthusiasts at various locations in the County</p> <p>Fatal 4' causes of RTCs</p> <ul style="list-style-type: none"> <li>▪ Speeding</li> <li>▪ Seatbelts</li> <li>▪ Distraction</li> <li>▪ Driving under the influence</li> </ul> <p>Underpinned by VR360 road safety film</p>
<b>Surround a Town Events</b>	<p>Multi agency road safety engagement, education and enforcement events in key Towns within the County.</p> <p>General engagement relating to any/all of the 'Fatal 4' causes of RTCs</p> <ul style="list-style-type: none"> <li>▪ Speeding</li> <li>▪ Seatbelts</li> <li>▪ Distraction</li> <li>▪ Driving under the influence</li> <li>▪ Older Drivers</li> </ul>
<b>Community Engagement Days</b>	<p>General road safety community engagement event at key locations around the County. Involve ECFRS and Essex County Council</p>
<b>SERP Roadster</b>	<p>Specific road safety programme delivered to young students in schools and colleges within the County focussing on focussing on the 'Fatal 4' causes of RTCs Key messages delivered by ECFRS:</p> <ul style="list-style-type: none"> <li>▪ Speeding / 'Driving with Grace'</li> <li>▪ Risk &amp; Consequences</li> <li>▪ Seatbelts</li> </ul>
<b>National Citizenship Service Camps</b>	<p>Intensive programme delivering road safety education to +2500 students attending the annual National Citizenship Summer events at 2 key locations.</p>
<b>Young Driver Scheme</b>	<p>Delivery of road safety education for young pre-drivers as part of a wider driver experience programme held at Little Waltham Park and Ride and Earls Colne.</p> <p>Fatal 4' causes of RTCs</p> <ul style="list-style-type: none"> <li>▪ Speeding</li> <li>▪ Seatbelts</li> <li>▪ Distraction</li> <li>▪ Driving under the influence</li> <li>▪ General driving and vehicle maintenance</li> </ul>
<b>Firebreak</b>	<p>Delivery of road safety education to participants on the ECFRS Firebreak courses – both young and adult participants.</p> <p>Fatal 4' causes of RTCs</p> <ul style="list-style-type: none"> <li>▪ Speeding</li> <li>▪ Seatbelts</li> <li>▪ Distraction</li> <li>▪ Driving under the influence</li> </ul>

<b>Fire Station Open Days</b>	<p>Attendance at regular ECFRS Fire Station Open Days (with Community Wheels/Fire Car) to engage with the public and deliver road safety education to all age groups</p> <p>General engagement relating to any/all of the 'Fatal 4' causes of RTCs</p> <ul style="list-style-type: none"> <li>▪ Speeding</li> <li>▪ Seatbelts</li> <li>▪ Distraction</li> <li>▪ Driving under the influence</li> <li>▪ Older Drivers</li> </ul>
<b>Military Road Safety Events</b>	<p>Delivery of broad road safety advice to military personnel at both Merville barracks, Colchester and Carver barracks near Saffron Walden. Particular events at high summer and pre-Christmas period</p>
<b>Youth Offender Engagement</b>	<p>Delivery of specialised road safety education to young offenders with a conviction for vehicle related crimes (e.g. driving under the influence, reckless, Taking without Consent etc.). Referred to ECFRS by the Youth Offending Service under this jointly developed 'Drive to Arrive' scheme</p>
<b>Cycle Safety</b>	<p>Delivery of cycle safety education to young people</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> <li>▪ Dangerous riding</li> <li>▪ The importance of being highly visible</li> <li>▪ Riding safely near large vehicles</li> <li>▪ The consequences of dangerous riding</li> <li>▪ Training to become a Safer cyclist</li> </ul>
<b>Year 7 Road Safety</b>	<p>Independent journey to school education to Year 7 children</p> <ul style="list-style-type: none"> <li>▪ To Make Safer Independent Journeys by:</li> <li>▪ understanding the risk</li> <li>▪ reducing the risk</li> <li>▪ understanding the consequences</li> </ul>

**With the move towards a more localised delivery by the operational command areas our target is to enable the delivery as detailed below:**



**Delivered by Operational Personnel and Community Safety Staff within Groups from Groups Budgets:**

- Home Safety Visits
- Targeted Interventions
- After Incident Responses
- Engagement with groups Vulnerable to Fire and RTC's
- Engagement with Community Safety Partnerships and Community Safety Hubs
- Safe, Well and Secure events
- Fire Station Open Days
- Water Safety

