

Representations to McDonald's application

Environmental Protection

5 May 2022

Dear Elaine, following our telephone conversation earlier today, below are the proposed conditions to be added to the McDonalds application at Turner Rise Retail Park. Please can you pass these to the applicant and let me know what they think.

- The car park shall be managed to ensure that it is not used for ball games, skateboarding, car meets.
- Car park to be managed to minimise disturbance to any noise sensitive premises.
- Notices to be displayed within the premises regarding the disposal of litter and the behaviour of customers on leaving the premises.
- Any extract ventilation systems to be maintained so as to prevent odours causing a nuisance at sensitive premises. Maintenance records for any such system to be kept for 12 months.
- Outside tables and chairs shall be rendered unusable by [XX] hours each night. (to be agreed)
- Monitoring of the car park and the outside area by CCTV during opening hours when used by patrons of McDonalds
- Litter bins shall be provided within the boundary of the premises in sufficient capacity to ensure that customers can adequately dispose of any litter; such bins to be emptied regularly.
- All staff shall be trained in the conditions in force under this licence. Documented records of training completed shall be kept for each member of staff. Training shall be regularly refreshed and at no greater than 12 monthly intervals. Training records must be made available for inspection upon request by a Police officer or an authorised officer of Colchester Borough Council.
- An incident log (which may be electronically recorded) shall be kept at the premises for at least six months and made available on request to the Police or an authorised officer of the Licensing Authority. The log must record details of the incident, date, time, the staff who dealt with it, the action taken, the outcome, and whether the emergency services were called. The incident log must record incidents in relation to -
 1. all crimes reported to the venue, or by the venue to the Police
 2. all ejections of customers
 3. any complaints received
 4. any incidents of disorder

5. any faults in the CCTV system
 6. any visit by a relevant authority or emergency service
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Cllr Goss

28 September 2022

My objection is as follows:

- the prevention of crime and disorder - this opening late will add to crime and disorder in the area as the police are already dealing with issues here so this opening after 11pm will attract more boy racers causing noise and disturbance and adding to the police reports and workload!
 - the prevention of public nuisance - the boy racer problem will get worse as longer congregation times will occur leading to more police reports.
 - public safety - there's already a public safety issue with boy racers and motorbikes causing issue and danger. The police are investigating. This late night opening will add to the problem.
 - the protection of children from harm - this will further out children at harm if vehicles are dangerously congregating causing a nuisance.
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14 September 2022

In regard of the licence application, under the Licensing Act 2003, by McDonald's Restaurants Limited, to apply for late night provision to serve food and drink between 23.00 and 05.00, at Unit 8A Turner Rise Retail Park, Petrolea Close, Colchester, CO4 5TU, I would, on behalf of myself and fellow residents, like to formally object to the issuing of this issue.

Firstly, the location of this site, has already been acknowledged as a hotspot for antisocial behaviour in the late hours. As a resident living in the adjacent housing estate, Turner rise, we have been plagued with motorists regularly congregating around this area, between the approximate hours of 22.00 and 02.00 hrs, and excessively revving their collective motor engines, and street-racing around here. Opening a McDonald's in this location will simply exacerbate this antisocial behaviour, by offering them food and beverages.

Secondly, we already have four McDonald's Restaurants in Colchester, and I believe three of these already open 24 Hours. Further, one of them on Cowdray Avenue, is only 5 minutes' walk from this new location. I see no justification in allowing 24-hour access to this additional location, given its close proximity to our residential housing.

Thirdly, we have already experienced much refuse and litter generated from this retail development, and there is a particular problem with wind and airflow in the proposed location, causing much litter to be strewn along and around the footpath

leading to Peto Avenue. The litter generated by McDonald's customers is already well known, but given the antisocial behaviour already exhibited in this location, I believe this will again be exacerbated by 24-hour opening.

In summary I must object to the granting of this licence, in the strongest terms, and again ask how any potential justification for this can be of greater benefit to the community, than the issues I have raised above.

I look forward to hearing back from you in this matter.

