

Crime and Disorder Committee Meeting

**Council Chamber, Town Hall, High Street,
Colchester, CO1 1PJ**

Monday, 23 March 2020 at 18:00

The Crime and Disorder Committee review and scrutinise decisions made, or other actions taken, in connection with the discharge by the responsible authorities of their crime and disorder functions, and to make reports and recommendations to the Council or the Cabinet with respect to the discharge of those functions.

Information for Members of the Public

Access to information and meetings

You have the right to attend all meetings of the Council, its Committees and Cabinet. You also have the right to see the agenda (the list of items to be discussed at a meeting), which is usually published five working days before the meeting, and minutes once they are published.

Dates of the meetings are available here:

<https://colchester.cmis.uk.com/colchester/MeetingCalendar.aspx>.

Most meetings take place in public. This only changes when certain issues, for instance, commercially sensitive information or details concerning an individual are considered. At this point you will be told whether there are any issues to be discussed in private, if so, you will be asked to leave the meeting.

Have Your Say!

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The role and work of the Crime and Disorder Committee

The role

The Committee shall meet to review or scrutinise decisions or other actions taken in connection with the functions conferred to the Committee, these being, a strategy for the reduction of crime and disorder in the Borough and a strategy for combating the misuse of drugs in the borough.

The Committee has to meet at least once in every twelve month period.

The Committee may co-opt persons to serve on the Committee who are members of the public, employees, officers or members of responsible authorities, for example, the Council, Essex County Council, Essex Police Authority, Essex Fire and Rescue Authority and the Essex Probation Service.

Executive members of the Council may not be co-opted to the Committee. Co-opted persons shall not be entitled to vote on any matter, unless the Committee so determines.

The work

The review of the Safer Colchester Partnership will be a year on year substantive report to be considered by the Committee.

Any Member of Colchester Borough Council may give written notice to the Scrutiny Officer that they wish an item to be included on the agenda of the Committee in relation to a local crime and disorder matter. If the matter is considered a local crime and disorder matter, the item will be included on the first available agenda of the Committee.

A crime and disorder matter is a matter involving anti-social behaviour or other behaviour adversely affecting the local environment, or the misuse of drugs, alcohol and other substances.

The Committee once it has considered a local crime and disorder matter shall consider whether or not to make a report to the Cabinet or Council, and if it decides not to, shall notify the Councillor concerned of its decision(s) and the reason(s) for it.

If the Committee decides to report to the Cabinet or Council, it will provide a copy of the report to the Councillor concerned and the responsible authorities and co-operating persons or bodies as appropriate.

COLCHESTER BOROUGH COUNCIL
Crime and Disorder Committee
Monday, 23 March 2020 at 18:00

Member:

Councillor Beverly Davies
Councillor Kevin Bentley
Councillor Tina Bourne
Councillor Paul Dundas
Councillor Chris Hayter
Councillor Mike Hogg
Councillor Sam McCarthy
Councillor Lorcan Whitehead

Chairman
Deputy Chairman

Substitutes:

All members of the Council who are not Cabinet members or members of this Panel.

AGENDA - Part A
(open to the public including the press)

Please note that Agenda items 1 to 6 are normally dealt with briefly.

1 Welcome and Announcements

The Chairman will welcome members of the public and Councillors and remind everyone to use microphones at all times when they are speaking. The Chairman will also explain action in the event of an emergency, mobile phones switched to silent, audio-recording of the meeting. Councillors who are members of the committee will introduce themselves.

2 Substitutions

Councillors will be asked to say if they are attending on behalf of a Committee member who is absent.

3 Urgent Items

The Chairman will announce if there is any item not on the published agenda which will be considered because it is urgent and will explain the reason for the urgency.

4 Declarations of Interest

Councillors will be asked to say if there are any items on the agenda about which they have a disclosable pecuniary interest which would

prevent them from participating in any discussion of the item or participating in any vote upon the item, or any other pecuniary interest or non-pecuniary interest.

5 Minutes of Previous Meeting

The Committee will be invited to confirm that the minutes of the meeting of 10 September 2019 are a correct record.

Crime and Disorder Committee Minutes 10 September 2019

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6 Have Your Say!

The Chairman will invite members of the public to indicate if they wish to speak or present a petition on any item included on the agenda or any other matter relating to the terms of reference of the meeting. Please indicate your wish to speak at this point if your name has not been noted by Council staff.

7 Safer Colchester Partnership

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This report provides the Crime and Disorder Committee with the opportunity to review the work of the Safer Colchester Partnership (SCP) during the period September 2019 – March 2020. Included within the report is background information and an explanation of the role of the Safer Colchester Partnership, work undertaken by the Partnership during September 2019 – March 2020 and future priorities for '20/21.

8 Exclusion of the Public

In accordance with Section 100A(4) of the Local Government Act 1972 to exclude the public, including the press, from the meeting so that any items containing exempt information (for example confidential personal, financial or legal advice), in Part B of this agenda (printed on yellow paper) can be decided. (Exempt information is defined in Section 100I and Schedule 12A of the Local Government Act 1972).

Part B

(not open to the public including the press)

CRIME AND DISORDER COMMITTEE

10 September 2019

Present:- Councillor Bentley, Councillor Bourne, Councillor Dundas, Councillor Hogg, Councillor McCarthy, Councillor Whitehead

Substitutes:- Councillor Hazell (for Councillor Davies), Councillor Willetts (for Councillor Bentley)

Also Present:- Councillor Lilley

17. Welcome and Announcements

In the absence of the Chair and Deputy Chair, the Committee elected a member to chair this meeting. Councillor Dundas was nominated by Councillor Hazell, seconded by Councillor Willetts and approved by the Committee.

RESOLVED that Councillor Dundas be appointed as Chairman for the ensuing meeting of the Crime and Disorder Committee.

18. Minutes of previous meetings.

RESOLVED that the minutes of the meetings held on 26 February 2019 and 22 May 2019 be confirmed as a correct record.

19. Safer Colchester Partnership

Councillor Hogg (by reason of being the trustee and license holder for a local charity) declared a non-pecuniary interest in the following item pursuant to the provisions of Meetings General Procedure Rule 7 (5). Councillor Bourne (by reason of being the Deputy Head of a local school, employed by Essex County Council) declared a non-pecuniary interest in the following item pursuant to the provisions of Meetings General Procedure Rule 7 (5).

Pamela Donnelly, Chair of the Safer Colchester Partnership and the Council's Strategic Director of Customer and Relationships, introduced the partners attending and thanked them for the work that their organisations carried out, and the systematic joint approach they had taken to community safety. The theme of the presentation 'Changing Landscapes' was introduced and explained. This theme stemmed from the ongoing environment of systematic change for public and voluntary sector service provision. The quality and depth of partnership working was extolled, as was the effect of collaboration and codesign on improving community safety and general public health and wellbeing.

Councillor Lilley, Portfolio Holder for Communities, Wellbeing and Public Safety, highlighted the amount of work which the Partnership had conducted over the past few years, and drew attention to the reduction, over time, in complaints and concerns regarding public safety.

The work of the Partnership was being expanded, to increase action against County Lines drug gangs and to protect young people from being drawn into gang activities.

Chief Inspector Rob Huddleston, Police District Commander, gave an overview of the pressures from the past year, which centred on stretched finances and fewer officers. More investment had now been received, with an additional 215 officers recruited so far this year, including an increase to Community Policing Teams across Essex of 68 new officers. It was explained that trainee officers underwent a further two-years of at-work training after Police college, before they were signed off as being ready to work independently.

Effective partnership with other agencies, including the Council, and the increase in resources available had meant that police operations could effectively cover both day- and night-time economies. The Town Team had grown, and the Rural Policing Team had also grown, going from three to ten officers, supported by Police Community Support Officers and conducting wider rural engagement activities. A business crime team was being drawn up to protect companies across Essex, and 20 new officers were to be recruited as Young-Person Officers to work with vulnerable children. 75 Special Officers had been working within the Police to assist with a diverse range of activities, from fraud prevention, to providing translation services. Stakeholders from across the Borough were being met with to ensure that all communities were being covered.

The District Commander described the work which had been carried out to tackle drug-related crime and knife crime. Operation Sceptre had targeted the use and carrying of knives and had proceeded alongside the work of Raptor Teams conducting operations targeting drug supply and crime, and alongside the Youth Offending Service.

Demand for Police responses had increased, and the Police were concentrating on maintaining a hostile environment for criminals in Colchester, prioritising issues and incidents by assessing threat, harm and risk in each case. In July 2019, the Police logged 33,841 calls via 999, an increase from 31,480 logged in July 2018. 28,205 non-emergency calls were received in July 2019 and the Police switchboard received around 58,000 telephone enquiries. An increase in recorded crime to 15.3% had been recorded, although it was noted that this was around 2% lower than the Force's average. One reason for this is that the Home Office had introduced new crime recording rules, which can see multiple crimes recorded for a single incident.

Demand has also increased for Police involvement in non-criminal incidents, such as suicide/self-harm cases and missing-person searches. This often involved working with the NHS and Social Care Services.

The District Commander explained the process for prioritising incidents and deciding responses, assessing threat, harm and risk for each incident and crime. The Police had worked with the Department for Work and Pensions, the Council's Neighbourhood Teams, Neighbourhood Watches, Military Police, town centre managers, businesses and others to target crime and criminals, and were also engaging with Essex University. Part of this work involved provision of victim support, and officers had worked with a range of partner groups and organisations to ensure training on this was of the best possible standard. Advice and communications had also been carried out to better-identify vulnerable individuals in need of support. One example was the provision of advice to taxi drivers as to identifying potentially vulnerable individuals who may need safeguarding. Victim Navigators had been employed to identify issues and help vulnerable people and victims of modern-day slavery and other long-term abuse to return to a more secure and positive place.

Police visibility continued to increase, with more officers and successful action by the Town Centre Policing Team and an increase in Rural area patrols. Providing an engaged and positive presence at community and civic events also helped to improve the Force's visibility.

Greg Keys, Group Manager for Essex Fire and Rescue Service (EFRS), detailed the Fire Service's refocussing of fire prevention work, moving away from centralised operations and concentrating on local arrangements instead. Operational crews had been tasked to help provide safety and engagement work, alongside external partners and community hubs. Local station managers were supporting local community safety groups. A programme to conduct fire safety visits every three months (where appropriate) had been instituted, and the Firebreak Project had targeted interventions regarding fire safety for young people (ten years old and upwards) and also promoting tolerance, team work and equality. This could be tailored to the needs of partner organisations, such as organisations working to promote law and order. 69 Firebreak courses were held during 2018-19. Home and school visits continued to be made, but new ways of engagement were being explored and used.

A gradual increase in the volume of emergency calls had been experienced, often involving road traffic accidents and rubbish/waste fires. Ways were being sought to minimise such incidents. The Group Manager did however stress that the call volume experienced remained lower than the national average for the Fire Service.

David Messam, Head of Probation (North Essex) at the National Probation Service provided an update on the evolution of probation service provision over recent years, with the resulting split between local probation service providers, and the National Probation Service. The National Probation Service provided advice to courts and parole boards, managed approved premises, delivered statutory victim services and supervised high-risk and sex offenders on probation. In May 2019, probation services were split into 12 distinct regions, with Colchester Borough within the East of England region, which includes Essex, Suffolk, Bedfordshire, Northamptonshire, Cambridgeshire and Hertfordshire. Surrey, Sussex and Kent had now moved to the South-Eastern Region.

Offender management had been moved to fall within the remit of the National Probation Service, with voluntary or private sector innovation partners commissioned to deliver accredited programmes and oversee unpaid work. The National Probation Service would continue to work closely with the Essex Community Rehabilitation Company and rely upon partner agencies. It was explained that offender management in custody has been refocussed towards offender managers based in prisons, rather than communities, to increase rehabilitation efforts in prison and thus reduce recidivism.

Jenny Gibson, Service Delivery Manager for Essex Community Rehabilitation Company (ECRC), explained the role played by the Company in managing low- and medium-risk offenders in Essex. Their team of officers managed a range of cases and delivered a suite of different types of interventions, alongside partner agencies. Issues such as domestic abuse, anger management and group work for 18-25-year-olds were focussed upon, and interventions were delivered based upon specific issues identified for each individual case. Work going forward included dealing with mental health issues, providing counselling and building a Women's Strategy, in partnership with Open Road. It was confirmed that, even with future changes expected, the Company's workforce had continued to grow, and interventions increased.

Nicky O'Shaughnessy, Director of Local Delivery for Essex County Council's Children and Families Service, detailed her organisation's existing working links with others in Colchester and highlighted the 'Outstanding' assessments given to the Service by OFSTED and the HMP Inspector of Youth Offending Services. This had only been possible due to the good working relationships between the Service and its partners, and Essex County Council had been the only local authority in the country to be awarded 'Outstanding' by both OFSTED and the Inspector.

Demand on early help and statutory services had increased, with pressure on families leading to an increase in poverty, homelessness, neglect, deprivation and exploitation. An increase in cases within traditional areas of concern included an increase in incidents of domestic abuse. Fewer critical cases had arisen, but there had been an increase in cases assessed as presenting a low- or mid-level of risk. Contextual safeguarding was being carried out by the unit dedicated to tackling violence and safeguarding of vulnerable individuals. A campaign to improve mental health and reduce self-harm or suicide had been carried out.

Cases of missing children were being addressed, with resources being allocated to help reduce the number of cases, in partnership with the Police and others. A range of useful forums were in place to help address serious problems such as child exploitation and domestic abuse. This joined-up approach meant that more funding could be gained.

Pam Green, Director of Transformation and Strategy for North East Essex Clinical Commissioning Group, presented the Group's update. The NHS had undertaken to move away from silo working in health-related matters, with significant changes being made since 2017. The lack of recent statutory changes had given an opportunity for more time to be spent developing partnership working in order to become one of the top-performing systems of integrated health provision. Examples of partnership working were given.

Wider issues affecting wellbeing were now being addressed, such as isolation, work patterns and lifestyle. Local financial stability had been used to improve the number of posts working in this area and included work in partnership with Sport England. The provision of advice and help to those with unhealthy lifestyles and pressures had been seen to have a positive effect.

Commencing the discussion, a member of the Committee questioned whether the Committee would prefer to receive opportunities to scrutinise the work of each statutory partner separately and whether this would allow for a more in-depth examination to be carried out of each partner organisation, better addressing the Committee's statutory duty to scrutinise. The Chair of the Safer Colchester Partnership explained that separate scrutiny had been carried out in previous years, but that the combined approach had been agreed with the Committee's Chair in order to take a more thematic approach. The Council's Monitoring Officer had confirmed that this approach fulfilled the statutory duties of the Committee. It was confirmed that the Scrutiny Panel had the right to request a separate Crime and Disorder Committee briefing from any partner organisation in the Safer Colchester Partnership. The Chair of the Safer Colchester Partnership committed to discuss this with the Assistant Director (Environment) and with the Chair of the Committee prior to the next Scrutiny Panel meeting.

Greater detail was requested regarding the four priorities for protection from hidden harms and how interventions were evaluated for success. Members of the Partnership explained that hidden harms included grooming, domestic abuse, harm to the vulnerable, honour-based crimes, child trafficking, sexual abuse and female genital mutilation.

The work of the 'Virtual Crew' programme was covered, providing online learning and guidance to school pupils regarding avoidance of hidden harms and a range of risks. It was explained that this was the successor to the 'Crucial Crew' programme and provided guidance in the same areas in which 'Crucial Crew' had been involved. The Chair of the Safer Colchester Partnership assured the Committee that statistics regarding the 'Virtual Crew' would be provided to Committee members as soon as these were ready.

The Committee remarked upon the evidence shown of an increase in positive partnership working, and a reduction in silo working. More integration had seemed to result in greater success for each partner. Cross-agency working had led to stronger bonds between partners, and benefits to communities across the Borough. The Partnership's representatives were asked to explain what happened regarding cooperative working when key individuals leave the organisations. Succession planning arrangements were detailed, with new officers brought in to continue local partnership working. The Chair of the Safer Colchester Partnership described the succession-planning and contingency provisions in place at the Council which would ensure continuity of operations.