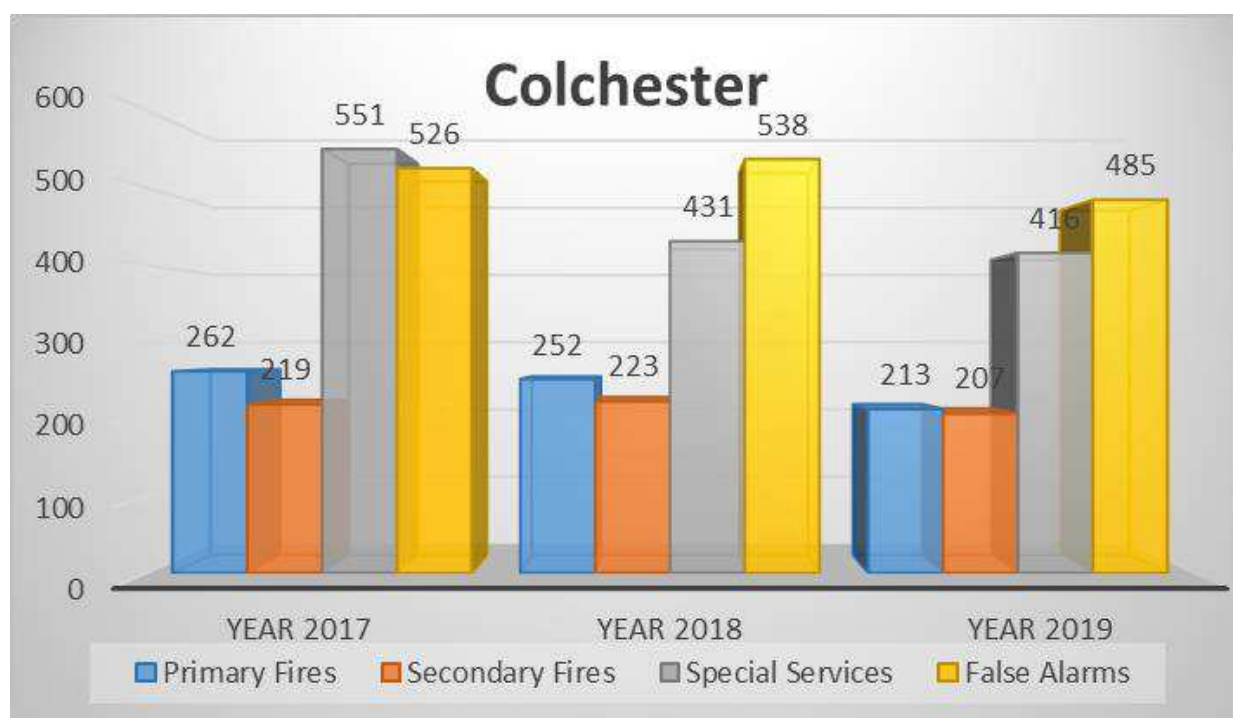
**Delivered in Combination by Groups and Central Function:**

- Activities in Education (people who Help Us, RTC presentations)
- Activities with Young People (Cadets *TBC DF*)
- Volunteer activity and involvement
- Community Safety Partnership attendance
- Museum Events
- Community Safety Training
- Evaluation / Data and Intelligence / Learning Reviews
- Partnership Working
- Strategic After Incident Response (SAIR)

**Delivered by Specialist Functions from a Central Budget:**

- Cadets / Duke of Edinburgh's Award
- Firebreak initiatives
- Safe and Well Visits
- Safeguarding Follow Up Visits
- Safeguarding Referrals

## Incident trends within the Colchester District 2017 - 2019



### Primary Fires:

Primary Fire includes all fires in buildings, vehicles and most outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances (For this report the numbers include chimney fires)

### Secondary Fires:

An incident that did not occur at a Primary location, was not a chimney fire in an occupied building, did not involve casualties (otherwise categorised as a Primary incident) and was attended by four or fewer appliances (otherwise categorised as a Primary incident).

### Special Services:

Include all additional services including rescues etc. road traffic collisions, rescues from water, incidents aligned to inclement weather.

