

Colchester Community Safety Partnership Year end performance report for 2013-14

Date: **June 2014**

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This report provides information on performance towards achieving the Annual Partnership Plan targets

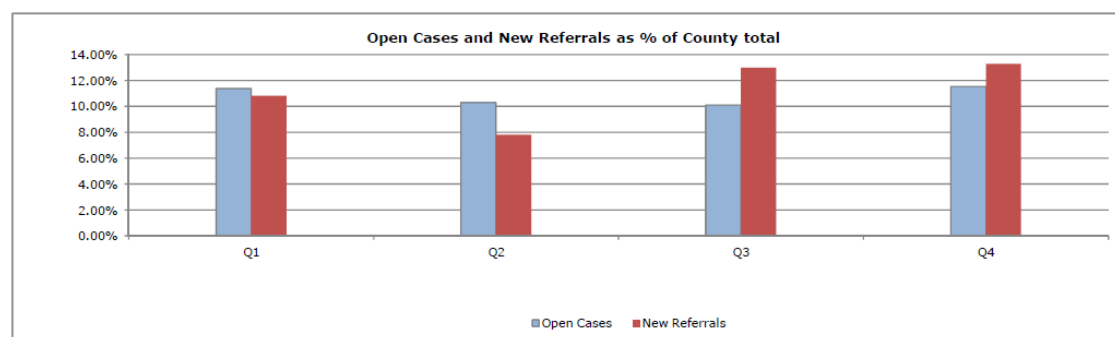
Target	Lead Agency	Deadline	Progress
Support the work of the Women's Safety Worker within the Integrated Domestic Abuse Programme	Essex Probation	Mar 2014	<p>Funding from the CSP contributes to the provision of the Women Safety Officer (WSO) posts.</p> <p>The WSO contacts all women who are known as current partners or ex-partners of men referred by the courts to attend an Integrated Domestic Abuse Programme (IDAP). Contact continues over the life of the programme, which lasts for 27 weeks, and contact may be extended for a further six months. The role of the WSO is to:</p> <ul style="list-style-type: none">• inform women about the IDAP programme and ensure that the perpetrator does not shift blame in representing its content and its messages.• raise awareness of what constitutes abuse and to assist women make decisions away from abuse.• complete a full risk assessment of the woman in her current situation and keep this updated with changes in circumstance.• represent the victim perspective in the Multi Agency Arrangements (MAPPA /and or MARAC) and to make referrals to MARAC when the risk is high or very high.• assist woman to consider her and her children's safety and access further available safety measures.• assist woman to access other resources available in the community.• maintain contact with the woman and update them on any risk issues which arise from the work with the perpetrator. <p>It is not intended for the WSO role to go beyond this level of support. However, when necessary our WSOs will provide additional support.</p>

WSO Statistical Data for Colchester CSP Q1 – Q4

Colchester CSP	End of Q1	End of Q2	End of Q3	End of Q4
Number of active cases since 1 April 2013	53	58	68	81
Active cases as a % of all Essex active cases	11%	11%	11%	11%
Number new referrals per quarter	8	5	10	13
New referrals as a % of all Essex new referrals by quarter	11%	8%	13%	13%

	District/Borough				County			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Open Cases	45	43	45	53	396	418	446	459
New Referrals	8	5	10	13	74	64	77	98

* Note - Out of Area cases are excluded from the figures.



Raise awareness and support victims of Domestic Abuse

CBC

Sep 2013

- To link in with National DA Awareness Week and Essex DA Awareness Week, a multi-agency awareness raising event was held in Colchester Town Centre on September 2013. 8 agencies participated and approx 500 members of the public were issued with advice and leaflets, with approx 250 trolley coins containing the helpline numbers for both women and men issued To
 - The awareness event was supported by a 'mirror sticker' campaign, which was launched on 25th November (International End Violence Against Women Day), where approx 184 agencies (such GP surgeries, dentist, hospitals, health centres, community centres and schools to name a few) were contacted and asked to display mirror stickers in their toilets (both male and female) in order to raise