The use of organisational terms of reference and co-defined principles at the strategic level to guide partnership work at the operational level was given as a key part of ensuring ongoing partnership working. Resilience in the system was therefore built-in, with colleagues briefed and ready to step in and continue when officers left their roles. The District Commander described the issue of frequent rotations within the Police and the resulting need for senior officers to keep their colleagues fully briefed in order to guarantee organisational resilience. Tracy Rudling of Community 360 briefed the Committee on succession planning and resilience measures at her organisation, extending to the provision of information to partner organisations, allowing them to represent the whole partnership in different forums, should this prove necessary or expedient.

A member of the Committee requested an update on what could be done to re-establish relations with the probation and community payback team and on funding options for community work within the Partnership. The Chair of the Safer Colchester Partnership explained that the Community Safety Partnership fund can be used for projects to improve the Partnership's work and that applications for this funding can be submitted. Members of the Committee were informed that Lisa Hobson, Community Safety and Safeguarding Officer, would be able to provide them with more information on this. The Service Delivery Manager for ECRC informed the Committee that a new manager of unpaid work was due to be appointed in order to oversee payback work. Councillor Hogg requested her contact details, and those of the team manager for the County Council's restorative justice programme, to discuss this further.

Concern over some experiences relating to waiting times for ambulances were raised by one member of the Committee. Assurance was given that ensuring an effective ambulance service was a key priority to all in the NHS. The priority scale used by the Ambulance Service to order the importance of calls was detailed. It was agreed that instances of over-target waiting times were unacceptable and that any instance of lengthy waiting time would need to be accurately reflected in the patient's notes.

The Partnership members were asked what measures were in place to tackle drug dealing, protect young people from involvement in the trade, and whether the Police were operating single-officer patrols. The District Commander gave an overview of the work of dedicated Raptor Teams targeting the drugs trade and liaising with the Metropolitan Police to tackle county lines drugs gangs. Covert assets were in place around Colchester and updates on public successes were given in the Police's social media presence. Single-officer crews were in operation, but back-up units were kept on-hand, and full personal protective equipment and training was issued to all officers.

Responses to petty crime were described, including the threat, harm and risk assessment which determined the incident priority, and the assessment of the chance of solving the crime. If no evidence were available, trained officers would commence desk-based investigation. Victim support measures were likewise detailed. The importance of people officially reporting incidents to the Police was stressed, rather than just raising them on social media. This led to questions regarding the geography of where incidents occurred and the incidents and policing of rural crime. It was stated that rural areas generally experienced relatively low crime levels, with the Council addressing antisocial behaviour and triaging more-serious matters to the Police. The main challenge for the emergency services was the size of the rural areas, and perception was often that minimal policing was carried out. The District Commander assured the Committee that this was not the case and that visibility of rural policing had been increased through daily activities and special events such as Rural Crime Week and by working with organisations such as Farm Watch. Across the Borough, the District Commander highlighted the need for good flows of information, such as from Neighbourhood Watches. Councillors in suburban areas were asked to identify areas of concern to which the Public Spaces Protection Order could potentially be rolled out. A member of the Committee requested that the Committee be provided with emergency services' response time statistics relating to rural and urban call-outs.

The Committee debated the difficulties surrounding how to deal with cases where perpetrators were also victims. The multi-agency support approach was explained, as used when perpetrators of crimes had been coerced into criminality. This approach covered victims of modern-day slavery, who had added protections from prosecution under law for crimes they were forced to commit. There was a duty to protect children from neglect and abuse and from criminalisation and a restorative justice approach was preferred over punitive action.

The correlation between the level of criminal incidents reported and the level of public interest in, and fear of, crime was probed. The Portfolio Holder for Communities, Wellbeing and Public Safety addressed this point, detailing work between the Borough Council, COLBAC (Colchester Business Against Crime) and the Police to tackle shoplifting and other town centre crime. Shops were being pressed to improve their safety and security measures. Reports of incidents from the Dutch Quarter had diminished, following work with resident groups. The District Commander informed the Committee that the increase in crime in Colchester was lower than the average national increase, and that August saw a drop in antisocial behaviour incidents reported by 322, compared to August 2018. In Colchester, it had been found that only 27% of residents thought that crime was a problem and it had been seen as a good sign that more minor crime was being reported, in place of more serious and harmful incidents. It was acknowledged that an increase in people reporting incidents would be positive, but that this would increase the statistics of crime and antisocial behaviour. The Committee were informed that, as an example of improvement in the Colchester area, that during a recent 'Night of Action' by the Police and partners, zero emergency calls were received for the Police on that Saturday.

The recent slight rise in incidents reported to the Fire Service was discussed. A 40% reduction in incidents had been recorded over the past decade, with some Fire Services no longer attending low-risk events, such as the triggering of automatic fire alarms. In Essex, a spike in incidents had been encountered in 2016, but the rise in incidents following that had been only of a few hundred per year. There had been a few thousand incidents where the Fire Service had provided ingress to other emergency services, and closer cooperative working had been achieved. Rural Fire Service provision was partly based on the use of on-call fire stations, and it was confirmed that these took time to assemble their crews, which did have an adverse effect on response times.

The Committee queried the differences between the set priorities for each member of the Safer Colchester Partnership, and specifically differences between the priorities of the Borough Council and the Police. The District Commander gave assurances that the Police's priorities were in accord with those of the Borough Council, and that these were not ranked in any order, but carried equal weight with each other.

The District Commander was asked about crime related to the University and explained that the University did not experience critical levels of crime, but did encounter spikes in incidents, such as when new students arrived. A key cause of incidents was that new undergraduates encountered a combination of new freedom and independence with a lack of experience. The Police had continued to work with the Student Union to ensure the safety of the student body.

The Committee requested that statistics be provided by the different parts of the Probation Services, such as data relating to recidivism and successful completions of probation. The Chair of the Safer Colchester Partnership committed to supply these to the Committee.

The Partnership Members were asked to confirm whether the 'Street Weeks' events would continue. The Police District Commander informed the Committee that there had been no evidence of long-term improvements from these events, with short-term improvements dissipating within less than a week. The Police had switched their approach away from Street Weeks and more towards sustainable engagements and more-visible events, such as the Stadium Fun Day, MAD Days organised by Colchester Borough Homes, and community and civic events, which allowed officers to be approachable and visible but required a lower level of resourcing. 'Coffee with Cops' events were also highlighted by the Committee as being very worthwhile.

Garrison Sergeant Major William Biggar summarised the relationship between the military community and the emergency services in Colchester. The military relied upon the emergency services' support, just as the emergency services gained information and support from their partnership with the Garrison. The partnerships in place allowed the military garrison to quickly and effectively disseminate vital security information to the emergency services, avoiding response problems and delays.

When the Committee requested views as to where extra investment would be most useful, a number of responses were given. The Police view was that additional funding would assist the holistic approach to tackling violent/knife crime and the drug trade and drug-related offences, including those linked to deprivation. The Chair of the Safer Colchester Partnership highlighted the improvements which could be made to data sharing and use. The Chief Executive of Community 360 called for more investment in voluntary-sector activities, including additional training capacity to quickly allow volunteers to gain vital skills.

A number of other options were raised, such as a second knife detector gate or more canine police units.

The Chair of the meeting thanked the Safer Colchester Partnership for presenting, and thanked members of the Committee for their questions and scrutiny.

23 March 2020

Report of	Strategic Director for Customer & Relationships	Author	Sonia Carr ☎ 282978
Title	Safer Colchester Partnership		
Wards affected	All		

1. Executive Summary

- 1.1. This report provides the Crime and Disorder Committee with the opportunity to review the work of the Safer Colchester Partnership (SCP) during the period September 2019 – March 2020. Included within the report is background information and an explanation of the role of the Safer Colchester Partnership, work undertaken by the Partnership during September 2019 – March 2020 and future priorities for '20/21.
- 1.2. Appendices are provided from the Statutory members of the SCP (including Health, National Probation Service (NPS), Essex Community Rehabilitation Company (CRC), Essex County Council (ECC), Essex Fire and Rescue (ECFRS) and Essex Police) to deliver more detailed partner information on performance/activities linked to the SCP and their own priorities.
- 1.3. At the Crime and Disorder Committee meeting, key stakeholders, including the Colchester Borough Council Portfolio Holder and Executive Director, Colchester District Commander (North Local Policing Area) Essex Police and Senior representatives from other statutory and non-statutory partner agencies will be in attendance to provide further details to Committee members and to answer any questions that they may have.

2. Action Required

- 2.1. To invite the Crime and Disorder Committee to scrutinise the work of the Safer Colchester Partnership (SCP).

3. Reason for Scrutiny

- 3.1. Under the Crime and Disorder (Overview and Scrutiny) Regulations 2009 the Committee is required to meet at least once a year to review the work and progress of the Safer Colchester Partnership in connection with the discharge by the responsible authorities of their statutory crime and disorder reduction functions.
- 3.2. However, during the 'annual' Crime and Disorder Committee Panel meeting on 10 September 2019; the Committee requested that there be two Panel meetings per year (taking place in March and September) so that they could receive and discuss performance data and statistics from the statutory partners of the Safer Colchester Partnership. This motion was agreed by the Chair of the SCP.

4. Background Information

- 4.1. The Crime and Disorder Act 1998 sets out statutory requirements for local agencies to work together to tackle crime in their local area. Partners involved in this work are known as 'Responsible Authorities'.
- 4.2. The SCP was set up in order to deliver this statutory duty and includes the following partners: (statutory) Colchester Borough Council (CBC), Essex Police, Health/Clinical Commissioning Group (CCG), National Probation Service (NPS), Essex Community Rehabilitation Company (CRC), Essex County Council (ECC), Essex Fire and Rescue Service (ECFRS) and non-statutory partners include Colchester Borough Homes (CBH), University of Essex, Community 360 and Colchester Garrison.
- 4.3. In addition, North Essex Children's and Families Service and North Essex Adult Social Care, Essex Ambulance, Essex Youth Service, Colchester BID and Colchester Institute became members of the Partnership during 2019.
- 4.4. There are many areas where the work of agencies overlaps, and it is more effective to work in partnership to address issues. Also, more effective data sharing between agencies enables partners to target resources to where they are needed most.
- 4.5. The SCP has a statutory duty to carry out an annual 'Strategic Assessment of Crime'. This involves analysing data on the frequency, location and types of crime (over the period 1st October – 30th September) in order to identify patterns and trends. The CBC Community Safety Team, alongside Essex Police's Intelligence Analyst, lead on the delivery of this Assessment and, once completed, it is shared amongst SCP partners and used to develop the SCP Annual Partnership Plan (for the period 1 April - 31 March) which prioritises the key local issues and outlines actions to address them. The SCP then monitors this Annual Plan throughout the financial year, reviewing and refocusing activity as necessary to effectively tackle the issues.

5. The Partnership's work during 2019-2020

- 5.1. The SCP identified the following Key Priorities for the period April 2019 - March 2020:

- Tackling Organised Criminality, Gangs and County Lines

The Safer Colchester Partnership continued to develop the intelligence and awareness picture of this escalating criminality, especially focussed on County Lines, provided appropriate safeguarding and support to those vulnerable to this type of drug-related exploitation (cuckooing/drug running etc.) and assisted with the disruption of drug-related activities within the community.

- Driving down Anti-Social Behaviour and Violent Crime in public places

The Safer Colchester Partnership utilised available resources and legislation, including the four standing Public Space Protection Orders (PSPOs), to tackle ASB and violent crime within the District. By addressing this type of behaviour and conduct, the SCP has helped to improve the community quality of life for those living, working, studying and visiting the Borough.

- Increase confidence in identifying & reporting Hidden Harms

The Safer Colchester Partnership has increased the understanding and awareness, to both the general public and front-line practitioners, of the Hidden Harms our communities face. Those affected by these harms were encouraged to engage with the Partnership or relevant agencies/charities to seek help and support, with an emphasis on Domestic Abuse and Hate Crime (both on the increase).

5.2. The SCP Annual Report Summary 2019-2020 details the specific work and projects undertaken to address these themes - attached as Appendix A.

5.3 Appendices are provided from the Statutory members of the SCP, including Health (CCG), National Probation Service (NPS), Essex Community Rehabilitation Company (CRC), Essex County Council (Children's Services), Essex Fire and Rescue (ECFRS) and Essex Police to deliver more detailed partner information on performance and activities linked to the SCP and their own priorities.

6. Plans for the Partnership's work during 2020-2021

6.1. Following completion of the 2019 Strategic Assessment of Crime, the Key Priorities for the period April 2020 – March 2021 are:

- Tackling Organised Crime, Gangs and County lines with an emphasis on Drug Trafficking
- Driving down Anti-Social Behaviour and Violent Crime in public, focussing on Hate Crime
- Identifying and supporting the reporting of Hidden harms with a proactive approach to those at risk of Domestic Abuse and Sexual Offences

6.2. The Annual Partnership Plan for 20-21 will commence from 1st April 2020.

7. Changes during the year

- 7.1. In the summer of 2019, Essex Police expanded its Colchester Town Centre Team by 1 Sergeant and 4 Officers, which has seen the positive impact to our town centre. Response shifts also increased by 1 Officer per shift, providing greater capacity to respond to emergency calls and tackle those hidden harms such as Domestic Abuse, Online and sexual exploitation, and protecting vulnerable people.
- 7.2. Essex Police growth continues with 2 new Children Young Person Officers (CYP) dedicated to working with young people to prevent them being exploited and drawn into criminality. These officers will work with our schools across the District.
- 7.3. The Essex Police Rural Engagement Team (RET) have expanded by 4 Officers working to combat rural crimes and work closely with rural communities and businesses to protect people and property. A new Business Crime Team was also recently launched and locally have introduced them to a large company in Tiptree to form a new business partnership encouraging businesses to work together to share information to prevent crime and protect our businesses.
- 7.4. Essex Police has also seen growth in their Detective squad investigating more complex crimes and working closely with those in other commands, who have also experienced growth to see more detectives working in child abuse teams, adult sexual abuse investigation teams and online investigation teams.

8. The Police, Fire and Crime Commissioner (PFCC)

- 8.1. Cllr Michael Lilley continues to be a member of the Police, Fire and Crime Panel throughout the year, which is the body set up to scrutinise the work of the PFCC. He will be at the meeting to provide an update on the work of the panel and to answer any questions.
- 8.2. PFCC launched the '#MakeADifference and have your say on policing priorities in Essex' survey in September 2019, asking the public to "tell us what you want from your police force for the next four years so we can shape our next Police and Crime Plan". Link to survey: <https://www.essex.pfcc.police.uk/make-a-difference/>
- 8.3. The annual PFCC event took place at Colchester Community Stadium on 7th June 2019, theme of the event being 'Delivering through Partnerships'. Guests attending were offered the opportunity to take part in 2 of the 6 workshops that were on offer, including ECFRS FireBreak, Essex Police Raptor Team Gangs Operations, Colchester United 'Unite Our Communities' Taster, Southend Combat Academy sessions, AlterEgo Theatre Workshop (gangs/county lines/exploitation) and Designing Out Crime.

9. Equality, Diversity and Human Rights implications

- 9.1. No specific Equality and Diversity implications.

10. Strategic Plan References

- 10.1 This work contributes to the Council's Strategic Plan 2018 - 2021 by working in partnership to tackle crime issues and tackling anti-social behaviour. Specific links to:
 - Responsibility (*Educate residents who behave antisocially about the impact of their behaviour*)
 - Wellbeing (*Work with Essex Police and partners in the SCP to make Colchester an even safer place*)

11. Consultation

- 11.1. The Strategic Assessment of Crime 2019-20 was completed in January 2020 and will be used to identify the Key Priorities for the SCP for 2020-2021.

12. Publicity Considerations

- 12.1. All publicity aims to achieve a positive reflection of the work of the SCP. There is a dedicated website, providing information and advice for residents and members of the public – www.safercolchester.co.uk

13. Financial implications

- 13.1. It is expected that funding for the partnership's work will continue to be reduced. Therefore, the partnership will consider the financial sustainability of any project work it undertakes.