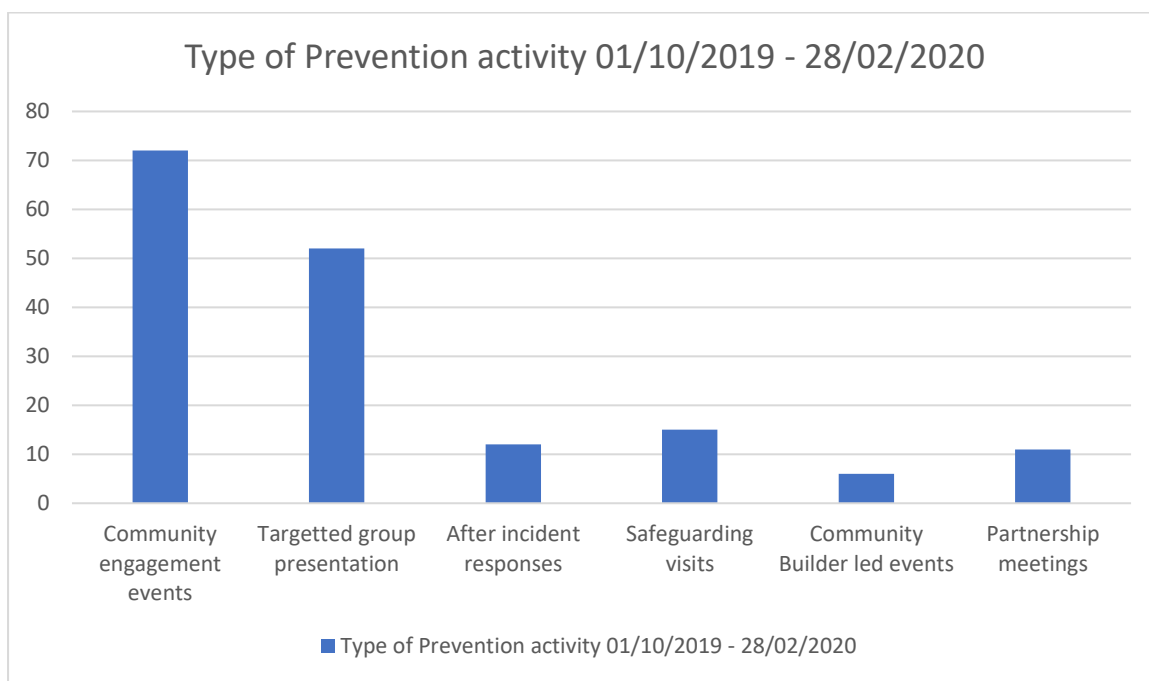
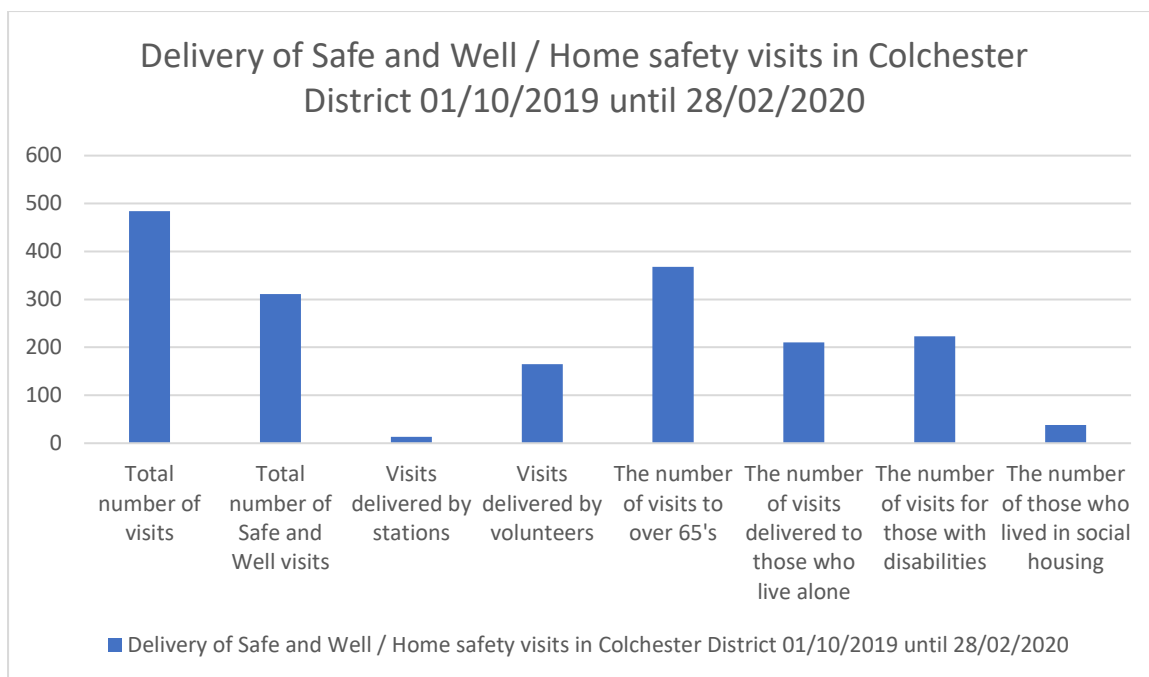
## Safe and Well and Home Safety Visits 01/10/ 2019 – 28/02/2020

