

### KPI Homelessness Duty Owed

The Council's duties in respect of homelessness changed considerably with the enactment of the Homelessness Reduction Act 2018. To reflect these new duties, the homelessness performance indicator for CBH was redefined in 2020/21. The indicator expressed in its current format as a percentage figure is complicated and difficult to understand.

For 2021/22, it is proposed homelessness will be measured by reporting on 3 key metrics:

- the number of full duty acceptances,
- the number of applications where homelessness was prevented; and
- the number of applications where homelessness was relieved.

These figures, presented over a period of time, will highlight trends and overall demand for the service, and provide a measure of how successful the service has been in preventing or relieving homelessness. Reporting in this way will also allow comparisons to be made with other local authorities and with the regional average. (Prevention is described as providing people with ways and means to address their housing and other needs to avoid homelessness. Whereas relief is action taken to resolve homelessness)