14. Community Safety Implications

14.1. The Community Safety implications are the subject of this report.

15. Health and Safety Implications

15.1. There are no specific Health and Safety Implications.

16. Risk Management Implications

16.1. There are no specific risk implications.

ACRONYMS:

Abbreviation	Description
APP	Annual Partnership Plan
ASB	Anti-Social Behaviour
CBC	Colchester Borough Council
CBH	Colchester Borough Homes
CBO	Criminal Behavioural Order
CCG	Clinical Commissioning Group
CPN	Community Protection Notice
CPW	Community Protection Warning
CS	Community Safety
CSP	Community Safety Partnership
ECFRS	Essex County Fire & Rescue Service
FPN	Fixed Penalty Notice
KP's	Key Priorities
PFCC	Police, Fire and Crime Commissioner
SCP	Safer Colchester Partnership

Appendices:

- Appendix A SCP Annual Report Summary 2019-2020
- Appendix B Clinical Commissioning Group
- Appendix C Essex Community Rehabilitation Company
- Appendix D Essex County Council Children's & Families
- Appendix E Essex County Fire and Rescue
- Appendix F Essex Police
- Appendix G National Probation Service

APPENDIX A

SAFER COLCHESTER PARTNERSHIP - ANNUAL PARTNERSHIP PLAN 2019 / 2020

The Crime and Disorder Act 1998 requires the Community Safety Partnerships to complete an annual partnership plan. The legislation also places a joint responsibility upon specific agencies to work together to protect the local community from crime, and to help people feel safer.

The Safer Colchester Partnership consists of representatives from the following statutory authorities:

- * Colchester Borough Council (CBC)
- * Essex Police
- * Essex County Fire and Rescue Service
- * Essex Community Rehabilitation Company
- * Essex County Council
- * National Probation Service
- * Clinical Commissioning Group (NHS)

Safer Colchester Partnership also consists of non-statutory representatives from:

- * Colchester Garrison
- * University of Essex
- * Community 360
- * Colchester Borough Homes
- * BID

The Partnership identified three specific priorities for 2019/2020 following an assessment of crime and disorder, and consultation with various agencies.



Tackling organised criminality, gangs & county lines focussing on keeping drugs and weapons out of the community



Driving down Anti-Social Behaviour and Violent Crime in public places.



Increase confidence in identifying & reporting Hidden Harms.

These priorities formed the basis of the Safer Colchester Partnership (SCP) action plan and other activities during the year.

This report provides an overview of projects and initiatives that have contributed towards achieving the Annual Partnership Plan targets and meeting the objectives of the Crime and Fire plan.

Priority One - Tackling organised criminality, gangs & county lines focusing on keeping drugs and weapons out of the community

The Safer Colchester Partnership will continue to develop the intelligence and awareness picture of this escalating criminality, especially focusing on County Lines. To best tackle this issue the Safer Colchester Partnership will strive to provide appropriate safeguarding and support to those vulnerable to this type of drug-related exploitation (cuckooing/drug running etc.); with a further aim to assist in the disruption of drug-related activities within the community.

Project / Initiative	About the Project / Initiative	SCP Priorities	PFCC Priorities
Op Sceptre Essex Police Various Dates	Op Sceptre is a National operation to tackle knife crime. The campaign comprises a mix of targeted operational and educational activities to remove unwanted knives off the streets of Colchester, and to reassure young people they are safer not carrying knives and walking away from harm. In Essex, between July – September 2019, there were 664 stops under Operation Sceptre, of these 49.5% had positive outcomes.	1, 2 & 3	1, 4, 5 & 6
Project Servator Essex Police Various Dates	Project Servator aims to deter, detect and disrupt a range of criminal activity, including terrorism, while providing a reassuring presence for the public. Officers will arrive unannounced at various locations. These patrols could last for different lengths of time and involve varying numbers of officers. As a minimum, uniform and plain-clothes officers, but might also include officers from other departments such as dog or horse units or armed officers, depending on our specific requirements. Between April and November there have been 89 deployments across Colchester. Resulting in 7 arrests and submission of 26 intelligence reports.	1 & 2	1, 4, 5 & 6
Op Crayon Essex Police Various Dates	Op Crayon which aims to disrupt gangs and county lines by interrupting the relationships of older youths and breaking up associations between the younger ones from the older ones	1 & 2	1, 4, 5 & 6
Op Enlightenment Essex Police Various Dates and Ongoing	Partnership with schools across the District. Working together to identify vulnerable students who may be at risk of exploitation support can be provided through a variety of means from one to one with Children's and Young Person officers, sessions with NGO who provide expert youth workers, or through statutory partners.	1	1, 4, 5 & 6

Firebreak ECFRS (awaiting data)	Firebreak is broken down into four different areas each with specific themes that target different issues. Fire Fit, Fire Inspire, Fire Respect and Fire Empower. Working in partnership every year to help improve the lives and increase the confidence and self-esteem of people they work with. The rigorous and thorough Firebreak scheme allows work with communities, individuals and organisations. Delivered to YES & Essex Integration	1 & 2	4, 5 & 6
Box Smart Colchester Borough Homes (awaiting Data)	'Box Smart,' aims to provide young people with a positive outlook, increasing their confidence through being active and using qualified coaches as positive, local role models. Weekly boxing sessions will be held to encourage 12-16-year olds, who might be vulnerable to the dangers of County Lines and knife crime, to try something new.	1 & 2	3, 4, 5 & 6
MAC Panel Essex Police October 2019 - Ongoing	Working together through the Multi Agency Coordination Panel partners have targeted individual criminals and used their combined powers to disrupt the criminal in addition to the criminality. This approach combined with has seen several an Organised Crime Group charged and remanded for trial with 14 currently on remand.	1 & 2	4, 5 & 6
Violence & Vulnerability Conference Essex Police Scheduled 13 th March 2020	The 'Perspectives on Violence' conference 2020 focuses on how individuals, their families and communities are impacted by gangs and violence. The conference brings together former gang members, experts and practitioners from Essex and around the country to explore how young or vulnerable people become involved in County Lines, gangs and serious violence. Through listening to keynote speakers and taking part in workshops the conference aims for delegates to gain a deeper insight around the causes of violence and effective ways to tackle and prevent it.	1, 2 & 3	4, 5 & 6
Closure Orders Colchester Borough Homes BAU Ongoing	8 closures/partial closures have been conducted to tackle drugs and ASB. A closure notice prohibits access to the premises for the period specified in the notice. The process to close premises which are causing antisocial behaviour, if they reasonably believe that there is, or is likely to be a nuisance to members of the public, or disorder relating to the premises and in its vicinity	1 & 2	2, 4, 5 & 6
Virtual Crew CBC Community Safety Team Annually from 2018	Virtual Crew aims to encourage pupils from all primary schools in Colchester to make better-informed choices and reinforce key safety messages. By using interactive media, Virtual Crew allows us to deliver relevant and effective messages to many pupils in a short period of time. The games cover a variety of topics upon which children will make choices that will in turn highlight	1 & 2	2 & 5

	consequences both good and bad based on their answers. Topics include: Gangs & Knife Crime, Internet Safety, Bullying / Online Grooming and Anti-Social Behaviour		
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Priority Two - Driving down Anti-Social Behaviour and Violent Crime in public places.

The Safer Colchester Partnership will use all available resources and legislation, including utilising the four standing Public Space Protection Orders (PSPOs), to tackling ASB and violent crime within the District. Reductions in these areas will bring reassurance to residents regarding their personal safety and will assist in driving down crime rates for the area. ASB affects families and communities and by addressing this type of behaviour and conduct we can help improve the community quality of life.

Project / Initiative	About the Project / Initiative	SCP Priorities	PFCC Priorities
Cycle Security Week Essex Police & CBC Neighbourhoods September 2019	Several events within the town centre at key locations where cycle thefts are occurring. This will be to run a crime prevention and awareness day which will include “free bike marking”.	2	1 & 2
Op Meteor Essex Police September – November 2019	As part of the Essex 2018 – 2020 dwelling burglary reduction campaign, 400 Homes in the New Town areas were visited and provided with crime prevention advice, with Smart Water being deployed, along with visual deterrent, forming part of a University study into Crime Prevention and best practice to reduce instances of dwelling Burglary	2 & 3	1
Op Emu Essex Police & COLBAC November 2019	Launched in November to target those who come into Colchester and take advantage of the busy Christmas period to steal. Working closely with Colchester Business Against Crime (COLBAC), and the Business Improvement District, police targeted known shoplifters, and with businesses shared intelligence to prevent thefts occurring and to apprehend those who committed crime.	2	1 & 2
Op Zap Essex Police November 2019	Colchester Op Zap saw teams come together from Community Policing Team, Specials Team, Operational Support Group and Roads Policing. Op Zap focuses on driving offences in the town and people driving under the influence from the day before- 2x arrested for drug driving, 2x vehicles seized no insurance and 17x tickets issued for driving offences. Teams deployed stopping vehicles, conducting stop search of individuals and conducting high visibility patrol engaging with the community. This provides	1, 2 & 3	1, 2 & 7

	reassurance to those enjoying the night-time economy, linking up with Street Pastors and the SOS Bus focussing on keeping visitors to the Town Centre, street homeless and vulnerable people safe.		
Op Luscombe Essex Police in partnership Launched November 2019 - Ongoing	Introduction of Operation Luscombe. A true multi-agency approach; Police, NHS, Open Road, Colchester Borough Homes and Community 360 providing a drop-in centre once a week where members of the homeless community can access a range of services to provide safeguarding and support. Combining this support offer with prosecution of offenders who do not engage has seen further progress reducing instances of crime and ASB.	2 & 3	2 & 6
Project Soteria Colchester Borough Homes Launched November 2019 - Ongoing	Project Soteria raises awareness of the positive actions taken by both Police and Colchester Borough Homes when house closures are undertaken. The reason for these closures is often related to drug activity and the associated ASB that this act brings. This same behaviour that can put fear in the community and that has huge detrimental effects on those that live nearby.	1, 2 & 3	2, 5 & 6
Rural Tool Kit CBC Community Safety Team October 2019	In October the partnership launched the Rural Crime Toolkit in conjunction with Rural Crime Week to provide communities with ideas, information and support to make their neighbourhood a better place to live.	2	2
Rural Communities Fund CBC Community Safety Team October 2019	Alongside the Rural Tool kit, money was made available by CBC for communities to apply for funds for initiatives to tackle safety issues within their rural area.	2	2
Op Vocal Essex Police October 2019 - Ongoing	Essex Police supported the Rural Toolkit with Op Vocal providing flexible deployment of the Community Policing Team into rural areas based on intelligence and demand. This has seen numerous deployments across our rural communities addressing issues from speeding to drug use.	1, 2 & 3	1 & 2

NHW Website Revamp Neighbourhood Watch February 2020	Neighbourhood Watch was started in the UK in 1982 and is now one of the larger and more successful crime prevention organisations. The aim is to bring neighbours together to create strong, friendly, active communities where crime and anti-social behaviour are less likely to happen. The vision is that of a caring society that is focused on trust and respect, in which people are safe from crime and enjoy a good quality of life. The NHW website has been revamped providing more online accessibility, more localised and ongoing crime prevention advice.	2 & 3	2
BikeWise Campaign Colchester Borough Council Scheduled Launch March 2020	As part of the Bike Wise campaign both Council and Police will be carrying out work and activity to provide advice to cyclists in order to increase awareness of locking cycles securely. Additionally, campaign stickers will also be put on the town Centre cycle racks reminding users to lock their bikes and Police will be carrying out extra patrols to deter potential thieves.	2	1 & 2
SOS First Aid Training Open Road December 2019	Equipping the volunteers with the 3-day First Aid at Work course, to increase their knowledge and skill set to deal with the more significant injuries allowing the on-board medic to concentrate on the more complex cases, i.e. Stitching/gluing. Reducing the need for ambulances to be called or allow a confident handover to ambulance crews if an A&E admission required. This will also allow transportation of more patients to A&E.	2	2 & 6
Make a Difference (MAD) Days Colchester Borough Homes Ongoing Quarterly	MAD Days involve CBH staff, volunteers, residents and councillors visiting specific areas of the community to help make improvements and encourage pride in community spaces. On these days, a whole host of clean-up activities take place: general community clear-ups, tree and hedge trimming, bulb planting and gardening, fence repair and painting and rubbish clearance. MAD days have taken place in Tiptree, Dutch Quarter, New Town and Greenstead.	2	2
Priory Consultation CBC Enabling Team August 2019	Following an increase of reported ASB, a public consultation was held at this historical site. Engaging with residents we confirmed that increased security and lighting were deemed to be what they felt were most important, with a will to utilise the space for positive community events. Working with the neighbouring Church, a solution to new lighting has been agreed and funding for this project has been secured.	2	2
Town Centre Action Plan CBC Community Safety Team	In 15 months, since August 2018, the Town team have issued 95 Community Protection Warnings (CPW), 27 Community Protection Notices (CPN) and 4 Criminal Behaviour Orders (CBO) for ASB within the Town. 22 Fixed penalty Notices have also been issued for breaching the conditions of the Public Space Protection Order (PSPO).	2 & 3	1, 2 & 6

Launched August 2018 - Ongoing	Toward the end of 2019 in a 5-month period, 452 FPNs issued using Artemis enforcement (external contractor) for weekends and the night-time economy (NTE). Prior to July 2019, 35 arrests were made in the town centre relating to anti-social behaviour, burglary and graffiti. Additionally, the team have dealt with 195 contacts via Street Link, provided 115 individuals with support and accommodated 47 people. This support can include things like ordering birth certificates to allow housing applications to be made.		
Nights of Action (Op Emblazen) Essex Police and Partners Various	Night of action on the 5 th & 19 th October & 7 th December: Op Emblazen NTE operation with support from Essex Police's Operational Support Group - 5x arrests, 1x vehicle seized & 19th October: 1 arrested for drug driving and person found driving without valid licence. Nights of action scheduled on a bi-monthly basis.	2	1, 2, 4, 6 & 7
PSPO Dog Fouling CBC Community Safety Team & Neighbourhood Team October 2019 - 2023	A Public Spaces Protection Order (PSPO) aims to prevent things that are harming the quality of life of people in the local community. Renewal of the PSPO for the whole of the borough prohibiting dog fouling.	2	2
Fix the Link CBC March 2020	The North Station Road corridor is a route used by people exiting the town centre at night-time where people can feel vulnerable. The better the environment, as well as better CCTV coverage, will make people feel safer to use this route, as well as assisting the police when it comes to addressing gangs and county lines issues. The better CCTV coverage will allow officers to monitor people movement as well as vehicles on in the North Station area as well as Colne Bank and Cowdray Avenue.	1 & 2	2

Priority Three - Increase confidence in identifying & reporting Hidden Harms.

The Safer Colchester Partnership will aim to increase the understanding and awareness, to both the general public and front-line practitioners, of the Hidden Harms our communities face. Encouraging those who are affected by these harms to engage with the Partnership or relevant agencies/charities to seek help and support, with an emphasis on Domestic Abuse and Hate Crime as identified by the risk matrix.