### Linked to Priority 3 - Increase confidence in identifying & reporting Hidden Harms.

#### Delivered by:

- Safe and well Officer's,
- Community Safety officers
- Volunteers
- Station Personnel





## Case Study:

### Fresher's Week 2019:

Week commencing the 6<sup>th</sup> – 21<sup>st</sup> February 2019, the Colchester CSP Street Weeks Campaign was in Greenstead Ward, Colchester. There is a higher ratio of student accommodation in Avon Way, Greenstead and the target area was extended to include Essex University and Hythe Quay which has further University accommodation blocks. Safety advice was given to the students that attended.

Week Commencing 30<sup>th</sup> September 2019 - Student Welcome Week for Essex University. ECFRS joined partners on a Fire Safety stand on 30<sup>th</sup> September and 4<sup>th</sup> October engaging with approx. 500 students. There were 13 home safety visit referrals for home safety visits gathered from the event.

5<sup>th</sup> October 2019 ECFRS attended the annual Fresher's Fair run by Essex University Students Union at the Wivenhoe Campus which is the third year that ECFRS has attended. Community safety team members, a crew from Wivenhoe Fire Station, RTC Reduction and Graham Currie and his search and rescue dogs from USAR attended. This was the biggest fair that ECFRS have attended to date with several thousand students in attendance. The operational crew from Wivenhoe delivered chip pan fire demonstrations approx. every 45 minutes which created a captive audience. There were a further 23 home safety visit referrals.

#### **Sheltered Accommodation:**

Following a series of fires within the sheltered accommodation premises in Colchester, ECFRS personnel work alongside the Older Person enable from Colchester Borough Council to deliver prevention activity to the residents of the 19 sheltered accommodations.

The majority of the occupants were elderly and living alone, and the range of reasons for the incidents were primarily cooking and the occupants were either distracted, fell asleep or medical condition/illness or temporary lack of physical mobility. The visits incorporated a range of safety messages and signposting and following this activity there has been a noticeable decrease in similar incidents.

#### **Partnership Activity:**

ECFRS work in partnership with a range of partners within the Colchester District, these include but are not limited to:

- Essex Police
- Essex University
- United in Kind
- Colchester Borough Council
- Community 360
- Age UK
- East of England Ambulance Service
- Salvation Army
- YADA (Young Adults with disabilities)
- MacMillan Cancer Care Support
- RNLI
- The Environment Agency

## **APPENDIX F**

### **Essex Police (Colchester District)**

#### **Priority One – Tackling Gangs and County Lines**

Since the last Crime and Disorder panel we have continued our focus to disrupt organised crime and Gangs bringing class A drugs into Colchester. This supply of drugs has led to violence in a number of areas of Colchester with young people being drawn in and exploited by these ruthless gangs. We have also seen a number of properties taken over by Gangs and the vulnerable residents exploited, known as cuckooing an address.



Working together through the Multi Agency Coordination Panel partners have targeted individual criminals and used their combined powers to disrupt the criminal in addition to the criminality. Examples of this are persons linked to an organised crime group being investigated by the DWP for benefit fraud or being targeted through Colchester Borough Homes and housing providers to put in place closure orders at addresses. This approach combined with has seen a number of an Organised Crime Group charged and remanded for trial with 14 currently on remand.