			<p>awareness and make the public aware of who to contact for help/advice. Approx 900 stickers were issued</p> <ul style="list-style-type: none"> ▪ Sanctuary Scheme operational despite disruption due to Essex Police undergoing a huge change in referral procures in order to adopt a county wide approach. To date, sanctuary rooms or increased security/target hardening has been installed into s approx 24 properties in Colchester (including CBC/CBH, private rented and privately owned properties). A new information sheet about the scheme has been produced which will be available on the CBC website and has already been sent to Essex Police DAST (as the majority of referrals are from this source). ▪ An education package and presentation around raising awareness of DA in teenage relationships was developed for delivery into secondary schools across Colchester from September 2013. The sessions are being delivered in various methods; to year 8 students as part of the ACE 'Reducing Risk' road shows, via the schools Youth Health Champion campaigns (delivered by year 10 students) and as part of the One Punch session and other education sessions/assemblies delivered by Essex Police (covering years 7 through to year 11). ▪ Due to a lack of suitable rescue centres, kennels or catteries for immediate housing, shortage and issue around recruitment of suitable fosterers and high costs have meant the pet fostering project is no longer feasible; hence it has been agreed that the funding will be used to fund an alternative project which will aim to tackle reducing domestic abuse.
Reduce adult re-offending rates by working more effectively in partnership.	Essex Police & Essex Probation		<p>IOM uses a Red, Amber, Green, Blue (RAGB) system of management grading. This method allows for real-time adjustments in the IOM management response. The RAGB grading for individual offenders may change at varying frequencies, depending on their behaviour, the extent and quality of their engagement with IOM and police intelligence. As it is a fluid and responsive grading method, the RAGB status must be understood in this context and performance data will only demonstrate a 'snap shot' of the overall position at the end of each reporting period.</p>

		<table><tr><td></td><td>Q1</td><td>Q2</td><td>Q3</td><td>Q4</td></tr><tr><td>Red</td><td>11</td><td>10</td><td>10</td><td>20</td></tr><tr><td>Amber</td><td>71</td><td>83</td><td>85</td><td>65</td></tr><tr><td>Green</td><td>2</td><td>0</td><td>0</td><td>6</td></tr><tr><td>Blue</td><td>37</td><td>36</td><td>35</td><td>33</td></tr><tr><td>TOTAL</td><td>121</td><td>129</td><td>130</td><td>124</td></tr></table> <p>In Q4 the re-offending rate for Colchester & Tendring is 23.4%. This is consistent with previous quarters and is close to the County average. Monies provided (£2,500) by the partnership as an operational fund have been used for varied purposes including: securing ID, securing accommodation, travel to rehabilitation and provisions on leaving prison such as toiletries. This is some of this money left which can be carried over to 13-14.</p> <p>As of 1st April Probation has mainstreamed IOM so that it now has two PCs and 5 Offender Managers who have responsibility for the management of IOM cases in Colchester and Tendring. It has a new, and permanent Police Sergeant, Mick Pickard, who will be reviewing the progress made over the past 12 months. The North East Essex area is performing well against other IOM schemes and is now an integral part of North East Essex Delivery Unit and with a new team in place aims to keep progressing through 2013/2014.</p>					Q1	Q2	Q3	Q4	Red	11	10	10	20	Amber	71	83	85	65	Green	2	0	0	6	Blue	37	36	35	33	TOTAL	121	129	130	124
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Reduce crime and offending caused by alcohol misuse	Essex Police CBC/April Centre/NEEDAS/ EYPDAS Essex Police/NEENHS CBC/Open Road	Mar 2014	<ul style="list-style-type: none">• Although no actual figures are kept of amount of times the DPPO power is used, it forms a part of the daily policing plan for the town centre of Colchester and is a very valued and useful tool for Police to be able to use.• The Council has provided £15K funding in order to set up an outreach project to tackle street drinking. This will start in July 2013. –• Steet Drinkers Operational Group continues to meet on a monthly basis and is chaired and led by Essex Police.• The Council provided ongoing funding to retain pilot wet																																

	CSP Partners		<p>sessions at the April Centre for a further 6 month period from Apr 12-Sep12.</p> <ul style="list-style-type: none"> • Reduce the Strength Campaign commenced in November 2013. Every Off-licensed premises has been contacted (74) and to date approx. 40% have signed up to either stop selling high strength beers and ciders or take responsible steps to limit the accessibility of such goods. Regular patrols are undertaken to ALL premises. A Reduce the Strength conference will take place in Colchester on 22 July 2014, where all off licences in Colchester will be invited along to hear about the campaign and hopefully sign up. • Regular sharing of intelligence between Public Health and Enforcement Service, Police and Trading Standards in order to tackle irresponsible drinking and alcohol related crime, and to inform licensing policy and decisions • £80K funding provided by CBC towards the purchase and re-fit of a new SOS Bus. This was launched in December 2013 • CBC attending regular 'fundraising' meetings and SOS Bus discussed at these • Cllr Young and Sarah Wright met with Williams and Griffins to see whether they would be interested in funding the bus. They are still waiting to hear whether this approach has been successful. • Purple Flag Status was awarded to the borough. It is the accreditation scheme that recognises excellence in the management of town and city centres at night. Purple Flag aims to raise standards and improve the quality of towns and cities at night. Colchester will formally receive its accreditation, which lasts for one year, in July 2013. An
	CSP Partners		