18 September 2022

Dear CBC Licensing Team,

I would like to oppose McDonalds application for 24 hour all night opening at their new store on the Turner Rise Retail Park for the following reasons:

- There are already several other McDonalds branches locally open 24/7 including Cowdray, Stadium and Tollgate surely this is already adequate provision?
- The branch is located close to residential areas and the associated noise especially from vehicles could well cause disturbance during the night.
- The lower section of the retail park has no other 24/7 operations so this is not in keeping with the rest of the park
- The retail park is a well known 'hot-spot' for night time issues – the area was previously under a PSPO (the first in the country, I believe) to prevent 'boy racer' activity and more recently Turner Rise residents have been plagued with noise from motorbikes racing/revving at night there – please see Turner Rise residents Facebook page if you need evidence of this. The addition of a 24/7 fast food outlet will, I suspect draw further crowds late at night.
- Late night users will also likely add to the ever increasing problem of littering in the area.

I really hope that CBC will take local residents views into account and think of the impact on local residential areas before granting this license.

16 September 2022

Dear Sir/Madam,

I am a local resident to Turner rise and we already have alot of anti social behaviour by way of car and motor bike noise from

11 pm to the early hours the last thing we want or need is the McDonalds opening 24 hours a day.

They have 4 other stores in Colchester all this will do is add to people's obesity, health problems and pressure on the NHS, together with more noise, traffic problems, and parking problems and litter

It is totally unwanted and unnecessary but if we have to have the thing here please restrict the opening hours to a reasonable time. The current noise in the last few weeks is causing mental health problems through lack of sleep so for once do the right thing and put people before profit PLEASE

19 September

I have many objections to McDonalds being put at Turner Rise and due to public health concerns of an obese and unhealthy nation. I cannot believe how this planning permission was ever considered let alone granted!

However in response to the issue of late night opening times, I have several concerns. Turner Rise is next to a nature area, people already inconsiderate with their dumping of rubbish is bound to increase causing more litter strewn everywhere.

There are already several McDonalds in the area, encouraging more people to drive through the congestion of North Station roundabout, with unsociable behaviour, will make it a far more unpleasant area for all those who live in the vicinity.

North Station area is a delightful place to live. Yes it is busy with traffic but there is a great community feeling here, and a lot of nature thrives.

What benefit will a McDonalds especially a 24 hour McDonalds bring to this area except profit to a very greedy corporate business?

Please find listed some of the reasons not to have a 24 hours McDonalds at Turner Rise.

- 1) Increase of litter
- 2) Unsociable behaviour & noise
- 3) Increase volume of cars
- 4) Cars racing around causing all the above
- 5) Disturbance to wildlife in a protected area next door
- 6) There are already two 24 hour McDonalds nearby in Colchester
- 7) Disturbance to residents

Thank you for reading this and hope you will take these issues seriously.

13 September

It's already very noisy at night with bikes and other vehicles having fun on the NAR. I oppose the 24hr opening application as I think this would make the problem worse.

13 September

We don't need a fifth MC Donald's opening 24/7.

It is unfair to those who live locally, to have the smell and the noise 24/7.

Who is going to pick up the rubbish, that MC Donald's do create , through the night

13 September

The area is already noisy with drivers at night, this will make the problem worse.

13 September 2022

As a direct neighbour to the new Macdonald's site I opposed the planning application on the basis that it will only increase noise and traffic in the area. To hear that the store will potentially be open all night is horrifying. It means that during summer months we will NEVER be able to sleep with our windows open. It means that the smell will be constant and unrelenting. Ultimately it will also increase already frequent antisocial behaviour from loud cars and motor bikes.

No consideration for direct neighbours has been made at any point during this process and we feel ignored when we have raised objection.

13 September 2022

As a close neighbour of this development I have huge objections to this Licence being granted. We already suffer ongoing disturbance from frequent loud noise from the retail park by cars and motorbikes gathering on the site late at night and in the early hours, constantly revving their engines and screeching around the car park, which is completely unnecessary and extremely annoying, often disturbing our sleep. The hours proposed by McDonald's would only make this problem much worse and encourage more people to go there at unsociable hours. There are also two other McDonald's within a two mile radius, one of which is only half a mile away, neither of which are in residential areas, which are already open 24 hours a day so cause less of an issue than granting this Licence for the Turner Rise Retail Park so I do not understand the need for this one to be open 24 hours a day. I feel that it is just pure

greed from McDonald's, who are after the financial gain. Litter is already dreadful in the area too and having 24 hour opening is only going to make this worse probably.