Community Policing Team and Raptor Teams have targeted key nominals in the Gangs structures and we currently have a number of suspects on bail waiting a charging decision by CPS for conspiracy to supply Class A drugs.

#### **Priority Two – Driving Down Anti-Social Behaviour and Violent Crime in Public Places**

In July we launched the Town Centre Team, a combination of Police, Zone Wardens, Licensing, Housing and support workers. With the Public Space Protection Order the team have been working to reduce the incidents of violence and ASB in the town centre. Through targeting of aggressive begging and street drinkers we have seen a reduction in issues within the Town Centre. In October this was taken a step further with the introduction of Operation Luscombe. A true multi agency approach, Police, NHS, Open Road, Colchester Borough Homes, Community 360, providing a drop in centre once a week where members of the homeless community can access a range of services to provide safeguarding and support. Combining this support offer with prosecution of offenders who do not engage has seen further progress reducing instances of crime and ASB.

The team seek to ensure we can prevent crime and utilise a range of tools such as Criminal Behaviour orders to limit the impact individuals have on Colchester. An example is a young person who caused criminal damage through graffiti was prosecuted for 17 offences and a CBO successfully applied for preventing him being in the town centre in possession of any spray cans, or markers. Another example is a person who caused issues through anti-social behaviour we have secured a CBO.

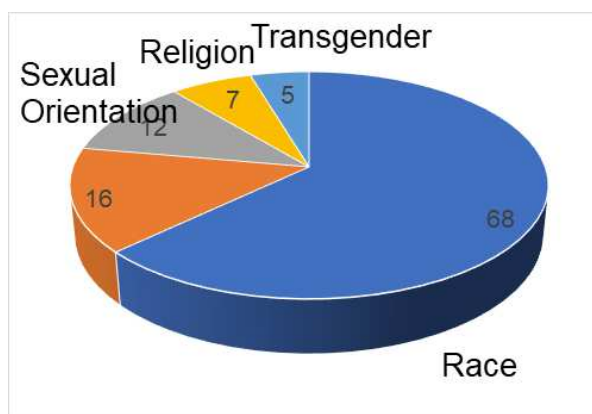
In October the partnership launched the Rural Crime Toolkit in conjunction with Rural Crime Week to provide communities with ideas, information and support to make their neighbourhood a better place to live. We supported this with Op Vocal providing flexible deployment of the Community Policing Team into rural areas based on intelligence and demand. This has seen numerous deployments across our rural communities addressing issues from speeding, to drug use.

We have increased visibility of policing to support the night-time economy with Community Policing Teams changing weekend hours to remain on duty until 0400hours, giving a greater presence in the Town centre. Working closely with Licensing, SOS Bus, Street pastors, RMP colleagues, and CBC we provide a visible presence to reassure, prevent crime, and take positive action when crimes occur.



### Priority Three – Increase Confidence in Identifying and Reporting Hidden harms

Through the last quarter of 2019 in partnership with Community 360 we ran workshops to bring together communities to form an Independent Advisory Group (IAG) to provide a conduit to feed information into and feedback from communities. The workshops were really positive with volunteers coming forward to attend and take on responsibilities. The members will receive in depth briefings on hate crime, stop search, and policing delivery enabling feedback.



Over 2019 Hate Incident Reporting Centres have increased to 6 (with a network of 60 across Essex) with further planned. We have trained 80 Hate Crime Ambassadors, members of the public who raise awareness and support victims to report hate crime. We have seen an increase in Hate crime reporting across Colchester. The chart to the left shows types of hate crime from 1/10/19 to 16/1/20.



## Op Pegasi

Running under the National Op Sceptre operation to tackle knife crime, we have secured additional funding and officers to target Gangs, known weapon carriers, known hotspots for knife crime, such as Greenstead and the Hythe.

This approach has led to a number of convictions, and in some cases prison sentences. We have utilised this operation for wider public reassurance and engagement and have been joined on multi agency patrols by Royal Military Police, Zone Wardens, Housing and outreach workers to name a few.



## Op Zap

Providing resources to police the Night-time Economy and keep people safe in Colchester Op Zap saw teams from Community Policing Team, Specials Team, Operational Support Group and Roads Policing.

