



Cabinet

Item

12(i)

31 January 2018

Report of	Assistant Director Policy and Corporate	Author	Matthew Sterling
Title	Half yearly Performance Report including progress on Strategic Plan Action Plan		
Wards affected	Not applicable		

1. Executive Summary

1.1 This report summarises performance for the first half of 2017-18 towards achieving the Council's key performance measures and the Strategic Plan Action Plan.

2. Recommended Decision

2.1 Cabinet is asked to consider and comment on the performance update for the Council's key performance measures for the period to the end of September 2017 and on the progress update of the Strategic Plan Action Plan to the end of September 2017.

2.2 The Scrutiny Panel reviewed the report on 12 December 2017, and Cabinet is also asked to consider any comments as shown in the minutes from that meeting.

3. Reason for Recommended Decision

3.1 The Council has agreed a number of key performance areas which it uses as part of its Performance Management Framework to help monitor progress and improvement. This report provides an update of our indicators along with a half-yearly review of progress against our Strategic Plan Action Plan.

4. Alternative Options

4.1 No alternative options are proposed.

5. Performance Summary

- The Council has adopted a Strategic Plan which describes its ambitions for making the borough a prosperous, thriving, vibrant and welcoming place.
- The actions within our Strategic Plan Action Plan show that there is a considerable amount of positive activity being undertaken across the Council and with our partners to achieve our Strategic Priorities.
- Progress towards achieving our overall set of organisational performance measures shows that 11 (84%) of our measures are on track to be achieved (or 'Green'), 1 (8%) is not meeting expectations to date but with improvement likely ('Amber'), and 1 (8%) is currently not meeting expectations and are unlikely to do so by the year-end ('Red').
- The Council has also received a number of awards and accreditations.

6. Strategic Plan references

This report provides an update of progress against the Strategic Plan Action Plan, developed to support the delivery of the Council's agreed Strategic Plan Priorities.

7. Consultation

The report's contents do not have any direct implications with regard to consultation. However, the Strategic Plan and priorities were agreed following public consultation.

8. Publicity considerations

The performance report contains key measures for our key performance indicators and our Strategic Plan Action Plan. Many of these are used to monitor the performance of our services, and as such these may be of public interest. The report and related information is published on the [Performance and Improvement](#) section of the Council's website.

9. Financial implications

The financial implications of the action plans to deliver the indicators form part of the budget setting process.

10. Equality, Diversity and Human Rights implications

Progress and improvement of these and many of the actions within the Strategic Plan Action Plan support our aims of improving both services and the lives of everyone in the borough. Where required, specific Equality Impact Assessments will exist for policies and activities rather than for individual performance indicators or actions.

11. Community Safety implications

There are performance measures and actions within the Strategic Plan Action Plan which aim to improve community safety and as such this report provides progress updates in this area.

12. Health and Safety implications

This report has no direct implications with regard to Health and Safety.

13. Risk Management implications

We aim to deliver against performance indicators and the Strategic Plan Action Plan Actions, as both form a key part of our performance framework and expectations around delivery of our priorities to the residents of Colchester borough.

Appendices

Appendix A – Strategic Plan Action Plan Update

Appendix B – Key Performance Indicators

Appendix C – Other Performance News

Appendix D – draft minutes of the Scrutiny Panel 12 December 2017

Background Papers

None.