Project / Initiative	About the Project / Initiative	SCP Priorities	PFCC Priorities
Modern Day Slavery Event Stop the Traffik & Gangmasters Labour Abuse Authority September 2019	Bringing together a range of services that also undertake enforcement activity and support groups for those that have been the victims of this modern day slavery, to raise awareness of the public of this type of abuse and the signs to look out for in their neighbourhoods that could indicate that this is happening and what to do if they spot these signs.	3	4, 5 & 6
Taxi Driver Awareness CBC Licencing July – September 2019	The Council's Hackney Carriage/Private Hire Licensing Policy introduced mandatory safeguarding training for its licensed drivers and operators. The training was delivered over July to September and the course content was developed with Kate Evans from 'Stop the Traffik', who also delivered the training on behalf of the Council. It is the first opportunity that the Council has had to engage with almost all of its 778 licensed drivers and 68 licensed operators	1 & 3	4, 5 & 6
Reclaim the Night Walk CARA November 2019	Awareness walk through Colchester Town Centre, highlighting sexual violence amongst women and empowering women to report violence	3	3, 4 & 6
Door Staff Awareness Sessions CBC Licencing November 2019	Raising awareness of door staff of NTE venues of child sexual exploitation (CSE) and sexual offences to increase reporting, disrupt offender activity and increase safeguarding measures to help protect children, young people and adults from being sexually exploited.	3	2, 3 & 6
Hate Crime Awareness Sessions Essex Police	Four sessions have been delivered to CBC & CBH staff, providing an overview of what is a hate crime, what a hate incident is and how prevalent they are.	2 & 3	2 & 6

Various dates	Learning who the victims and perpetrators of hate crimes generally are, what effect hate crimes have on an individual as well as what the current challenges are for professionals working in this area. Introducing the law around hate crime reporting and explain how to report a hate crime effectively.		
Hate Crime Ambassadors Session Essex Police Various dates	Hate Crime Ambassadors are trained to be able to speak confidently to others about what a Hate Crime is and where to report Hate Crime. This is done by holding conversations with friends/family/colleagues etc., organising events to raise awareness of Hate Crime, helping out at events to raise awareness of Hate Crime, distributing Hate Crime leaflets, providing information to a victim that you might come across, reporting Hate Crime yourself if you witness it or a victim wants you to report it on their behalf. Representatives from DWP, C360 and the University have received Hate Crime Ambassadors training and are able to speak confidently to others about what a Hate Crime is and where to report Hate Crime.	2 & 3	2 & 6
Hate Crime Ambassadors Sessions Essex Police Various dates	Hate Crime Ambassadors are trained to be able to speak confidently to others about what a Hate Crime is and where to report Hate Crime. This is done by holding conversations with friends/family/colleagues etc., organising events to raise awareness of Hate Crime, helping out at events to raise awareness of Hate Crime, distributing Hate Crime leaflets, providing information to a victim that you might come across, reporting Hate Crime yourself if you witness it or a victim wants you to report it on their behalf. Representatives from ECC and CBC Library staff have received Hate Crime Ambassadors training and are able to speak confidently to others about what a Hate Crime is and where to report Hate Crime.	2 & 3	2 & 6
Hate Incident Reporting Centres Essex Police January 2020	Colchester Library joins Essex University, Community 360, Job Centre, Colchester Refuge Action and First Site in becoming a HIRC (Hate Incident Reporting Centre). Over 2019 Hate Incident Reporting Centres have increased to 6 (with a network of 60 across Essex) with further planned. We have trained 80 Hate Crime Ambassadors, members of the public and professionals who raise awareness and support victims to report hate crime. We have seen an increase in Hate Crime reporting across Colchester.	2 & 3	2 & 6
Parent Engagement Event Essex County Council & CBC Community Safety Team September 2019	In September 2019, Essex Safeguarding Children Board in partnership with CBC, The Children's Society and Barnardo's delivered an event for parents and carers to attend to learn more about criminal and sexual exploitation; children that go missing, gangs and youth violence, trafficking, and online sexual abuse. The full day event was a chance for parents/carers and wider members of the community to drop by and speak to a range of	1, 2 & 3	2, 4, 5 & 6

	professionals, to interact with a selection of stalls advertising the organisations across Essex and nationally that provide support to parents and carers.		
Op Pegasi Essex Police Various dates & Ongoing	Under the National Op Sceptre operation to tackle knife crime, Essex Police have secured additional funding and officers to target gangs, known weapon carriers, and known hotspots for knife crime, such as Greenstead and the Hythe. This approach has led to several convictions, and in some cases prison sentences. We have utilised this operation for wider public reassurance and engagement and have been joined on multi agency patrols by Royal Military Police, Zone Wardens, Housing and outreach workers to name a few.	1, 2 & 3	1, 2, 4, 5 & 6
Observers CBC Community Safety Team May & October 2019 - Ongoing	Three Observers awareness sessions have been delivered in conjunction with partners in May and October, with 27 members of front-line staff receiving 20-minute sessions on: Modern Slavery, Gangs & County lines, Sexual Offence, Domestic Abuse, Child Sexual Exploitation. Since the sessions have been delivered, our neighbourhood team have reported a suspected trafficking incident. CARA have also delivered some awareness on Sexual Offences to Door Staff via Pub Watch.	1 & 3	3, 4, 5 & 6
Breck's Last Game Essex County Council & Essex Police April 2019	In April, 160 year 8 pupils from across the Colchester and Tendring districts saw a video that was produced in relation to Breck who was murdered in 2014. Pupils received educational material and were linked with a youth worker for the day who delivered all the workshops and activities to them. The day focussed on: Believe and be Beware, Educate and Empower, Communicate and Report. The theme running throughout the day was focused on how young people can keep themselves safe online and what to do if they have any concerns.	1 & 3	2 & 6
Independent Advisory Group (IAG) Essex Police October 2019	In the last quarter of 2019 and in partnership with Community 360 we ran workshops to bring together communities to form an Independent Advisory Group (IAG) to provide a conduit to feed information into and back from communities. The workshops were positive with volunteers coming forward to attend and take on responsibilities. The members will receive in depth briefings on hate crime, stop search, and policing delivery enabling feedback.	3	1 & 2
Stay Safe Conference Essex County Council & CBC Community Safety Team Scheduled 18 th March 2020	The conference is aimed at anyone working with young people and adults up to the age of 25 to support young people and adults (up to 25) at risk of exploitation. Promoting the sharing of information and multi-agency working and good practice. Aiming to increase knowledge and understanding of children exploitation and provide methods of supporting young people who are at risk of exploitation into adulthood	1, 2 & 3	4, 5 & 6

SETDAB Stalking Campaign SET Domestic Abuse Board Launched June 2019	Stalking is a pattern of unwanted, fixated and obsessive behaviour which is intrusive and causes fear of violence or serious alarm or distress. Stalking is a criminal offence, and anyone can be a victim. On average 1 in 5 women and 1 in 10 men will experience stalking in their adult life. It causes victims to make changes to their lives such as stopping or changing the way they socialise, changing their routes to work or isolating themselves. This in turn can have substantial adverse effects on mental and physical health. In June 2019, the Domestic Abuse Board launched their awareness campaign providing awareness and highlighting reporting mechanisms for victims of stalking.	2 & 3	3, 4 & 6
Safer Internet Day CBC Promotion February 2020	Safer Internet Day was celebrated on in February 2020, when, once again, stakeholders joined forces across the globe to work "Together for a better internet". Including promotion of "Better Internet for Kids (BIK)" portal providing online safety issues all year around	3	6
Sanctuary Scheme Colchester Borough Homes Ongoing	A Sanctuary Scheme is a multi-agency victim-centered initiative which aims to enable households at risk of violence to remain safely in their own homes by installing a 'Sanctuary' in the home and through the provision of support to the household. Referrals from Colchester Borough Homes: 6, Registered State Landlords: 11, Private: 6, Total 23	2 & 3	3, 4 & 6
J9 Domestic Abuse Awareness CBC Community Safety Team & CBC Enabling Team Scheduled March 2020	J9 training sessions are intended to raise awareness and increase knowledge and understanding of domestic abuse for staff in public and voluntary sector organisations. In the course of their work, these staff may meet someone they suspect is a victim of domestic abuse, or a client may reveal that they are suffering abuse. The training aims to ensure that staff are equipped to respond appropriately and effectively. In March 2020, Faith leaders from across Colchester will undertake this training.	2 & 3	3, 4 & 6
"My Mind is free" Theatre Production Stop the Traffik October 2019	Theatre production by Rah Rah Community Theatre Company called "My Mind is free". The production uses a mixture of imaginative physical theatre and skilful multi-role playing to tell the interlinked stories of four people trafficked to and within the UK and their horrifying tales of abuse, exploitation and enslavement. In partnership with Stop the Traffik the event used a unique and engaging way to raise awareness of human trafficking.	2 & 3	4, 5 & 6
The Urhuru Project Stop the Traffik October 2019 - Ongoing	The Urhuru project, empowers and equips minority communities to make a difference to the exploitation of girls and vulnerable women, with a particular emphasis on domestic servitude. Working with Statutory and Voluntary Organisation partners to ensure that	1 & 3	4, 5 & 6

	diverse solutions are in place, and robust policies and resources. This includes developing listening and action campaigns and running community led activities.		
Spot It, Stop It CBC Community Safety Team Scheduled March / April 2020	Local businesses can play a positive role in helping to raise awareness and potentially stop children and young people becoming victims of exploitation. The scheme has been developed to help businesses do all they can to ensure they are a safe place for young people and children to visit, to reassure parents and the public that they take their social responsibility seriously in relation to Children and Young People. Part of the scheme is a pledge from businesses to sign up giving confidence to report alongside guidance on how to approach creating a safer environment.	1, 2 & 3	2, 5 & 6

Fire & Crime Plan Priorities 2016 – 2020

The Police and Crime Plan sets out the policing priorities and aims for keeping Essex safe. It brings together police, partners and the people of Essex to build safe and secure communities, thereby promoting public confidence in the police and ensuring that victims are satisfied with the service and support they receive. The commitments set out in the plan build on existing partnerships and seek to develop them in new and ambitious ways. These include greater collaboration between police and fire and closer working with local councils, community safety partnerships, and the voluntary, community and health sectors

- 1) More Local, visible and accessible policing
- 2) Crack down on anti-social behaviour
- 3) Breaking the cycle of domestic abuse
- 4) Reverse the trend in serious violence
- 5) Tackle gangs and organised crime
- 6) Protecting children and vulnerable people
- 7) Improve safety on our roads

APPENDIX B

North East Essex – Clinical Commissioning Group (CCG)

As well as maintaining our statutory function and responsibility for commissioning and oversight of health care services for our local population such as acute hospital care, mental health services, community services and general practice for our population; a key focus of work for the NEE CCG team is the partnership development of the North East Essex Health and Wellbeing Alliance

The North East Essex Health and Wellbeing Alliance (the Alliance) is a collaboration of commissioners, providers and other system partners working together to transform the health and wellbeing of the population of North East Essex as an integrated system with the aim of reducing silo working for a greater impact on the health and wellbeing of our population.

Current partners in the North East Essex Health and Wellbeing Alliance include:

- North East Essex Clinical Commissioning Group (CCG)
- Anglian Community Enterprise (ACE)
- East Suffolk and North East Essex Foundation Trust (ESNEFT)
- Essex County Council (ECC)
- Tendring District Council (TDC)
- Colchester Borough Council (CBC)
- St Helena
- Essex Partnership University Trust (EPUT)
- GP Primary Choice (GPPC)
- Community Voluntary Services Tendring
- Community 360



The North East Essex Health and Wellbeing Alliance is working as part of the Integrated Care System for Suffolk and North East Essex. The NHS Long Term Plan, published in January 2019 reaffirms the direction of travel for integrated care systems to work at 'place level' and to improve population health. For North East Essex (NEE), whilst we have areas of affluence, this is set in the context of a local health and care economy which is struggling to cope with demand, a fragile primary care base and 13+ years of inequality in life expectancy between the best and worst wards.

The driving force for our Alliance and central to the transformation plans outlined in our planning is the commitment from all partners to reduce this inequality gap within our population.

We know that inequalities within our population are underpinned by the wider social determinants of health and care which are heavily influenced by the broad social and economic circumstances in to which people are born, live, work and grow old. This can often mean that poorer individuals experiencing worse health and care outcomes than people who are better off. Similarly, children growing up in more deprived

communities often suffer disadvantages throughout their lives, from educational attainment through to employment prospects, which in turn affect physical and mental wellbeing.

In recognition of our challenges surrounding inequality and our commitment to effect population change, the Alliance recognises and has adopted the principles set out in the Marmot approach as outlined in “Fair Society, Healthy Lives: The Marmot Review”. This means the Alliance will focus on preventative activities to reduce health inequalities. The Alliance partners will place central importance on the elements that support wellbeing such as decent housing, good employment and educational attainment to address the root causes of poor health.

Prevention

Core to tackling the root causes of poor health and wellbeing is ensuring a preventative approach is undertaken in everything we do. As an Alliance we define prevention as meaning both preventing illness occurring or recurring.

The prevention of ill health through changing people’s health behaviours or their more upstream risks is not easy. It can involve changing habits and systems that have been entrenched for many years. Achieving meaningful change will be more effective if those involved in making a change have a major role in deciding what to change and how. Community engagement is therefore a key enabler.

It recognises the capabilities, skills and insights of those who we are trying to benefit; seeing them as decision makers with autonomy rather than those who must have things done for them. Wherever possible the Alliance will seek to increase people’s skills and capacity; treating them as agents of their own destiny. The aim will be to increase people’s ability to help themselves.

Community Based Asset Approach

As referenced above, our communities are at the heart of what the Alliance is seeking to achieve. The Alliance is committed to an asset-based community development approach.

This means that we will work and invest time with our local community and voluntary sector organisations to build on the assets that are already existing, recognising that each community has a unique set of skills and capacities that can drive forward improvements. An asset-based approach makes visible and values the skills, knowledge, connections and potential in a community. It promotes capacity, connectedness and is primarily concerned with bringing people and communities together to achieve positive change using their own knowledge, skills and lived experience around the issues that they encounter in their own lives.

It is based on four key principles as outlined below;

- **Asset-Based** – identifying ‘what’s strong, not what’s wrong’
- **Citizen-led** – residents lead change and are active participants in making change in their communities
- **Based on partnership and collaboration** – by working together, residents and organisations can maximise their potential and use the skills and assets they have

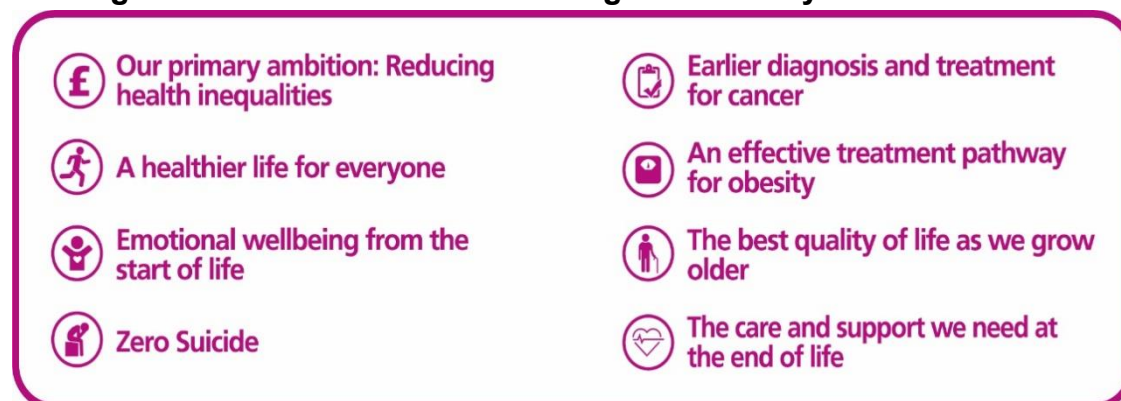
- **Inclusion focused** – being flexible and aiming to reduce boundaries and barriers that may exist

Population Health Management Approach

To support our commitment to reduce health and care inequalities, our Alliance alongside our Integrated Care system partners are working to ensure our work is centred and founded on the evidence from using a population health management approach.

Population health management (PHM) is an emerging technique that uses data to design new models of proactive care and deliver improvements in health and wellbeing which make best use of collective resources. Through this approach, the Alliance will use historical and current data from across our Alliance partners to understand what factors are driving poor outcomes in different population groups through real-time application of advanced analytics and intelligence led care design.

Our Higher ambitions linked to the Integrated care system across SNEE



Outcome Based Accountability Approach

The Alliance, as part of the Suffolk & NEE Integrated Care System, is utilising Outcome Based Accountability (OBA) as the framework to design and deliver a systematic and system-wide approach to improving outcomes in NEE.