Focussing on keeping visitors to the Town Centre safe. Teams deployed stopping vehicles, conducting stop search of individuals and conducting high visibility patrol engaging with the community. This provides reassurance to those enjoying the night-time economy, street homeless and linking up with Street Pastors and the SOS Bus to keep vulnerable people safe.

## Op Meteor

400 Homes in the New Town areas were visited and provided crime prevention advice with Smart Water being deployed, along with visual deterrent forming part of a University study into Crime Prevention and best practice to reduce instance of dwelling Burglary

## Op Luscombe

A multi-agency "one stop shop" to provide support in a single visit for those homeless in Colchester



### **Op Emu**

Launched in November to target those who come into Colchester and take advantage of the busy Christmas period to steal. Working closely with Colchester Business Against Crime, and the Business Improvement District police targeted known shoplifters, and with businesses shared intelligence to prevent thefts occurring and to apprehend those who committed crime.



### **Freshers Week**

To provide support and protect young people from harm we joined up with University of Essex. On arrival all students undertake some compulsory inputs to prepare them for University life. This year that included inputs put together by policing professionals on safer relationships, dangers of alcohol and drug abuse, knife awareness, and consent. This saw a drop in reported offences compared to the previous year. Police also maintained a presence at Freshers week and this saw positive engagement through delivery of crime prevention advice and led to a student signing up as a Special Constable.

### **Op Enlightenment**

Is the partnership with schools across the District. Working together to identify vulnerable students who may be at risk of exploitation support can be provided through a variety of means from one to one with Children's and Young Person officers, sessions with NGO who provide expert youth workers, or through statutory partners.

### **Op Vocal**

This provides flexible deployments of the Community Policing Team to deal with issues early in the rural locations across Colchester District. Deployments address issues raised by residents, or by partner intelligence. Using GPS from radios we can plot patrol routes to share with residents who may not have seen us.



## **APPENDIX G**

### **National Probation Service (Essex)**

#### **Probation Changes**

The previous secretary of state announced in May 2019 that the offender management functions of the National Probation Service (NPS) and Community Rehabilitation Companies (CRCs) will be coming together in a new, unified model under the NPS.

The move to the unified model went live in Wales in December 2019 and is due to go live in England in June 2021.

The new model will have 11 NPS regions in England and one in Wales. In England, each region will be overseen by a Regional Probation Director, who will provide strategic leadership and be responsible for the overall delivery and commissioning of probation services.

Private and voluntary sector organisations will compete to deliver interventions and rehabilitative services, such as unpaid work, accredited programmes, and other resettlement and rehabilitative interventions (apart from programmes for those individuals who have committed sexual offences, which will continue to be delivered by the NPS).

There will be a greater emphasis placed on working with partners to deliver effective and innovative rehabilitation services. This will be overseen by a Regional Probation Director with clear accountabilities between delivery of sentence management and outsourced interventions.

#### **Essex Multi Agency Public Protection Arrangements (MAPPA) annual report 2018-2019.**

The annual report was published in October 2019 and is a statutory report covering 1 April 2018 to 31 March 2019. MAPPA is a statutory arrangement made up of three lead agencies (Probation, Police and Prison). The lead agencies work alongside other agencies including those who are responsible for Safeguarding arrangements, as well as those who may pose a risk from Extremism, for example. The lead agencies also work alongside other so called “duty to cooperate agencies” - the youth offending team, jobcentres, local housing authority, etc – where it can be shown that they can help strengthen the MAPPA to make defensible decisions about the management of offenders.

The annual report offers an opportunity for MAPPA to demonstrate it is accountable to the community in Essex for the management of violent and sexual offenders.

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/843323/Essex MAPPA Annual Report 2018-2019.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/843323/Essex_MAPPA_Annual_Report_2018-2019.pdf)

Whilst the data in the report is not broken down by CSP level, it does show that the number of Essex offenders managed under MAPPA that go onto to commit a further serious offence is relatively small (3 were convicted of a SFO and 2 are awaiting charge out of a total of 1854 MAPPA managed offenders). Whilst the number of

serious offences committed by this cohort of offenders is low this in no way minimises the impact for the victims and their families who will normally experience a great deal of fear, distress and harm.