	CSP Partners		<p>improvement plan based on assessments of the night time economy will be the focus of activity over the next year.</p> <ul style="list-style-type: none"> • On 1st December a Night of Action was held in the town centre to provide a high visibility presence and reassurance for those using the Town Centre on a Saturday evening. Some of the enforcement activity that took place included: 9 arrests, 4 Acceptable Behaviour Contracts issued, 13 Section 27 'Direction to Leave' notices issued and 15 premises inspected by CBC licensing team. • Operation Argus (Counter Terrorism Initiative) was delivered in February 2014 in the Town Hall, Colchester. This event was for the premises involved in the night time economy and was attended by over 20 of these, with many sending more than 1 member of staff. • CBC Licensing supports the use of the polycarbonate vessels but can only work within the parameters of the law and cannot apply retrospective conditions on bars. However if regular incidents involving injuries with glass occur, police can call for a review of the licence. Essex Police Licensing also fully supports the use of the vessels, but has encountered some fairly hostile resistance when this subject has been brought up previously at Pub-Watch meetings. Over the last year, Police (Licensing) have recorded four incidents where a glass was used and another four involving glass bottles; fortunately none of these incidents appear to have involved serious injury, and were all recorded as ABH. <p>Both CBC and Police Licensing support the suggestion of using a bar to 'pilot' the use of the polycarbonate vessels and Yates has been suggested they are looking to refurbish in an attempt to attract a</p>
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Street Drinkers Project			<p>more family orientated clientele and extend hours, so offers a good opportunity to discuss the possibility of using polycarbonates as a condition or as a voluntary agreement, possibility of SCP funding to carry out a trial.</p> <p>Open Road commenced delivering this newly funded role in mid October 2013 by deploying a Colchester Town 'Street Drinkers Outreach' worker. As this role had not existed before this presented us with a number of exciting challenges and opportunities to work with a cohort of people who were struggling with their addictions to alcohol, the affects upon their daily lives, the environments they were drinking within and the impact upon the residents in the town centre community. We initially identified a number of important objectives that we needed to achieve in order to implement and establish the delivery of this project.</p> <p>The first of these were:</p> <ul style="list-style-type: none"> • To identify Hotspots where the Street Drinkers were gathering, • To establish partnerships with other agencies who knew these locations and the issues that the local communities were facing. • To also identify those agencies that were already working with Street drinkers. • To raise awareness of the new role with Street drinkers, develop a working relationship with them. <p>A further critical objective was to establish a professional relationship with the existing Street Drinkers. We were already very aware that this cohort of people would be very suspicious and resistant to a person they had not known before trying to access their community and gain their trust and challenge their behaviours.</p>
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Section 222			<p>We strongly believe that we have now reached a stage in the development of this role and this Pilot where it is known by a significant number of agencies, we are having a positive impact upon the Street Drinking Community within Colchester Town to a level that has caused some displacement, increased access to services through our sign posting and have developed a professional level of familiarity with Street drinkers both pre existing and new ones that enables our Out Reach worker to interact with them on the street effectively. In a way that is causing them to be provided with harm minimisation/life skills information that keep them safe, challenged when required, in order to raise their awareness as to the impacts their lifestyles are having upon the local community and information about services that are available to them that can support their Recovery or help divert them from their daily negative activities.</p> <p>Data year to Date:</p> <table><tr><td>Oct 2013 – April 2014</td><td>Number of contacts with Street drinkers</td><td>Numbers referred to other agencies</td></tr><tr><td>Monday</td><td>107</td><td></td></tr><tr><td>Wednesday</td><td>69</td><td></td></tr><tr><td>Friday</td><td>43</td><td>In total - 31</td></tr></table>	Oct 2013 – April 2014	Number of contacts with Street drinkers	Numbers referred to other agencies	Monday	107		Wednesday	69		Friday	43	In total - 31
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			<ul style="list-style-type: none">On 29th November 2013 H.H. Judge MURFITT considered and granted an application for a Section 222 injunction against “Persons Unknown” and ordered that;												
			<ol style="list-style-type: none">All persons in any public place within Colchester Town centre shall be forbidden from;<ul style="list-style-type: none">BeggingBeing in possession of alcohol in any open bottle,												