13 September 2022

I objected to the original building works based on National and local obesity levels, local noise, litter and environmental concerns, but alas it has gone ahead regardless. Before it is even built and open - Macdonalds are applying for a near 24 hr opening, despite the majority of the retail site having restricted hours of trade and therefore curtailed delivery hours so as not to impact on the surrounding residential areas. At the very least I think the restaurant should not be allowed to open 24/7 for at least one year to assess the impact on the local area and appease the local residents. If they can prove a negligible impact on the local area and the local residents over this time, then they should resubmit an application for extended hours.

This change in opening times should not be approved before the restaurant has even opened.

14 September 2022

Opening 24 hours will increase traffic and late night noise at this location. There have been issues with noise for residents at this location during these times in the past and this will further increase these. It is not an essential business in the same way that Asda who is also open during these times is

14 September 2022

I object to the proposed opening hours due to the expected added noise of all night traffic up and down petroleum close and in the car parks of the retail park and Asda, we will not be able to have our windows open in the night. Everyone in Peto Avenue will have disrupted sleep which will have a knock on effect with our mental health and well being. I am concerned about the well being of animals in the area that come from the country park plus all our local cats that will be attracted to the smell and will then be targeted by some of the half drunk people that will no doubt turn up here, especially at weekends. Also the additional rubbish will probably attract rodents, be smelly and all round disgusting, and a 24 hour McDonalds is really not necessary around here, no one wants them here especially during the night.

14 September 2022

Noise disturbance to local residents. Increase in the already severe litter problem in the local area and spreading into Highwoods Country Park. The local residents already collect numerous bags of rubbish each week and this will get worse. Increase in traffic congestion in the area. Increase in noise and joy riding by cars and motorbikes as the store becomes a focus for this type of activity that is already a blight for local residents.

14 September 2022

There is already a huge problem in the area of boy racers making noise and littering. Having McDonald's open 24/7 will only encourage even more of the bad behaviour in the area, causing upset for neighbouring residents. The landlord of the retail park already doesn't seem interested in managing the retailers to adhere to their hours, this would only make even more of the retailers and visitors feel like they can do what they like with no consideration to neighbouring residents.

15 September 2022

I wish to object about a licence that will likely be granted to McDonalds to operate throughout the night. This will increase the amount of noise and noise pollution that drifts over into Peto Avenue. I feel no thought has been given to how this will negatively impact residents' sleep. Sleep is vital for everyone. According to the NHS website, regular poor sleep puts people at risk of serious medical conditions such as coronary heart disease and diabetes. How am I meant to get good quality sleep when there will be more noise during sleeping hours? It will be impossible. There is already noise pollution coming from the retail park most nights after 11pm and carrying on until the early hours with bikers revving and backfiring. I feel that the views and complaints of residents are ignored about the noise pollution (not to mention the rubbish left by visitors). I strongly object to the council granting McDonalds the right to operate throughout the night when I am trying to sleep. As evidenced, the NHS states very firmly that "poor sleep shortens life expectancy. A solid night's sleep is essential for a long and healthy life". Why are these messages being ignored? Why is it ok to put the health of residents at risk just so that McDonalds can operate throughout the night and make even more profit? I feel very strongly that this is not acceptable and that the council should not grant this extended license to McDonalds.

76 Peto Avenue

There is already regular noise nuisance from cars late at night at this retail park and the 24 hour McDonalds will add to this noise disturbance further. There is no need for this to be a 24 hour restaurant.