## Public Confidence

### ***Community & Suspended Sentence Order Completion Rates***

The below figures display the number of Community and Suspended Sentence Order terminations during the reporting month, where the offender was managed by Essex at the time of termination. Based on the reason for termination, a successful percentage has been calculated. For example, completed (Early) is deemed a successful termination, whereas a termination reason of Revoked (Further Offence) is classed as a failure. This measure currently forms part of the NPS Performance Dashboard, with a target of 75% (improvement trigger target = 65%).

The RAG status applied to figure 1 is based on the following targets: Green = above 75%, Amber = between 65% – 75%, Red = below 65%

*Figure 1 – CO/SSO Completion Rates*

Month/Year	Success	Failure	Total	% Successful
Apr-19	21	7	28	75.0%
May-19	28	14	42	66.7%
Jun-19	20	11	31	64.5%
Jul-19	20	5	25	80.0%
Aug-19	16	7	23	69.6%
Sep-19	27	6	33	81.8%
Oct-19	23	7	30	76.7%
Nov-19	21	4	25	84.0%
Dec-19	27	4	31	87.1%
<b>Total</b>	<b>203</b>	<b>65</b>	<b>268</b>	<b>75.7%</b>

### ***Completion of Licences and Post Sentence Supervision Period***

The table includes the number of orders terminated during the reporting month, where the offender was managed by Essex at the point at which the licence/post sentence supervision period was terminated. A successful termination is based on whether the offender was terminated using a successful termination reason and hadn't subsequently been recalled to Prison after release. This measure currently forms part of the NPS Performance Dashboard, with a target of 65% (improvement trigger target = 55%). The RAG status applied to figure 1.1 is based on the following targets: Green = above 75%, Amber = between 65% – 75%, Red = below 65%



Figure 1.1 – Licence/PSS Completion Rates

Month/Year	Success	Failure	Total	% Successful
Apr-19	31	16	47	66.0%
May-19	23	16	39	59.0%
Jun-19	21	12	33	63.6%
Jul-19	27	20	47	57.4%
Aug-19	29	25	54	53.7%
Sep-19	28	22	50	56.0%
Oct-19	25	14	39	64.1%
Nov-19	27	19	46	58.7%
Dec-19	25	24	49	51.0%
<b>Total</b>	<b>236</b>	<b>168</b>	<b>404</b>	<b>58.4%</b>

### Caseload Mapping

Caseload figures were extracted on 26/01/2020, where the order is managed by Essex. All Order types are included and have been split into three categories Community (Community Orders/SSOs), Released on Licence and Offenders Currently in Custody. Also provided are the teams/office of the Offender Manager currently supervising the offender.

Figure 2 – Caseload Mapping

	Community		Community Total	On Licence		On Licence Total	In Custody		In Custody Total	Total
Order Manager Team	M	F		M	F		M	F		
Mid Essex	101	8	109	116	7	123	126	6	132	364
North East Essex	103	4	107	169	5	174	173	13	186	467
SEE & Southend	155	9	164	172	5	177	140	12	152	493
South Essex	89	6	95	117	6	123	120	8	128	346
Thurrock	66	4	70	95	4	99	75	2	77	246
West Essex	62	5	67	79	6	85	99	4	103	255
<b>Total</b>	<b>576</b>	<b>36</b>	<b>612</b>	<b>748</b>	<b>33</b>	<b>781</b>	<b>733</b>	<b>45</b>	<b>778</b>	<b>2171</b>

### Victim Satisfaction

Every Victim who agree to face to face contact with an NPS Victim Liaison Officer is given the opportunity to feedback on how satisfied they were with the level of service received. The below table includes all feedback returns received by the Essex Victim Unit between 01/04/2019 – 31/12/2019 and the proportion who were satisfied with the level of service received.

Quarter	Gender	Number of Victim Surveys Returned	Number of Victims Satisfied with the Service Received	% of Victims Satisfied with the Service Received
Q1 19/20	Male	1	1	100.0%
	Female	7	7	100.0%
	Did not answer			
	<b>Total</b>	8	8	100.0%
Q2 19/20	Male	2	2	100.0%
	Female	8	8	100.0%
	Did not answer	<b>3</b>	<b>3</b>	100.0%
	<b>Total</b>	13	13	100.0%
Q3 19/20	Male	4	4	100.0%
	Female	10	10	100.0%
	Did not answer	1	1	100.0%
	<b>Total</b>	15	15	100.0%
Q4 19/20	Male			
	Female			
	Did not answer			
	<b>Total</b>			