			<p>can flask or any other open container unless consumed with permission of a licensee within the curtilage of licensed premises.</p> <p>Where a person has been found breaching the injunction for the first time he/she received a “signpost” card, a copy of the injunction and a map of the area covered by the injunction. The person’s details are taken and placed on a database.</p> <p>A second breach of the injunction results in the same action as above, but includes a direct referral to an alcohol outreach worker or homeless team member. This is to provide continual support for the offender.</p> <p>A third breach of the injunction will result in consideration of committal proceedings.</p> <p>Currently an application for committal proceedings has been made against 2 male persons who have breached the injunction on 3 occasions. Court date is awaited.</p> <p>Figures obtained from police indicate that warnings are being given as agreed in the protocol.</p> <p>January 38 warnings issued February 12 warnings issued March 20 warnings issued April 3 warnings issued – this figure is distorted by redirecting police resources following major incident in castle Park.</p> <p>A multi-agency response to breaches of the injunction includes OPEN ROAD and the APRIL CENTRE who help provide</p>
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			support for offenders.
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Reduce all crime in Colchester	Police CBC/partners	Mar 2014	<ul style="list-style-type: none"> ▪ Operation Homeguard has been deployed to over 8500 homes since September 2013 with approx. 40% of these interactions being with the occupier. It now has 11 volunteers and is deployed to burglary. ▪ Homeguard is now expanded and is offering crime prevention advice to other types of crime areas and is receiving interest from other areas who are looking to run Homeguard programmes. ▪ Work is being undertaken with representatives of Neighbourhood Watch for the County of Essex to establish a Neighbourhood watch Steering Group for Colchester. ▪ Operation Indent was launched in August and covered the school Summer holidays using the Neighbourhood Policing Teams to attend various incidents of ASB, Nuisance and Harassment. The operation was a success in enabling the police to respond quickly and efficiently to the increased number of calls to this type of incident during the school holidays as well as allowing other police resources to continue with other demand of policing. ▪ Initiate Secure Planting scheme in New Town to educate residents on how to make their property less attractive to burglars (i.e. planting of bushes etc) - Poplar Nurseries has agreed to be a 'sponsor' and supply some plants free of charge. These will be planted in a 'demonstration plot' located in the New Town Community Garden (Old Heath Recreation Ground). New Town Community Garden Volunteers have
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	Police/CBC		<p>agreed to prepare the plot, set the plants and maintain the plants (these plants are low maintenance/twice a year maximum). Once planted, an official launch will take place.</p> <ul style="list-style-type: none"> ■ Burglary working group to be set up - This group has been set up, meets on a quarterly basis and is chaired and led by Essex Police
Local residents in the borough have the opportunity to report concerns to their Neighbourhood Action Panels	Essex Police, CBC	Mar 2014	<ul style="list-style-type: none"> ■ The top issues were identified as: unruly dogs and dog fouling, speeding and parking issues, ASB and litter ■ Public attendance has been sporadic or 0 ■ Some of the key achievements were: 25 people attended a Speedwatch training event; Speedwatch groups & outings; drug den dismantling; dog fouling & enforcement clear up day and dog & litter bin installations.
Engage local residents in 3 community days of action and deliver a legacy in the day of action areas through the Safer Colchester project	CBC	Mar 2014	<ul style="list-style-type: none"> ■ St Andrews CDoA took place in 15th April 2013 with the top 5 issues identified by the residents as litter, dog fouling, anti-social behaviour, parking and fly tipping. 16 organisations participated. Highlights include Essex Police launching Operation Homeguard at the event (which was attended by the new Police & Crime Commissioner for Essex, Mr Nick Alston), 40 free dog chipping vouchers issued to members of the public, 470 residents attended the 'Give and Take' event in the Community Centre and 6 new bollards installed in a car park in Stanley Wooster Way to stop irresponsible use of the area. Safer Colchester Project carried out 3 months of follow up work including: Junior Wardens litter picks and litter competitions with local schools, a dog education day, Friday evening youth club, graffiti projects with local school, Junior Speed Watch, parking patrols and Keep Safe Scheme launched @ Greenstead Library ■ New Town CDoA took place on 12th September 2013, with