OBA makes a clear distinction between accountability to partners and stakeholders for strategies to improve quality of life for whole populations, and the accountability of service providers and commissioners for the impact of individual services and interventions on their client populations, effectively separating means from ends.

Doing things differently takes time and commitment – achievement of the outcomes and improvement against the population health indicators will not happen overnight.

The focus is on measuring the **right** things, not the **easy** things.

Our Neighbourhood Approach

In recognition of the inequality gap we face and the differing communities in our locality, the Alliance will undertake a tailored approach with each of our communities, recognising that the needs and the methods to effect change may need to differ significantly between areas to best support our local population.

We have set ourselves a bold and challenging goal; to create a number of functioning, multi-agency/multi-disciplinary teams in North East Essex – who are empowered and supported to deliver the Live Well outcomes in their neighbourhood.

In November 2018, NEE Alliance System Executive Group agreed the following principles for these Neighbourhood Teams:

- Cover populations of around 50,000
- Follow ward and district boundaries
- Be practical and make sense for communities (eg geography, rural/urban, road networks)
- As far as possible, be sympathetic to the new primary care groupings
- As far as possible, be sympathetic to other key partners' operating models (eg police)
- Make connections to the Hub & Spoke model

The design and development of 'neighbourhood' teams has been cognisant of the NHS Long Term Plan's goals including in relation to Primary Care Networks. The Community Model recognises that Primary Care Networks are a central element of delivery and that work with individual practices, and collaborations of practices, is central to the development of these plans.

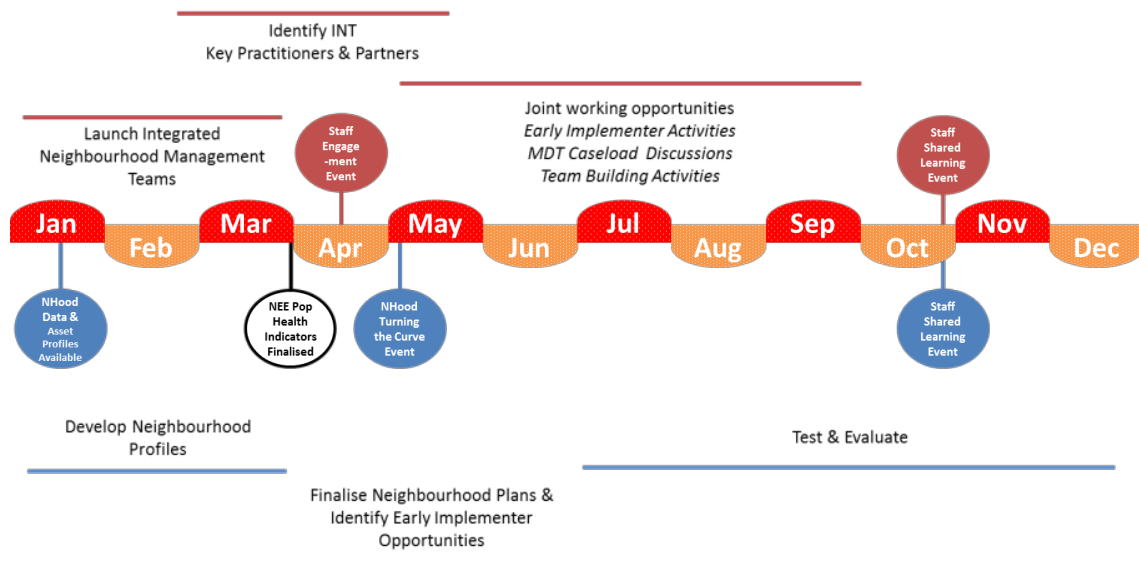
Community Model of Care

The NEEHWB Alliance Community Model of Care is the vehicle through which the Live Well model in North East Essex is being operationalised. Through the mobilisation of 6 multi-agency/multi-disciplinary teams, neighbourhood plans are being designed to improve population health in local communities. Wrapping around primary care networks and communities, the Integrated Neighbourhood Teams will be led by a multi-agency management team with representatives from Community Services (ACE), Mental Health (EPUT), Social Care (ECC), Primary Care, and Community & Voluntary Sector. Collectively the Neighbourhood Management Team will take responsibility for delivery of the Neighbourhood Plan and for supporting improved population health.

The Community Model of Care and mobilisation of the 6 Neighbourhood Teams is an integral part of the NEE HWB Alliance strategy to improve population health through achievement of the 6 Live Well Outcomes. Each neighbourhood will be mapped against the Live Well Population Health Indicators, and through an OBA Turning the Curve exercise with stakeholders, will design a Neighbourhood Plan which is sensitive to both the needs and the assets of local communities.

The next 12 months of the Community Model of Care programme will see the realisation of these Neighbourhood Plans and mobilisation of the Neighbourhood Teams in North East Essex.

Neighbourhood Team Mobilisation Neighbourhood Plan Development



Our live well approach

To support our vision of reducing inequality and ensuring we focus on the wider determinants of health, the NEE Health and Wellbeing Alliance has adopted the Live Well model as outlined below to ensure our communities are supported and empowered at each stage of their life to be as well as possible.

Live Well Tree



Some headline service changes you will have noticed

Our Urgent treatments services opened on the Colchester, Clacton on Harwich sites in November 2019 replacing the previous Minor injuries units and walk in centres, the UTS site provide a wider range of minor illness and minor injury support than the previous specifications and as such are helping people access timely healthcare.

The Mental Health Crisis Café Opened in Tendring in February, this service is aimed at supporting adults in MH crisis while avoiding ED attendance and inpatient admission which can be both distressing and disruptive for both the individual and their family, the interventions are aimed at early de-escalation of the crisis supported by the home first and crisis teams from EPUT and a team of staff from Suffolk and North East Essex Mind.

All 4 GP practices in Clacton have been taken over by a new GP lead who is changing the appointment systems and appointment options for patients locally with the aim to improve patient access and thus care opportunities.

APPENDIX C

Essex Community Rehabilitation Company (CRC) – Data and Interventions

Essex CRC's purpose is and has always been to protect the public by delivering effective offender management and rehabilitation services. Our vision is to 'create a positive future' for the people we work with such as service users, victims and their families, communities, our partners and our employees. We do this by managing risk, changing lives and improving communities.

The key deliverables under each of the strategic priorities for our community operations are:

- Improve the quality of life of service users
- Reduce re-offending and risk of harm
- Employ ex-offenders and service users
- Promote the health, safety and well-being of service users
- Enable personal growth through learning and opportunities for change

Our Rehabilitation Activity Requirement (RAR) services which, have been designed based on desistance principles, allow the service user to understand their strengths and develop an awareness of obstacles. We have a range of activities available which include for example; behaviour change programmes and one to one support aimed at securing positive outcomes. Our Resettlement teams also work within our local Prison HMP Chelmsford to deliver the "Through The Gate" work.

We also deliver key interventions such as accredited Programmes and Community Payback services where Service Users learn practical life skills to support reducing reoffending and material benefit to communities through improved environments and increased public safety.

Essex CRC contributes to the Safeguarding Children and Adults Boards in the local authority areas, as well as the SET Essex Criminal Justice, Reducing Re-offending, Safer Essex and Domestic Abuse Boards.

Our ambition is to deliver a sustained and continuous reduction in reoffending and deliver interventions and work in partnerships to drive positive change in the behaviour of our service users whilst ensuring risks posed to the community are effectively monitored and reduced and to develop our Rehabilitation Activity Requirement offer ensuring the services we deliver are targeted, accessible and responsive to the needs of those we supervise

Number of Current Service Users

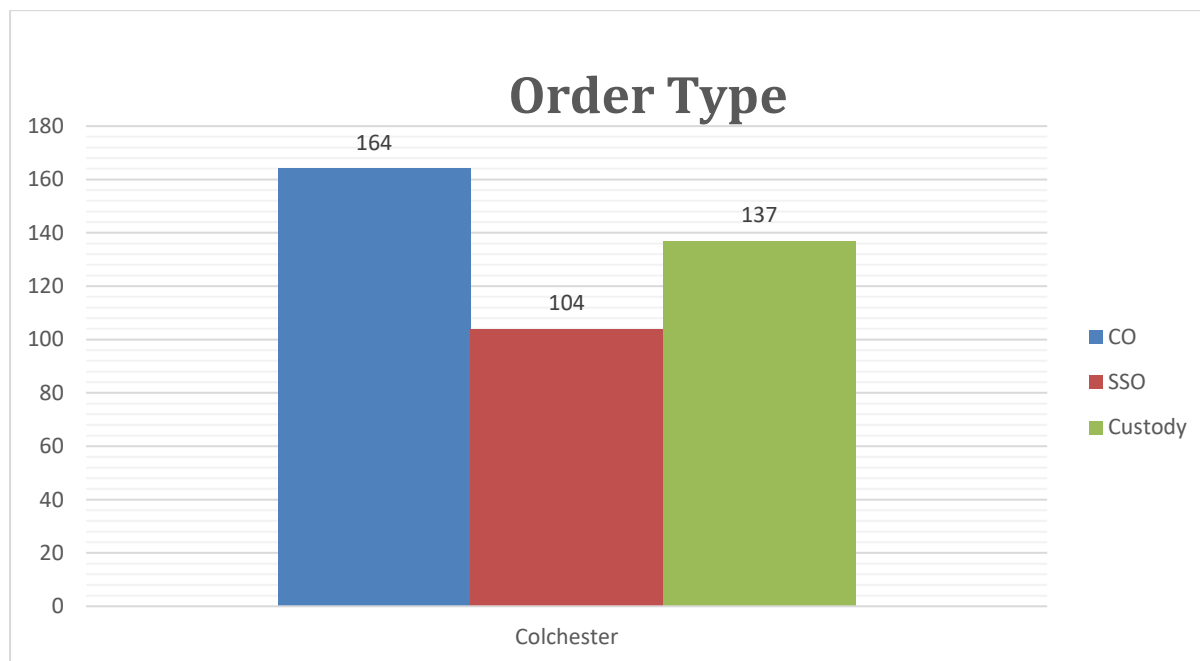
This table shows a count of Service users.

	Area %	
Colchester	100.00%	385
Grand Total	100.00%	385

The table below shows the breakdown of service users per area and whether they were sentenced to Community based sentences (CO/SSO) or a Custodial sentence

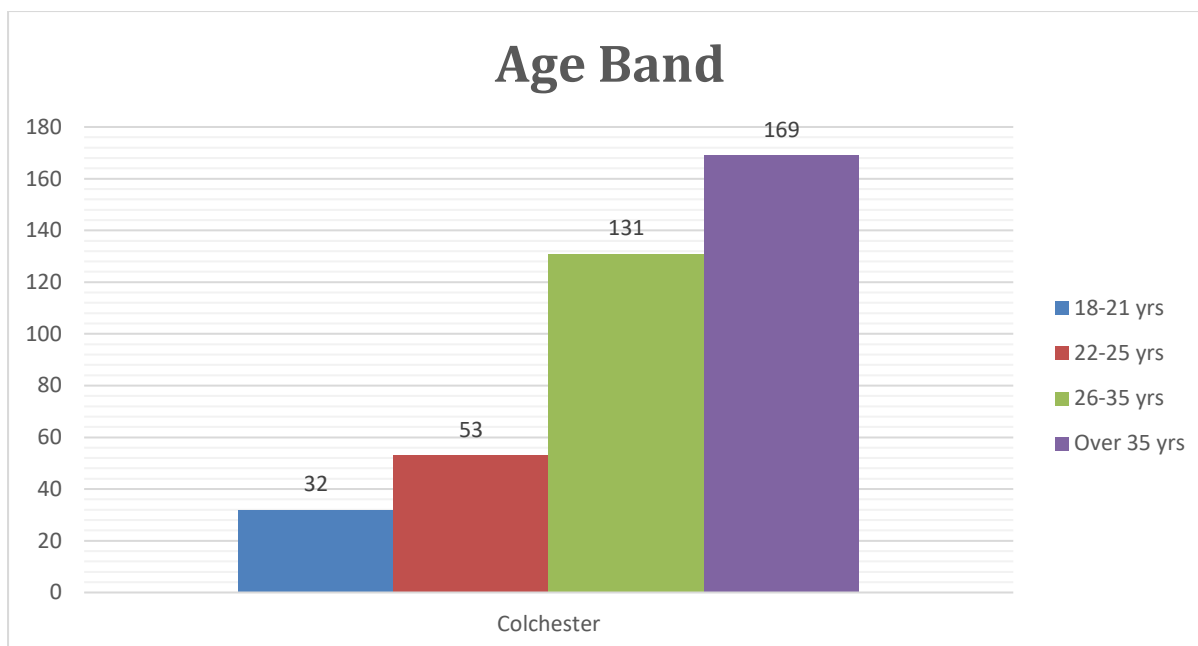
Community Orders, Suspended Sentence Orders and Currently In Custody.

	CO	SSO	Custody	Grand Total
Colchester	164	104	137	405
Grand Total	164	104	137	405



Age

Count of Age (O)					
Row Labels	18-21 yrs	22-25 yrs	26-35 yrs	Over 35 yrs	Grand Total
Colchester	32	53	131	169	385
Grand Total	32	53	131	169	385



Fearless Futures Programme

This module aims to motivate young service users (aged 18-25 years) to consider their identity, social circle and the way they handle situations. Delivered locally, It enables young adults to step into their future with self-confidence. It has a strength-based and trauma-informed approach and aims to encourage service users to look at what they have done well so far and the positive influences that can help them succeed in life. The final group sessions will provide service users with a tool kit so they can leave with some techniques to start implementing changes, if they are ready.

Gender

Count of Gender			
Row Labels	Female	Male	Grand Total
Colchester	53	332	385
Grand Total	53	332	385

Count of Gender			
Row Labels	Female	Male	Grand Total
Colchester	13.8%	86.2%	100%
Grand Total	13.8%	86.2%	100%

Women's Specific Support Programme

This programme is delivered locally in Colchester and in addition a Women Only Wednesday Workshop is held each month with our dedicated Women's Lead Responsible Officer's for Colchester where a variety of support services are available to them.

Available for all women and delivered in a group setting and aimed at addressing areas of need relating to the key pathways. The programme contains 4 modules of 2 sessions each;
Relationships, Confidence and Self Esteem, Health and Empowerment.

The programme collaboratively works with the women to identify and learn to manage protective and risky relationships, enables women to develop, grow and increase health and wellbeing, as well as teaching coping strategies and recovery tools.

Women's Community Support

This service specialises on providing mentoring for women, providing a wraparound layer of additional support, which is specific to the needs of this cohort. The service user is matched with a mentor locally who can offer practical advice and guidance on the day to day issues which may have prevented them from moving forward with their lives in a positive way.

The Greenlight Project

Programme available for our female Service Users to attend a 5 week, outdoor project promoting opportunity, development of self-esteem and confidence and obtaining an accredited qualification at the end of the programme.

