

Strategic Director of Customer and Relationships

Chief Operating Officer

Strategic Director of Policy and Place

- Customer Services and Operations
- Customer Delivery Channels
- External Relationships
- External Partnerships
- Health and Safety

- Medium Term Financial Planning
- Budget Strategy
- Borough Wide Operational Services
- Borough Wide Zone Based Services
- Regulatory Services

- Policy Development for Local Plan; Economy; Housing; Sustainability; Transport; Tourism
- Policy Developments in Place making
- Client for Garden Settlements and Housing Development
- Client for Colchester Community Stadium Ltd

Assistant Director	Assistant Director	Assistant Director	Assistant Director
 Demand and Research Customer Operations Customer Solutions Income and Debt management Professional Support Unit 	 Zones Museums Arts and Culture Community Services Bereavement Services 	 Environmental Health Services Licensing and Land Charges Waste Services North Essex Parking Partnership Elections and Registration 	 Housing and Homelessness Strategy Client for Colchester Borough Homes Tourism Planning Services Building Control Services Corporate Services; Finance; ICT and Comms; Corporate Governance; People and Performance Corporate policy work from macroeconomic and central government policy changes