17 September

We object to the 24 hour opening times application of this Macdonalds. We live close by and fear this will make our currently quiet safe street into a through path to and from Macdonalds. As it is there are people who speed around in their cars in the car park where Macdinalds is being built. Also I have a young family and do not want my street to become unsafe, especially at night with people walking to and from Macdonalds in the early hours, making lots of noise as they walk or speed past on scooters. Also the rubbish! As it is there are a lot of rubbish left by the railway line at the bottom of Peto Avenue and in Highwoods Country Park where young adults seem to congregate and regularly leave their rubbish, which kind local residents often end up picking up. 24hr opening times will not enhance the area it will just attract trouble. Especially for us residents. We do not want 24hr opening.

17 September 2022

I'm under the impression that this site will be run under the same franchisee as other McDonalds in Colchester.

With two 24/7 sits either end of the race track that is know as the Northern Approach already. The simple need for another 24/7 site clearly isn't needed. The unnecessary environmental impact caused by this site becoming 24/7 will be unwarranted.

Litter, fumes and the general stink that comes out of a McDonald's the quality of life of local residents will drop. There is McDonald's litter already scattered around the area and the Turner Rise car park has already been used for car meets. Having this site 24/7 will 'legalise' car meets in the pretense that they are having a McDonald's.

I urge the cllrs making this decision to condemn this application to the waste bin. Unfortunately I feel McDonald's wrappings will not if they don't.

18 September 2022

We don't need this. This may increase litter and people hanging about and bad drivers

18 September 2022

This is a residential area and a 24 hour fast food restaurant is going to hugely disturb the surrounding areas. There has already been a consultation for a Vehicular Nuisance Public Space Protection Order in Colchester due to car noise, which is a massive issue specifically around the Cowdray Avenue McDonalds restaurant. Why would the Borough Council be considering allowing this elsewhere in residential areas? There are already two 24 hour McDonalds restaurants within a small proximity of the proposed, and the new restaurant is within the most built up area. The Asda supermarket is far different from this as by its nature, the McDonalds restaurant requires queuing and engines running due to the 'drive through' nature. 24 hour access is going to bring noise and pollution 24 hours a day to this heavily built up area, and this is not in the interest of the local residents.

18 September 2022

This fast food restaurant is within a residential area; an area which is already severely negatively affected by noise disturbance. This issue is so bad that here has already recently been a consultation for a Vehicular Nuisance Public Space Protection Order in Colchester due to car noise - a consultation that ended only last week. Granting this fast food restaurant a licence to open 24 hours a day is only going to add to the existing noise and disruption that myself and the great number of people that are residents in the nearby area have to endure.

There are already two 24 hour McDonalds restaurants within a 1.5 and 2.6 mile radius respectively of the proposed, and the new restaurant is within the most built up area. The Asda supermarket and the other retail and restaurants within the Turner Rise estate are far different from a 24 hour McDonalds restaurant by its nature. Even though the Asda is a 24 hour supermarket, the nature of this commercial unit does not require cars queuing and engines consistently running resulting in increased exhaust fumes that a 24 hour "drive through" restaurant will.

To conclude, a 24 hour fast food restaurant is going to detrimentally impact the quiet enjoyment of the residents' property together with the residents' wellbeing that live nearby.

18 September 2022

As I live directly behind the new Mc Donald's I feel this would impact my quality of life, through lack of sleep, which I anticipate will happen if public are using the restaurant in the middle of the night. The noise from revving cars and voice projection late at night will carry the sound directly to my home. Therefore, I strongly object to the granting of a late licence to this establishment.

24 September

This will only encourage boy racers which there is already a problem with in the area. This problem is currently effecting many peoples sleep. There is also no need for it to be as the only traffic that would be down that way is late night shoppers for Asda. Pizza Hut were also not allowed to deliver from their shop there due to noise and disturbance. If you let McDonald's trade 24 hrs this will open the door for Pizza Hut to trade longer causing double the noise & disturbance.

25 September 2022

As a resident overlooking the McDonalds development I believe opening the restaurant between 23:00 and 05:00 will be to the detriment of the local environment. Firstly, the site is over looked by residential properties where the inevitable noise generated throughout the night will cause disturbance to residents. The disturbance will come from vehicles using the site at all hours of the night, revving their engines and screeching tyres. Furthermore, the environment will suffer through anti-social behaviour and a substantial increase in littering.