The below table identifies how many service users have been flagged as a DA Perpetrator:

SUs with Domestic Abuse Perpetrator Registrations		
Row Labels	Count of CRN	Area %
Colchester	124	100%
Grand Total	124	100%

Building Better Relationships Programme

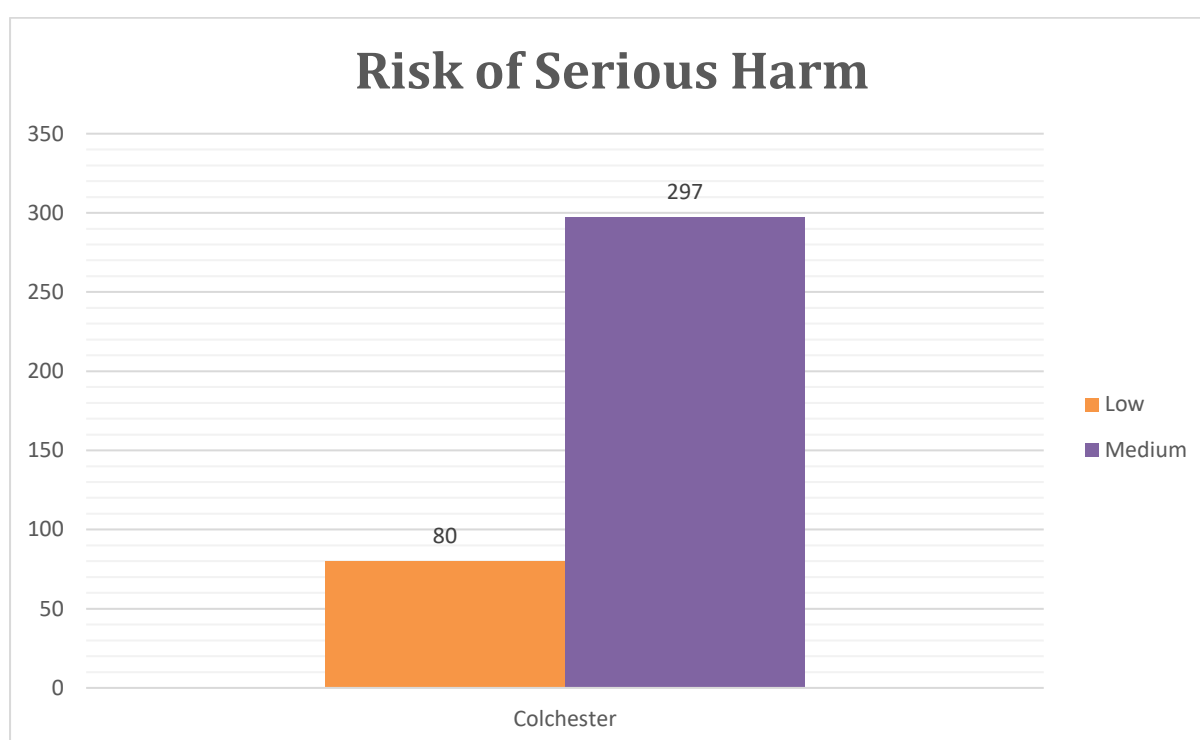
BBR is a nationally accredited group work programme designed to reduce re-offending and promote the safety of current and future partners and children. Suitable for medium or high risk males, those who do not have domestic violence as their index offence can also be referred on to the programme, though there needs to be a pattern of domestic abuse offending or a conviction within the last 2 years to meet all risk and need criteria.

The below table is the Risk of Harm assessment per Service User in the Colchester area. This is determined by a clinical assessment by a Responsible Officer. Definitions of these categories are available on request

Risk of Serious Harm

This table shows a breakdown of RoSH:

Row Labels	Low	Medium	Grand Total
Colchester	80	297	377
Grand Total	80	297	377
Percentage Total	21%	79%	



Intensive Rehabilitation Officer

In November we introduced our Intensive Rehabilitation Officer role dedicated to Colchester area, working with those Service Users identified as being a top 100 offender based on reoffending. This dedicated Officer works intensively with the Service User and collaboratively with other support agencies such as Community 360, local housing support, drug and alcohol agencies and the job centre in order to promote and develop protective factors to support desistance from offending in the future.

Outcomes and Termination Reason

Data from November 2018 - December 2019.

Count of Term Reason Desc (D)

	Negative				Negative Total	Neutral		Neutral Total	Positive			Positive Total	Grand Total
Row Labels	Revoked (Failure to Comply)	Revoked (further offence)	Suspended Sentence Activated (failure to comply)	Suspended Sentence Activated (further offence)		Offender Died	Revoked (unworkable)		Completed - early good progress	Completed - PSS Sentence/ PSS Expiry Reached	Expired (Breach Listed)		
Colchester	31	28	10	10	79	2	2	4	68	174	11	253	336
Grand Total	31	28	10	10	79	2	2	4	68	174	11	253	336
Colchester	9.2%	8.3%	3.0%	3.0%	23.5%	0.6%	0.6%	1.2%	20.2%	51.8%	3.3%	75.3%	100.0%

Compliance – This measure (table above) identifies whether a service user successfully completes their order with Essex CRC and if not, why they didn't. This can be affected by a number of factors and the data should be treated with some care.

Offender Group Reconviction Scale (OGRS) Offence Categories

Row Labels	Colchester	Grand Total
Absconding or bail offences	3	3
Burglary (Domestic)	16	16
Burglary (Other)	6	6
Criminal damage	17	17
Drink driving	44	44
Drug import/export/production	17	17
Drug possession/supply	27	27
Fraud and forgery	17	17
Handling stolen goods	5	5
Other motoring	21	21
Other offence	21	21
Public order	25	25
Robbery	1	1
Taking and driving away and related offences	5	5
Theft (Non-motor)	33	33
Theft from vehicles	1	1
Violence	146	146
Grand Total	405	405

Next Steps Programme

This programme successfully delivered in Colchester, supports service users to set and maintain healthy goals for their recovery from substance misuse and related offending behaviour. Using the Journey of Change model, it will help service users to understand their current relationship with substance misuse (be it illicit drug use or alcohol misuse), its impact on their life, and identify what a healthy identity is like for them. This programme is not a substitute for specialist medical services, but can be used to support or consolidate ongoing or previously completed treatment in custody or the community.

Choices Programme

The ultimate aim of CHOICES is to: reduce risk by engaging and motivating, coaching, responding to individual needs, and building continuity. The intervention aims to achieve this in four ways:

- Develop participants' thinking skills
- Coach participants to identify and manage their risk factors
- Coach participants to develop personally relevant protective factors
- Coach participants to achieve pro social goals.

Community Payback

Service Users across Essex have worked a total of:

- 198246 hours over the last 12 months.

This represents a saving of: £1.627million between hundreds of charities and not-for-profit organisations.

- 33% of these hours were completed in Individual Placements, with Service Users engaging directly with members of their own community.

Over **600** beneficiaries across Essex participate in CP Scheme:

- Charities, Voluntary Bodies and Churches: 301
- Schools 55
- Public 110
- Local Authority 147

Service User Survey

- **99.8%** said they are less likely to offend after completing Community Payback.
- **98%** said they found the work they undertook was useful to the community.
- **91%** said they had learned new skills that will help them in the future.

Supervised Groups

- Average group size of 8
- Ground Clearance, Conservation, Painting & Decorating, Landscaping, Ditch Clearance, Street Cleansing, Litter Picking, Graffiti Removal, Minor Building Work...

Individual Placements

- Supervised by Beneficiaries
- Charity Shops, Country Parks, Wildlife organisations, Food Banks, Charity Warehouses, Community Football and Leisure Clubs, Community Allotments...
- Community Payback Manager – Beth Lunn
(beth.lunn@probation.sodexogov.co.uk) 0345 608 0211

Before and after:



APPENDIX D

Essex County Council - North Quadrant Children & Families

Priority One - Tackling Gangs & County Lines, focussing on keeping drugs and weapons out of the Community.

Partnership work undertaken

- Development and Implementation of Child Exploitation Tool that supports practitioners to effectively identify and record standards of risk for individuals.
- Detached Youth Work (Essex Youth Service) undertaken in Colchester Town Centre and a youth service presence in Colchester Institute and Colchester 6th Form as several students had been identified as being at risk from exploitation. Workers provide support guidance and signposting to services.
- Information provided by Essex Police led to the partnership raising awareness of 'Deets' and 'Squares'. Deets" is slang for bank details and a "Square" is a credit or debit card. Young people are becoming 'money mules' by handing over their bank details to fraudsters in exchange for money, making them accessories to the fraudsters' crime.
- Youth Workers worked closely with the Essex Police promoting the Money Mules campaign which also links to exploitation.
- Developed an impact framework around Children Sexual Exploitation has been put in use in southern Essex and Thurrock. The framework will be tried in the Children Exploitation & Missing Sub-Committee and rolled out across Essex if successful.
- During this year's Child Sexual Exploitation (CSE) Awareness Week, the Essex Safeguarding Children Board are encouraged parents to improve their understanding of what constitutes child exploitation (CE) through the 'Parents, Did You Know?' campaign. Pupils across Essex state that parents are their best source of information and advice when it comes to CSE so the 'Parents, Did You Know?' campaign wants to support parents by providing them with information not only on sexual exploitation, but also wider forms of child exploitation, such as criminal exploitation through county lines and gangs. The campaign also acknowledges that traumatic circumstances experienced through exploitation can also be felt by the parent and wider family not just the child themselves. The CSP supported the campaign which cumulated with an event in the Town Centre.
- Through Stay Safe on behalf of the ESCB partners have developed a Violence and Vulnerability Conference for North Essex partners on 18th March 2020. The aims of the conference are:
 - To promote the sharing of information and multi-agency working
 - Share examples of good practice
 - To increase knowledge and understanding of children exploitation
 - Support young people who are at risk of exploitation into adulthood

Priority Two - Driving down Anti-Social Behaviour and Violent Crime in public places.

Partnership work undertaken

All young people working with the Youth Offending Service, either sentenced to Court Orders or on Out of Court disposals who commit violent offences or offences involving the carrying of weapons are completing a Weapons Awareness Programme. This currently involves 4 sessions, but the work continues to be reflected and discussed throughout the length of their Order in order to reduce the likelihood of further offences of this nature.

The work addresses the following areas;

The Law

Sentences – legal consequences

Intent – specific scenarios

What is an offensive weapon?

Who can legally carry?

What can be sold?

Joint enterprise

Reasons for carrying

Peer pressure

Mindset/attitudes

Impact

Consequences – body / emotional / community / financial

Different types of weapon – acid, knives, guns etc

Short and long term

Body map exercise

Help

Raising alarm

Applying pressure

Blood loss

Basic principles

Body map exercise

This work is also being completed with young people who we suspect are on the periphery of violent/knife/weapon crime to ensure that they are aware of the risks involved.

All of these young people will also complete victim work. All the victims of offences are contacted by the Youth Offending Team Restorative Justice worker and they are offered the opportunity to be involved in the restorative justice process.

This can involve being kept informed of the progress of the young person, a letter of apology or explanation, direct reparation or a direct face to face meeting with the young

person. This work enables young people to understand the impact of their offences, not just physical injuries but the emotional and psychological harm which can last much longer.

Priority Three - Increase confidence in identifying & reporting Hidden Harms.

Partnership work undertaken

- Stalking workshops by SETDA team which was done across the county including one in Colchester to raise awareness of the crime of stalking and increase reporting.
- Stalking campaign that was launched in September 2019
- Children & Families undertaken learning from Review workshops.
- Launch of new DA support services drop in workshops which are open to all partners.
- Youth Service Good Man is a five-week male mentoring programme for boys and young men who are at risk of entering into abusive relationships in the future and/or are at current risk within an abusive relationship. It can be delivered on either a groupwork or 1:1 basis, depending on need.

Who is eligible?

- Young males aged 13 – 18 years
 - Living in Greater Essex
 - Willing to take part in groupwork or 1:1 interventions
 - Displaying signs of unhealthy relationships / coercive behaviours (can include signs such as lack of empathy, dishonesty, manipulative, dismissive of others views).
-
- Youth Service Sisters in Strength has been established to replicate the above programme for girls.

APPENDIX E

Essex County Fire and Rescue Service



Our priorities:

Essex County Fire and Rescue Service (ECFRS) has seen a recent move from a centralised function to a localised approach delivered by local teams. The majority of the services Prevention activities are centred on the Group Operational and Community Risk Plans. These are plans with an academic grounding and are aligned to local Intelligence led data which supports delivery to those in the community who need it most. The plans are aligned to the interim ECFRS Prevention Strategy with the intention of utilising 'Cadcorp' software to target areas of need. This has been a significant piece of work to date but once complete will enable us to accurately identify and proactively support those at greatest risk.

Ethos:

- Impact-focussed and effectively evaluated
- Data and intelligence led
- Delivered operational firefighters and specialist teams
- Governed by an effective, modern decision-making framework.
- Educate and enable the public to help reduce the number of deaths and injuries involving fire, travel and water
- Educate and enable the public so as to help reduce the number of accidental dwelling fires
- Educate and enable the public so as to help reduce the number of deliberate fires
- Educate and enable the public so as to help reduce risk in the home

Objectives include:

- To organise and deliver community engagement events including school visits and open days.
- To arrange and deliver Targeted interventions and After Incident Responses to premises, identifying those which require Safe and Well Home Safety Visits (HSV).
- To undertake community engagement activities by working with partner agencies to reduce risk in the community and supporting the vulnerable.
- To engage with RTC reduction team and partner agencies to promote a safer Essex and reduce KSI on Essex roads.

The target groups have been identified through academic research by Essex University into the accidental dwelling fires over the previous 9 years and is also aligned to the roles and responsibilities of the service and its personnel. The service also utilises the Strategic Assessment of Risk (SAOR) to consider and prepare for the emergence of new risk within the county which includes demographic changes, population growth, and areas such as Permitted Developments.

Group Operational and Community Risk Delivery Plan 2019/2020



Essex County
Fire & Rescue Service

Our Target Groups

- People who live alone, particularly older and elderly people
- People on low income, often in social or privately rented properties
- People who live independently in sheltered accommodation
- People who have sensory impairments or disabilities which would affect their ability to respond in an emergency
- People who live in rural communities which may have longer response times

Our Priorities

Reduce Accidental Dwelling Fires (ADF)



Reduce RTCs and the number of people killed or seriously injured on our roads



Reduce deliberate fires, including fires in the open



Promote water safety



Flood Awareness and Safety



How will we deliver this?

- Fire Station Open Days
- After Incident Response
- Home Safety Visits
- Community engagement with groups vulnerable to fire and road traffic collisions
- Engagement in Community Safety Partnerships and HUBs
- Safe, Well and Secure events

Operational Risk

- Ensuring the availability of risk information
- Confirmation of operational preparedness by delivering exercises
- Combine risk planning and community engagement where opportunities arise - for example High Rise engagement.
- Be aware of emerging risks, expansion, growth and development

Flooding & Water Rescue

- Fire & Rescue Services in England do not have a statutory duty to respond to water rescue or flooding incidents, however there is a public expectation to meet. Essex County Fire Rescue Service has a water rescue and flooding capability.
- ECFRS holds risk profiling for water related incidents and areas susceptible to flooding. These assessments should identify the areas of potential inundation and the most vulnerable people at risk.
- The risk mapping from a variety of sources including the Essex Resilience Forum and national community risk profiles for resilience and Environment Agency flood maps.
- Working with partners the service will start to deliver water safety programmes from March 2020.

Demographic Challenges

Population growth and urbanisation is an emerging challenge but so is the risk associated with the rural communities. By 2031, the East of England is expected to be the second fastest growing region in England, with a population increase of more than 25% from 2001. During this period, Essex is expected to see the highest increase of all counties in the East, absorbing some 324,000 additional residents. Essex has an ageing population and elderly people are at greater risk from fire. The concentration of people over-65 will increase dramatically as the baby boom children of post-war settlers reach retirement.

- Almost twice as many people over the age of 50 die in house fires compared to those under 50.
- People over 80 are 10 times more likely to die in a fire than someone under 30

- As people age, their needs become more complex.
- At 65, the estimate is that one in six people has trouble with daily living, i.e. washing, dressing or eating.
- Using the Mid-Year Estimates for June 2017, for Essex, some 51,502 fall into the former category now, (65-84 yrs. of age).
- By 85, three people in six have that trouble, (154,505). Similarly for the over-85s, some 49,000 people are in need
- In Essex the number of persons aged 75+ living alone was 65000 (20%) in 2014 expected to a projected rise of 105,000 by 2030.

The effect of loneliness and isolation can be as harmful to health as smoking 15 cigarettes a day and is more damaging than obesity, in general lonely individuals are at higher risk of fire and the onset of disabilities such as sensory loss.

Social isolation also affects the community, especially when it involves the elderly, it can be both a cause and symptom of other mental health issues. Other conditions that impair social skills, such as sensory loss, can lead to isolation, though not necessarily by choice, but by exclusion.

Loneliness puts individuals at greater risk of cognitive decline, and one study concluded that lonely people have a 64 per cent increased chance of developing clinical dementia.