<p>Delivery of a Night of Action in the Town Centre</p>			<p>the top 5 issues identified by the residents as parking, litter, dogs/dog fouling, anti-social behaviour and speeding. 25 agencies participated, a new record for CDoA events! Highlights include early morning (6am) patrols on the Old Heath Recreation Ground to talk to dog walkers about dog fouling and responsible ownership, 70 roads patrolled (as identified by residents) by Parking Partnership, 8 Supermarket Trolley's removed from the River Colne, 109 vehicles passed through the speed watch scheme and Essex Fire & Rescue Community Wheels was available throughout the day to provide road safety advice to young people</p> <p>Safer Colchester Partnership carried out 3 months of follow up work including: installing bollards on a street to stop it being used as a 'rat run, daily litter picks, repaint & tidy up of the St Botolphs subway / circus area, free dog-chipping event, 2 new dog waste bins installed, initiation of Secure Planting Scheme and Speed Watch Training</p> <ul style="list-style-type: none"> ▪ Mile End CDoA took place on 27th March 2014 with the top 5 issues identified by the residents as parking, dogs/dog fouling, other (inc potholes, traffic), litter and speeding. 24 agencies participated. Highlights include a dog behaviourist on hand throughout the day to offer advice to dog owners alongside evening patrols (up to 8pm) to provide dog waste education to dog walkers, a direct link to ECC Highways website available to residents to report potholes and a road traffic collision scenario took place outside Queen Boudica School to highlight road safety issues and first aid, alongside road safety advice and pedestrian training provided to both schools via ECC Road Safety Team <p>Safer Colchester Partnership will remain in the ward for 3 months of follow up work to tackle the issues mentioned</p>
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			<p>above plus to work on reducing crime and fear of crime.</p> <ul style="list-style-type: none"> On 30th November 2013, Colchester's 2nd Night of Action took place (between 8.00pm - 4.00am) to provide a high visibility presence and reassurance for those using the Town Centre on a Saturday evening. The event was attended by the Essex Police & Crime Commissioner and 3 CBC Group Leaders (who were all offered the chance to patrol with officers for the event). Some of the activity that took place included: 8 arrests, 3 direction to leave notices issued, 6 'stop and search' carried out, 10 FPN's issued for littering and 7 licensed premises were visited to check licensing conditions, food, health & safety legislation and smoke free compliance. A passive drugs dog was in operation with officers at entrances to bars and 'amnesty bins' were available for disposing of drugs.
Engage with young people on issues of community safety	CBC	Mar 2014	<p>Crucial Crew was delivered in June 2013 with</p> <ul style="list-style-type: none"> 1568 pupils attended from 63 schools Event ran for 2 weeks at the Weston Homes Community Stadium 2 sessions per day (Morning & Afternoon) 6 scenarios – Road Safety, Fire Safety, Crime & ASB, Rail Safety, Internet Safety, Drugs & Alcohol <p>The event was advertised in the local press, radio, CBC website and via social media</p>
Engage with older people on issues of community safety	CBC	Mar 2014	<p>The second Crucial Crew event for older people was delivered in April 2014 with</p> <ul style="list-style-type: none"> 8 agencies / services giving presentations including Police, Trading Standards, Age UK, Helpline and CVS/Timebank all agencies providing additional information on stands/stalls and also included CBH, Essex Carers Support, the Food Bank and the University of the 3rd Age

			<ul style="list-style-type: none"> • 120 attendees with 99% of feedback describing the event as excellent or good • Young people from Stanway school made presentations on use of mobile phones and the internet, they also provided a fantastic service in delivering teas and coffees to all the guests • Students from Colchester Institute prepared and served the lunch.
Engage with the 'chaotic families' agenda.	CBC Catch 22	Mar 2014 Mar 2014	<ul style="list-style-type: none"> • The LIFE Project has been running since October 2012 and is currently working with 5 families with a history of multiple needs. The team works intensively with family members in order to enable them to solve their issues and access a better quality of life with less reliance on public services. It is envisaged that this programme will be successfully amalgamated into the Family Solutions programme later in the year. • Funding contributed from CBH, the CSP and Colne Housing, has ensured a key worker is retained at the CHIP project which ensures families with difficulties can access 1:2:1 support and maintain their tenancy. During the year the project has successfully worked with 10 families (51 individuals including 29 children and young people).
Provide places of safety for vulnerable people in Colchester	BC	Mar 2014	<ul style="list-style-type: none"> • Venues HMV, 99p Stores, Poundland, The Duchess, Rileys, One Housing Group, SOS Bus, Open Road, Level Best Café, Colchester Town Hall, Colchester Leisure World, The Hythe Community Centre, ALL Essex County Council Libraries, CBC Fleet Vehicles & Wardens, Colchester Police Station • 160 members • Engaged with ACE @ Old Heath Centre; presenting & sign up • Keep Safe Day 20th June 2014 @ Colchester Library for info & sign up (LD week) • Mail drop to all LD in/out patient units in Mile End to coincide with Safer Colchester to increase sign up

			<ul style="list-style-type: none"> • Approached ASDA; MK stores & Cooperative (Mile End) asking to be a venue coincide with Mile End Safer Colchester • Evaluation of stores & members will be off the back of Keep Safe Day in June • Possibility of branching out to older people with dementia
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