

Questions for bus service operators – Response from Community360

How has your service provision altered to reflect the Covid-19 situation and restrictions?

Passenger numbers are down significantly.

We have been providing food, medication discharge for the hospital and delivering Essential Furniture to the vulnerable through CT to keep it sustainable.

What measures could help your services improve punctuality? These could include improved technology, simplified charging options, and/or action from the County or Borough Councils.

We have invested in some driver app technology. Good notification of road changes, closures etc.

What can be done to make bus use more attractive or price-competitive with alternative options, to encourage greater use of bus services? This could include easier options to buy tickets, improvements to apps etc.

N/A

What measures can be taken to further improve the environmental sustainability/performance of vehicles used?

We trying to invest in electric vehicles in the future but grant funding is a barrier. Its an organisational ambition which will remain.

Are you able to share any thoughts and aspirations for your plans for the next 10-20 years of bus service provision?

Better Funding to ensure we can meet the demands of rural support and the prohibitive costing structure that we have to pass on.