In Essex, Southend and Thurrock there is estimated to be more than 22,000 people currently living with dementia. With a higher than average population of older people aged over both 65 and 85 it is likely that the number of people with dementia will increase to 35,000 by 2025.

ECFRS are currently increasing the dementia friend's and champions numbers within the workforce, raising awareness of dementia and being an active partner within the dementia friendly communities and supporting Dementia Action Alliances. Within the Colchester District ECFRS are working closely alongside Community 360 to raise awareness and support those living with dementia, their families and carers in reducing the risk of fire with support, advice and guidance.

High Rise Buildings

There are four million social housing homes in England with half of these being in multi-storey blocks. More than ten thousand of these buildings are classed as high rise (18m and above or five floors and above). The Ministry of Housing has stated that significant increase in risk of death following fire when living in a building higher than two storeys, with an adult living in a self-contained flat in a building of three storeys or above, is almost ten times more likely to die in a fire than the same adult living in a two storey building.

With this in mind there are 27 residential high rise premises within the Colchester District, these undergo a continuous programme of operational risk inspections and community engagement activity to minimise the risk. From March 2020 there will be an updated programme of activity to provide education to residents as to the approach that the fire service has to adopt for high rise incidents and the reasons why, this will include education on the range of equipment used and why continuous access is required for service vehicles.

Road Traffic Collisions

- Road Traffic Collisions are a significant issue in Essex – between January and December 2017 there were 855 people Killed or Seriously Injured
- ECFRS is a key partner within the Safer Essex Road Partnership
- Causes of RTCs, and the resultant KSI figures, support the corporate objective to focus on preventative activity in this area
- Motorcyclist - 25% of all casualties, less than 1% of road users
- The service utilise specially branded vehicles (Fire Car, Community Wheels, FireBike) too engage with the key risk groups of drivers between 18-24yrs and Motorcycle Riders.

Whilst there was a steady fall in the overall number of RTC KSIs from 2007, there has been a significant increase in KSI's since 2013 (from 689 KSIs in 2013 to 855 in 2017 – an increase of 24%).

Organisations with responsibilities to reduce RTC KSI's in Essex remain committed and focussed to achieving sustainable reductions and have set local reduction targets to help inform prevention activities. The Safer Essex Roads Partnership provides a co-ordinated and joined up approach to RTC reduction across the County and a fundamental component of this has been the creation of a Joint Road Safety Delivery Plan across all partners.

Intervention	Description
FireBike (General)	General engagement and education for motorcyclists at various events, locations and gatherings in and around the County (motorcyclists are the highest road user risk group in Essex) Key FireBike messages: <ul style="list-style-type: none">▪ Be a better rider▪ Train as if your life depends on it▪ Protect yourself and your pillion▪ Learn to share the road
FireBike Better Biking Course	Delivery of classroom education and on-road assessed ride feedback to improve risk awareness and road craft of motorcyclists
FireBike Advanced Machine Skills Course	Delivery of machine control skills training to improve confidence and machine handling skills of motorcyclists – skills directly related to the prevention/avoidance of collisions on the road
SERP Street Spirit Young Rider Campaign	Delivery of risk and consequence education to young 16-25 year olds (over 1/3 rd of P2W collisions involve young riders of machines of 125cc and below) Key messages: <ul style="list-style-type: none">▪ Risk & Consequence▪ Getting on the road

	<ul style="list-style-type: none"> ▪ PPE ▪ Road skills ▪ Machine maintenance
Fire Car – Modified Car Enthusiast Engagement	<p>Engagement and education of modified car/performance car enthusiasts at various locations in the County</p> <p>Fatal 4' causes of RTCs</p> <ul style="list-style-type: none"> ▪ Speeding ▪ Seatbelts ▪ Distraction ▪ Driving under the influence <p>Underpinned by VR360 road safety film</p>
Surround a Town Events	<p>Multi agency road safety engagement, education and enforcement events in key Towns within the County.</p> <p>General engagement relating to any/all of the 'Fatal 4' causes of RTCs</p> <ul style="list-style-type: none"> ▪ Speeding ▪ Seatbelts ▪ Distraction ▪ Driving under the influence ▪ Older Drivers
Community Engagement Days	<p>General road safety community engagement event at key locations around the County. Involve ECFRS and Essex County Council</p>
SERP Roadster	<p>Specific road safety programme delivered to young students in schools and colleges within the County focussing on focussing on the 'Fatal 4' causes of RTCs Key messages delivered by ECFRS:</p> <ul style="list-style-type: none"> ▪ Speeding / 'Driving with Grace' ▪ Risk & Consequences ▪ Seatbelts
National Citizenship Service Camps	<p>Intensive programme delivering road safety education to +2500 students attending the annual National Citizenship Summer events at 2 key locations.</p>
Young Driver Scheme	<p>Delivery of road safety education for young pre-drivers as part of a wider driver experience programme held at Little Waltham Park and Ride and Earls Colne.</p> <p>Fatal 4' causes of RTCs</p> <ul style="list-style-type: none"> ▪ Speeding ▪ Seatbelts ▪ Distraction ▪ Driving under the influence ▪ General driving and vehicle maintenance
Firebreak	<p>Delivery of road safety education to participants on the ECFRS Firebreak courses – both young and adult participants.</p> <p>Fatal 4' causes of RTCs</p> <ul style="list-style-type: none"> ▪ Speeding ▪ Seatbelts ▪ Distraction ▪ Driving under the influence

Fire Station Open Days	<p>Attendance at regular ECFRS Fire Station Open Days (with Community Wheels/Fire Car) to engage with the public and deliver road safety education to all age groups</p> <p>General engagement relating to any/all of the 'Fatal 4' causes of RTCs</p> <ul style="list-style-type: none"> ▪ Speeding ▪ Seatbelts ▪ Distraction ▪ Driving under the influence ▪ Older Drivers
Military Road Safety Events	<p>Delivery of broad road safety advice to military personnel at both Merville barracks, Colchester and Carver barracks near Saffron Walden. Particular events at high summer and pre-Christmas period</p>
Youth Offender Engagement	<p>Delivery of specialised road safety education to young offenders with a conviction for vehicle related crimes (e.g. driving under the influence, reckless, Taking without Consent etc.). Referred to ECFRS by the Youth Offending Service under this jointly developed 'Drive to Arrive' scheme</p>
Cycle Safety	<p>Delivery of cycle safety education to young people</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> ▪ Dangerous riding ▪ The importance of being highly visible ▪ Riding safely near large vehicles ▪ The consequences of dangerous riding ▪ Training to become a Safer cyclist
Year 7 Road Safety	<p>Independent journey to school education to Year 7 children</p> <ul style="list-style-type: none"> ▪ To Make Safer Independent Journeys by: ▪ understanding the risk ▪ reducing the risk ▪ understanding the consequences

With the move towards a more localised delivery by the operational command areas our target is to enable the delivery as detailed below:



Delivered by Operational Personnel and Community Safety Staff within Groups from Groups Budgets:

- Home Safety Visits
- Targeted Interventions
- After Incident Responses
- Engagement with groups Vulnerable to Fire and RTC's
- Engagement with Community Safety Partnerships and Community Safety Hubs
- Safe, Well and Secure events
- Fire Station Open Days
- Water Safety

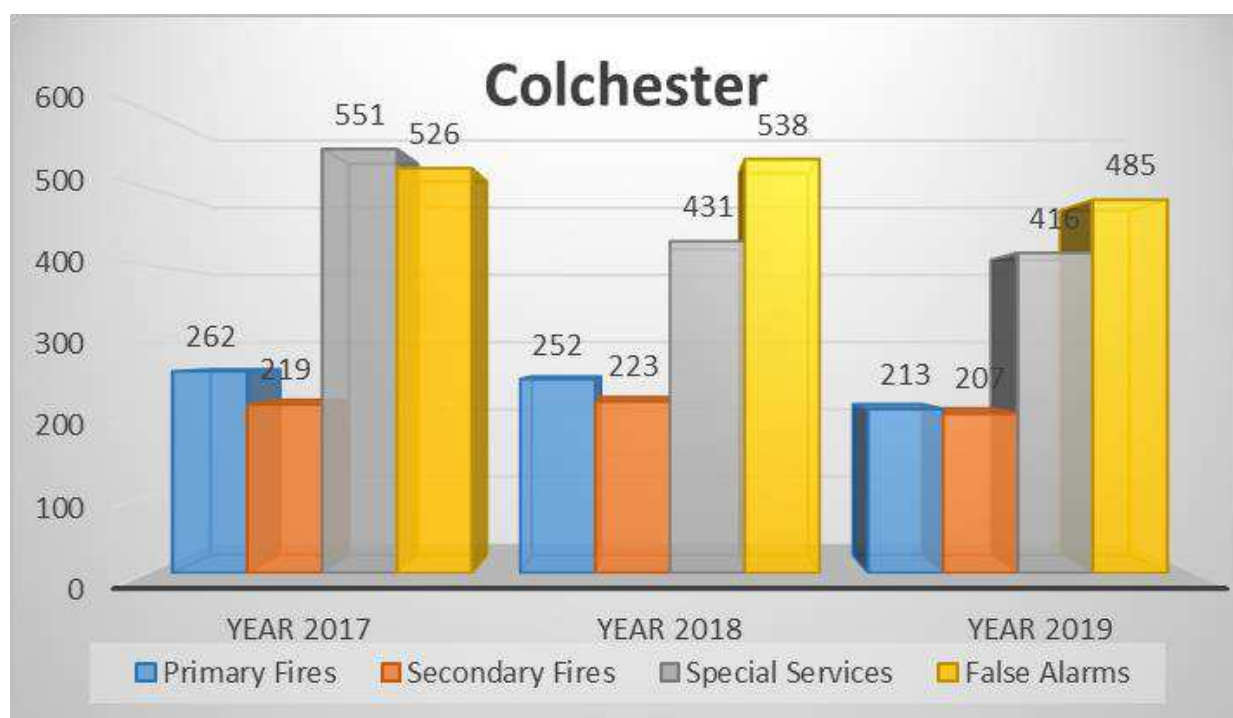
Delivered in Combination by Groups and Central Function:

- Activities in Education (people who Help Us, RTC presentations)
- Activities with Young People (Cadets *TBC DF*)
- Volunteer activity and involvement
- Community Safety Partnership attendance
- Museum Events
- Community Safety Training
- Evaluation / Data and Intelligence / Learning Reviews
- Partnership Working
- Strategic After Incident Response (SAIR)

Delivered by Specialist Functions from a Central Budget:

- Cadets / Duke of Edinburgh's Award
- Firebreak initiatives
- Safe and Well Visits
- Safeguarding Follow Up Visits
- Safeguarding Referrals

Incident trends within the Colchester District 2017 - 2019



Primary Fires:

Primary Fire includes all fires in buildings, vehicles and most outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances (For this report the numbers include chimney fires)

Secondary Fires:

An incident that did not occur at a Primary location, was not a chimney fire in an occupied building, did not involve casualties (otherwise categorised as a Primary incident) and was attended by four or fewer appliances (otherwise categorised as a Primary incident).

Special Services:

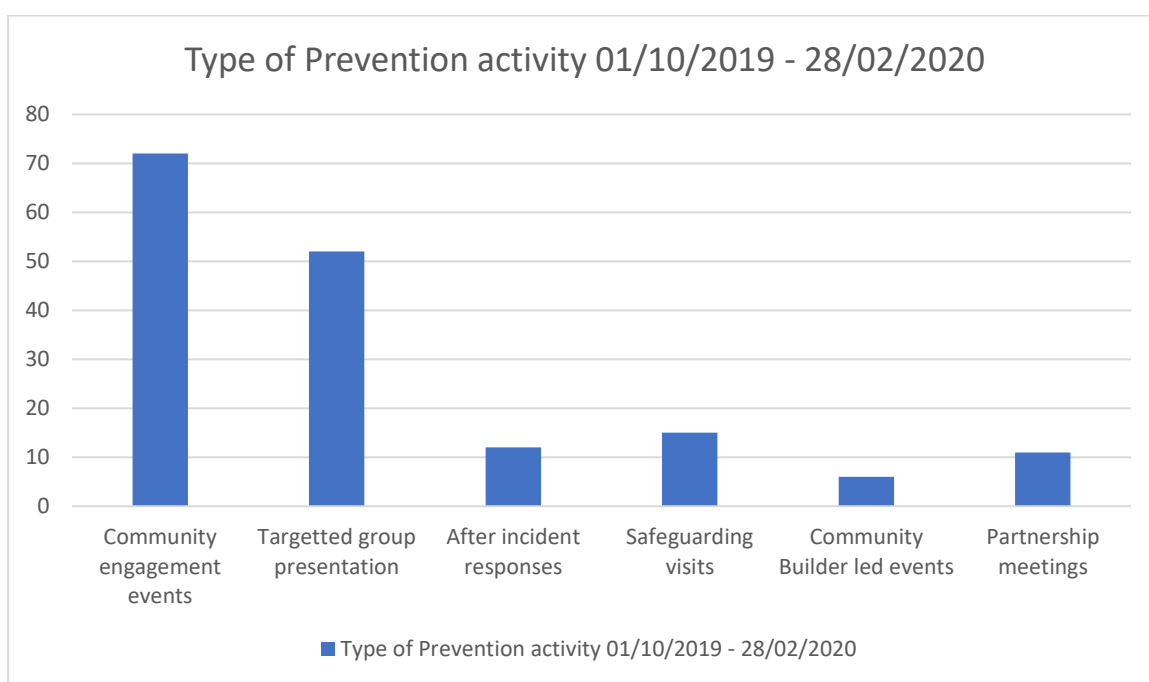
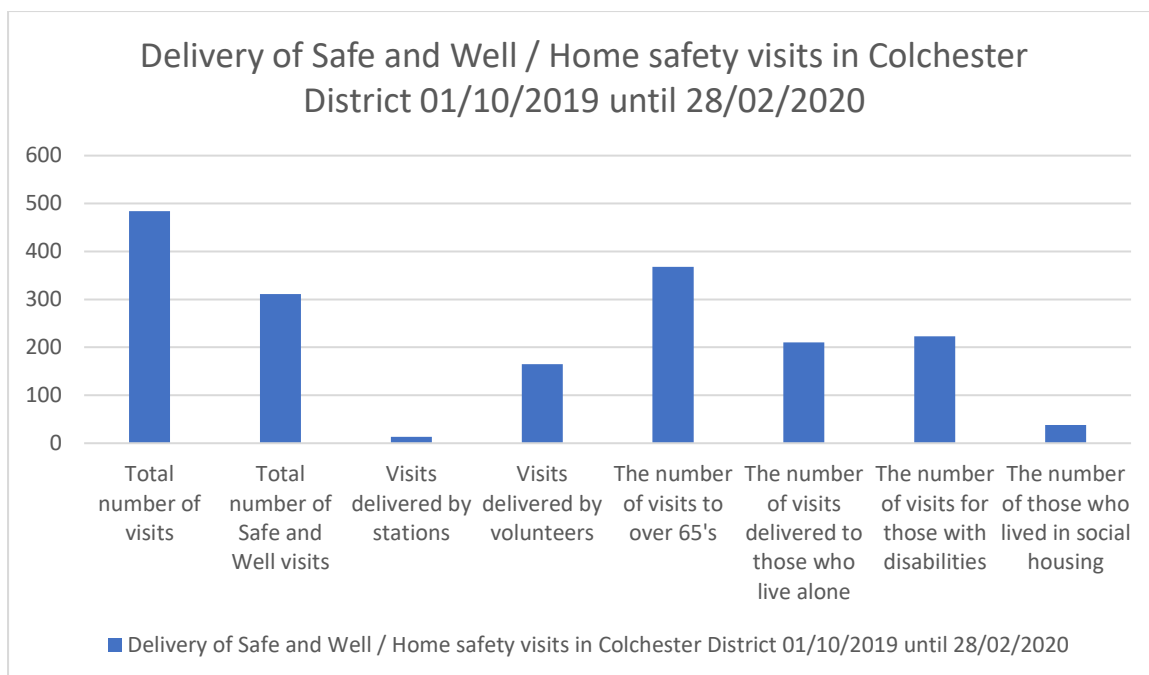
Include all additional services including rescues etc. road traffic collisions, rescues from water, incidents aligned to inclement weather.

Safe and Well and Home Safety Visits 01/10/ 2019 – 28/02/2020

Linked to Priority 3 - Increase confidence in identifying & reporting Hidden Harms.

Delivered by:

- Safe and well Officer's,
- Community Safety officers
- Volunteers
- Station Personnel



Case Study:

Fresher's Week 2019:

Week commencing the 6th – 21st February 2019, the Colchester CSP Street Weeks Campaign was in Greenstead Ward, Colchester. There is a higher ratio of student accommodation in Avon Way, Greenstead and the target area was extended to include Essex University and Hythe Quay which has further University accommodation blocks. Safety advice was given to the students that attended.

Week Commencing 30th September 2019 - Student Welcome Week for Essex University. ECFRS joined partners on a Fire Safety stand on 30th September and 4th October engaging with approx. 500 students. There were 13 home safety visit referrals for home safety visits gathered from the event.

5th October 2019 ECFRS attended the annual Fresher's Fair run by Essex University Students Union at the Wivenhoe Campus which is the third year that ECFRS has attended. Community safety team members, a crew from Wivenhoe Fire Station, RTC Reduction and Graham Currie and his search and rescue dogs from USAR attended. This was the biggest fair that ECFRS have attended to date with several thousand students in attendance. The operational crew from Wivenhoe delivered chip pan fire demonstrations approx. every 45 minutes which created a captive audience. There were a further 23 home safety visit referrals.

Sheltered Accommodation:

Following a series of fires within the sheltered accommodation premises in Colchester, ECFRS personnel work alongside the Older Person enable from Colchester Borough Council to deliver prevention activity to the residents of the 19 sheltered accommodations.

The majority of the occupants were elderly and living alone, and the range of reasons for the incidents were primarily cooking and the occupants were either distracted, fell asleep or medical condition/illness or temporary lack of physical mobility. The visits incorporated a range of safety messages and signposting and following this activity there has been a noticeable decrease in similar incidents.

Partnership Activity:

ECFRS work in partnership with a range of partners within the Colchester District, these include but are not limited to:

- Essex Police
- Essex University
- United in Kind
- Colchester Borough Council
- Community 360
- Age UK
- East of England Ambulance Service
- Salvation Army
- YADA (Young Adults with disabilities)
- MacMillan Cancer Care Support
- RNLI
- The Environment Agency

APPENDIX F

Essex Police (Colchester District)

Priority One – Tackling Gangs and County Lines

Since the last Crime and Disorder panel we have continued our focus to disrupt organised crime and Gangs bringing class A drugs into Colchester. This supply of drugs has led to violence in a number of areas of Colchester with young people being drawn in and exploited by these ruthless gangs. We have also seen a number of properties taken over by Gangs and the vulnerable residents exploited, known as cuckooing an address.



Working together through the Multi Agency Coordination Panel partners have targeted individual criminals and used their combined powers to disrupt the criminal in addition to the criminality. Examples of this are persons linked to an organised crime group being investigated by the DWP for benefit fraud or being targeted through Colchester Borough Homes and housing providers to put in place closure orders at addresses. This approach combined with has seen a number of an Organised Crime Group charged and remanded for trial with 14 currently on remand.

Community Policing Team and Raptor Teams have targeted key nominals in the Gangs structures and we currently have a number of suspects on bail waiting a charging decision by CPS for conspiracy to supply Class A drugs.

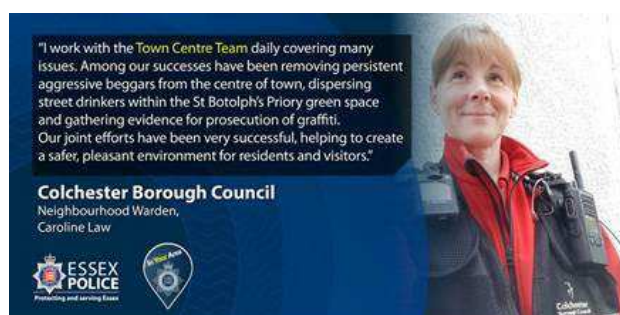
Priority Two – Driving Down Anti-Social Behaviour and Violent Crime in Public Places

In July we launched the Town Centre Team, a combination of Police, Zone Wardens, Licensing, Housing and support workers. With the Public Space Protection Order the team have been working to reduce the incidents of violence and ASB in the town centre. Through targeting of aggressive begging and street drinkers we have seen a reduction in issues within the Town Centre. In October this was taken a step further with the introduction of Operation Luscombe. A true multi agency approach, Police, NHS, Open Road, Colchester Borough Homes, Community 360, providing a drop in centre once a week where members of the homeless community can access a range of services to provide safeguarding and support. Combining this support offer with prosecution of offenders who do not engage has seen further progress reducing instances of crime and ASB.

The team seek to ensure we can prevent crime and utilise a range of tools such as Criminal Behaviour orders to limit the impact individuals have on Colchester. An example is a young person who caused criminal damage through graffiti was prosecuted for 17 offences and a CBO successfully applied for preventing him being in the town centre in possession of any spray cans, or markers. Another example is a person who caused issues through anti-social behaviour we have secured a CBO.

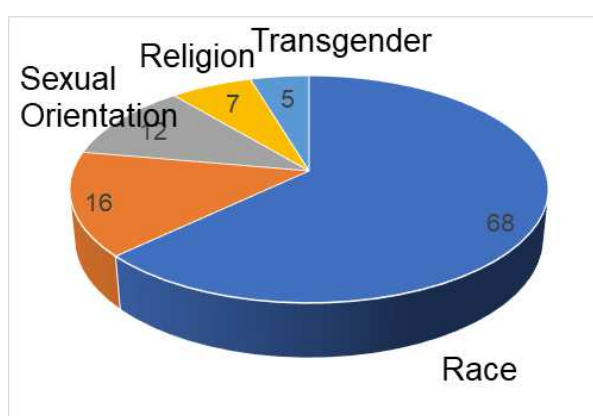
In October the partnership launched the Rural Crime Toolkit in conjunction with Rural Crime Week to provide communities with ideas, information and support to make their neighbourhood a better place to live. We supported this with Op Vocal providing flexible deployment of the Community Policing Team into rural areas based on intelligence and demand. This has seen numerous deployments across our rural communities addressing issues from speeding, to drug use.

We have increased visibility of policing to support the night-time economy with Community Policing Teams changing weekend hours to remain on duty until 0400hours, giving a greater presence in the Town centre. Working closely with Licensing, SOS Bus, Street pastors, RMP colleagues, and CBC we provide a visible presence to reassure, prevent crime, and take positive action when crimes occur.



Priority Three – Increase Confidence in Identifying and Reporting Hidden harms

Through the last quarter of 2019 in partnership with Community 360 we ran workshops to bring together communities to form an Independent Advisory Group (IAG) to provide a conduit to feed information into and feedback from communities. The workshops were really positive with volunteers coming forward to attend and take on responsibilities. The members will receive in depth briefings on hate crime, stop search, and policing delivery enabling feedback.



Over 2019 Hate Incident Reporting Centres have increased to 6 (with a network of 60 across Essex) with further planned. We have trained 80 Hate Crime Ambassadors, members of the public who raise awareness and support victims to report hate crime. We have seen an increase in Hate crime reporting across Colchester. The chart to the left shows types of hate crime from 1/10/19 to 16/1/20.

Op Pegasi

Running under the National Op Sceptre operation to tackle knife crime, we have secured additional funding and officers to target Gangs, known weapon carriers, known hotspots for knife crime, such as Greenstead and the Hythe.

This approach has led to a number of convictions, and in some cases prison sentences. We have utilised this operation for wider public reassurance and engagement and have been joined on multi agency patrols by Royal Military Police, Zone Wardens, Housing and outreach workers to name a few.



Op Zap

Providing resources to police the Night-time Economy and keep people safe in Colchester Op Zap saw teams from Community Policing Team, Specials Team, Operational Support Group and Roads Policing.

Focussing on keeping visitors to the Town Centre safe. Teams deployed stopping vehicles, conducting stop search of individuals and conducting high visibility patrol engaging with the community. This provides reassurance to those enjoying the night-time economy, street homeless and linking up with Street Pastors and the SOS Bus to keep vulnerable people safe.

Op Meteor

400 Homes in the New Town areas were visited and provided crime prevention advice with Smart Water being deployed, along with visual deterrent forming part of a University study into Crime Prevention and best practice to reduce instance of dwelling Burglary

Op Luscombe

A multi-agency "one stop shop" to provide support in a single visit for those homeless in Colchester



Op Emu

Launched in November to target those who come into Colchester and take advantage of the busy Christmas period to steal. Working closely with Colchester Business Against Crime, and the Business Improvement District police targeted known shoplifters, and with businesses shared intelligence to prevent thefts occurring and to apprehend those who committed crime.



Freshers Week

To provide support and protect young people from harm we joined up with University of Essex. On arrival all students undertake some compulsory inputs to prepare them for University life. This year that included inputs put together by policing professionals on safer relationships, dangers of alcohol and drug abuse, knife awareness, and consent. This saw a drop in reported offences compared to the previous year. Police also maintained a presence at Freshers week and this saw positive engagement through delivery of crime prevention advice and led to a student signing up as a Special Constable.

Op Enlightenment

Is the partnership with schools across the District. Working together to identify vulnerable students who may be at risk of exploitation support can be provided through a variety of means from one to one with Children's and Young Person officers, sessions with NGO who provide expert youth workers, or through statutory partners.

Op Vocal

This provides flexible deployments of the Community Policing Team to deal with issues early in the rural locations across Colchester District. Deployments address issues raised by residents, or by partner intelligence. Using GPS from radios we can plot patrol routes to share with residents who may not have seen us.



APPENDIX G

National Probation Service (Essex)

Probation Changes

The previous secretary of state announced in May 2019 that the offender management functions of the National Probation Service (NPS) and Community Rehabilitation Companies (CRCs) will be coming together in a new, unified model under the NPS.

The move to the unified model went live in Wales in December 2019 and is due to go live in England in June 2021.

The new model will have 11 NPS regions in England and one in Wales. In England, each region will be overseen by a Regional Probation Director, who will provide strategic leadership and be responsible for the overall delivery and commissioning of probation services.

Private and voluntary sector organisations will compete to deliver interventions and rehabilitative services, such as unpaid work, accredited programmes, and other resettlement and rehabilitative interventions (apart from programmes for those individuals who have committed sexual offences, which will continue to be delivered by the NPS).

There will be a greater emphasis placed on working with partners to deliver effective and innovative rehabilitation services. This will be overseen by a Regional Probation Director with clear accountabilities between delivery of sentence management and outsourced interventions.

Essex Multi Agency Public Protection Arrangements (MAPPA) annual report 2018-2019.

The annual report was published in October 2019 and is a statutory report covering 1 April 2018 to 31 March 2019. MAPPA is a statutory arrangement made up of three lead agencies (Probation, Police and Prison). The lead agencies work alongside other agencies including those who are responsible for Safeguarding arrangements, as well as those who may pose a risk from Extremism, for example. The lead agencies also work alongside other so called “duty to cooperate agencies” - the youth offending team, jobcentres, local housing authority, etc – where it can be shown that they can help strengthen the MAPPA to make defensible decisions about the management of offenders.

The annual report offers an opportunity for MAPPA to demonstrate it is accountable to the community in Essex for the management of violent and sexual offenders.

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/843323/Essex MAPPA Annual Report 2018-2019.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/843323/Essex_MAPPA_Annual_Report_2018-2019.pdf)

Whilst the data in the report is not broken down by CSP level, it does show that the number of Essex offenders managed under MAPPA that go onto to commit a further serious offence is relatively small (3 were convicted of a SFO and 2 are awaiting charge out of a total of 1854 MAPPA managed offenders). Whilst the number of

serious offences committed by this cohort of offenders is low this in no way minimises the impact for the victims and their families who will normally experience a great deal of fear, distress and harm.

Public Confidence

Community & Suspended Sentence Order Completion Rates

The below figures display the number of Community and Suspended Sentence Order terminations during the reporting month, where the offender was managed by Essex at the time of termination. Based on the reason for termination, a successful percentage has been calculated. For example, completed (Early) is deemed a successful termination, whereas a termination reason of Revoked (Further Offence) is classed as a failure. This measure currently forms part of the NPS Performance Dashboard, with a target of 75% (improvement trigger target = 65%).

The RAG status applied to figure 1 is based on the following targets: Green = above 75%, Amber = between 65% – 75%, Red = below 65%

Figure 1 – CO/SSO Completion Rates

Month/Year	Success	Failure	Total	% Successful
Apr-19	21	7	28	75.0%
May-19	28	14	42	66.7%
Jun-19	20	11	31	64.5%
Jul-19	20	5	25	80.0%
Aug-19	16	7	23	69.6%
Sep-19	27	6	33	81.8%
Oct-19	23	7	30	76.7%
Nov-19	21	4	25	84.0%
Dec-19	27	4	31	87.1%
Total	203	65	268	75.7%

Completion of Licences and Post Sentence Supervision Period

The table includes the number of orders terminated during the reporting month, where the offender was managed by Essex at the point at which the licence/post sentence supervision period was terminated. A successful termination is based on whether the offender was terminated using a successful termination reason and hadn't subsequently been recalled to Prison after release. This measure currently forms part of the NPS Performance Dashboard, with a target of 65% (improvement trigger target = 55%). The RAG status applied to figure 1.1 is based on the following targets: Green = above 75%, Amber = between 65% – 75%, Red = below 65%

Figure 1.1 – Licence/PSS Completion Rates

Month/Year	Success	Failure	Total	% Successful
Apr-19	31	16	47	66.0%
May-19	23	16	39	59.0%
Jun-19	21	12	33	63.6%
Jul-19	27	20	47	57.4%
Aug-19	29	25	54	53.7%
Sep-19	28	22	50	56.0%
Oct-19	25	14	39	64.1%
Nov-19	27	19	46	58.7%
Dec-19	25	24	49	51.0%
Total	236	168	404	58.4%

Caseload Mapping

Caseload figures were extracted on 26/01/2020, where the order is managed by Essex. All Order types are included and have been split into three categories Community (Community Orders/SSOs), Released on Licence and Offenders Currently in Custody. Also provided are the teams/office of the Offender Manager currently supervising the offender.

Figure 2 – Caseload Mapping

	Community		Community Total	On Licence		On Licence Total	In Custody		In Custody Total	Total
Order Manager Team	M	F		M	F		M	F		
Mid Essex	101	8	109	116	7	123	126	6	132	364
North East Essex	103	4	107	169	5	174	173	13	186	467
SEE & Southend	155	9	164	172	5	177	140	12	152	493
South Essex	89	6	95	117	6	123	120	8	128	346
Thurrock	66	4	70	95	4	99	75	2	77	246
West Essex	62	5	67	79	6	85	99	4	103	255
Total	576	36	612	748	33	781	733	45	778	2171

Victim Satisfaction

Every Victim who agree to face to face contact with an NPS Victim Liaison Officer is given the opportunity to feedback on how satisfied they were with the level of service received. The below table includes all feedback returns received by the Essex Victim Unit between 01/04/2019 – 31/12/2019 and the proportion who were satisfied with the level of service received.

Quarter	Gender	Number of Victim Surveys Returned	Number of Victims Satisfied with the Service Received	% of Victims Satisfied with the Service Received
Q1 19/20	Male	1	1	100.0%
	Female	7	7	100.0%
	Did not answer			
	Total	8	8	100.0%
Q2 19/20	Male	2	2	100.0%
	Female	8	8	100.0%
	Did not answer	3	3	100.0%
	Total	13	13	100.0%
Q3 19/20	Male	4	4	100.0%
	Female	10	10	100.0%
	Did not answer	1	1	100.0%
	Total	15	15	100.0%
Q4 19/20	Male			
	Female			
	Did not answer			
	Total			